

# Bologna changes in MA degree programmes. Convergence of the public administration programmes in South-Eastern Europe

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# Bologna changes in MA degree programmes. Convergence of the public administration programmes in South-Eastern Europe

# Lucica Matei\*

### **Abstract**

The provisions of Bologna Declaration are ongoing implemented in several South-Eastern European states, members or non members of the European Union. For most states, important restructuring processes for the legal framework and organisation system of higher education were imperative. At the same time, the content of the programmes for all the three cycles was revised in order to follow closely the finalities stipulated in the European documents, substantiating the European Higher Education Area.

In this context, the current paper aims to carry out the comparative analysis for the actual level attained by the mentioned states in implementing Bologna Process, with special attention towards higher education in the area of public administration. Research teams, led by the author of this paper have analysed the degree of curricular compatibility of the Bachelor programmes from various European states.

This time, the research will focus on describing the process of convergence related to the delivery modalities and the content of the Master programmes in the area of public administration, corresponding to the second cycle of Bologna system.

The indicators of convergence will be defined related to the standards of evaluation, used by EAPAA for accreditation of the public administration programmes.

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# I. Bologna Process in Europe

The European university, situated in its own space – defined by two complementary dimensions: to educate for science and to create science - European Higher Education Area (EHEA) and European Research Area (ERA), as well as placed in different environments of culture, history, tradition, is subject to national and international laws and rules, and is facing today the challenges of the global financial crisis, in the same manner as the other universities all over the world <sup>1</sup>; the challenges of change: globalization and emergence of giant economic powers, exponential growth of knowledge and shift towards post-industrial knowledge-based society, challenges of the global financial crisis.

We assist at a broad process of structural change in the European higher education systems, of segmentation and hierarchy<sup>2</sup>, within the framework of the process of changing the global economy; this process is marked by:

- ➤ Developing a European market of knowledge which involves the creation of a new labour market, with a new profile of specializations and professions; in this context the higher education systems<sup>3</sup> should train specialists with recognised professional competences, validated by the economic, social systems, playing a fundamental role in the equation of social, economic, human, cultural development.
- Increasing the demand for academic programmes and the competition between the universities situated in the same geographic area, thus determining a behaviour of the university focused on the relation "economic agent client" and student-centred. We emphasise the fact that today the student is interested to get a qualification ensuring the access to the European or international labour market, the competences further the academic programmes being recognised.
- Developing the dimension of scientific research at university level, trend that contributes to enhancing the university's role in creating a knowledge-based economy in Europe, at the same time with its academic specialization and consolidation.
- Multiplying the suppliers of higher education, increasing and diversifying the educational offer through creating new universities in the private system, together with the traditional universities in the public system, thus assuming the need for reorientation and development of the policies focused on attractiveness and competitiveness of the European higher education.
- Increasing the universities' responsibility in managing the public funds and attracting funds, increasing the competitiveness and developing activities that are

<sup>1</sup> For the time being, on world level, 190 separate systems of education are operating in over 12,000 institutions of higher education and many institutions and vocational schools, in primary/secondary, adult, and specialized schools.

<sup>&</sup>lt;sup>2</sup> Usher, A., 2009, "Ten Years Back and Ten Years Forward: Developments and Trends in Higher Education in Europe Region", UNESCO Forum on Higher Education in the Europe Region: Access, Values, Quality and Competitiveness, 21-24 May 2009, Bucharest, Romania.

<sup>&</sup>lt;sup>3</sup> The universities are facing a growth of the demand for traditional educational products and services and the need to extend and adapt their activities.

- producing complementary financial resources (EC support, partnerships with local businesses etc.), on the actual background of the financial crisis.
- ➤ Diversifying the teaching methods and technologies, remodelling the pedagogic methods, developing the virtual universities, systems of corporations and academic consortia, academic franchise etc., determined by the development of the ITC systems.
- ➤ Changing the mission and overall and specific objectives of the universities by developing a new philosophy of accountability, allocation and use of resources, development of a new managerial culture that supports the creation of pentrepreneurial university".

Preoccupied to achieve the agenda of structural and functional modernization<sup>4</sup>, from the *Lisbon Strategy for growth and jobs*, the universities should respond to the challenges under the conditions of the actual economic crisis, playing a key role in the sustainable economic development and stimulation of innovation.

# II. Dimensions of the European educational convergence2.1 General issues

The development of a harmonised architecture for the European higher education (Sorbonne Declaration, signed by the Ministers of Education from France, Italy, United Kingdom and Germany in May 1998 in Paris) represents the argument presented in the content of Bologna Declaration, signed one year later, proposing "to create a European space for higher education in order to enhance the employability and mobility of citizens and to increase in the international competitiveness of European higher education".

We might consider it the first political commitment on educational *convergence* in the European higher education.

Bologna Process represents a significant reform of higher education in Europe. Placed in a cultural diversity, with some small countries and very large countries, with disparities of the gross domestic product, with universities ranging from 100 to 100,000 students, and teaching in over 20 different languages etc., this reform enables to the higher education institutions in the EU Member States and extended European Area to host new possibilities in view to improve and develop the European identity of the education.

The Bologna Process has extended from 29 countries in 1999 to 46<sup>5</sup> countries at present. Each stage of applying Bologna process represents a progress (Evaluation Report on

<sup>&</sup>lt;sup>4</sup> Modernization of universities' agenda is conceived on three directions of reform: *1)Curricular reform*: the three cycle system (bachelor/master/doctorate), competence based learning, flexible learning paths, recognition, mobility; 2) *Governance reform*: university autonomy, strategic partnerships, including with enterprise, quality assurance; 3) *Funding reform*: diversified sources of university income better linked to performance, promoting equity, access and fficiency, including the possible role of tuition fees, grants and loans.

<sup>&</sup>lt;sup>5</sup> Albania, Andorra, Armenia, Austria, Azerbaijan, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Denmark, Switzerland, Estonia, Russian Federation, Finland, Former Yugoslav Republic of Macedonia, France, Georgia, Germany, Greece, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Montenegro, Norway, Poland, Portugal, United Kingdom, Czech Republic, Slovak Republic, Romania, Serbia, the Holy See, Slovenia, Spain, Sweden, Turkey, Ukraine, Hungary.

Bologna<sup>6</sup>), supporting total mobility from one continent to other of the public good and service, identified in education, by 2010 (Commission of the European Communities 2003; UNESCO 2003).

Enhancing the competitiveness and comparability of education systems through the reforms of Bologna Process, "made Europe a more attractive destination for the students on other continents". For the EU, the Bologna Process is part of a broader effort in the drive for a Europe of knowledge which includes:

- ➤ Lifelong learning and development,
- > The Lisbon Agenda for growth and Jobs and Social Inclusion,
- ➤ The Copenhagen process for enhanced European co-operation in vocational education and training, and
- ➤ Initiatives under the European Research Area.

Higher education in the most European states is subject to a complex process of change and adaptation according to the requirements of Bologna Treaty, revealing three priorities:

- 1. "They introduced a framework of two educational cycles (bachelor and master) with a duration of altogether five years and with a common workload standard (the European Credit Transfer System-ECTS). In 2003, the European countries agreed that doctoral training should be an integral part of higher education and should form the third and top cycle of the whole programme of higher education."
- 2. Quality assurance and,
- 3. Recognition of qualifications and periods of study.

The convergence is visible in the models for the first two cycles, bachelor and master in the countries in Europe. Promoting student mobility from one state to other, developing joint study programs, creating the Credit Transfer System which facilitates mutual recognition of degrees, recognition of diplomas and qualifications based on international quality standards etc. represent some changes introduced through Bologna process<sup>8</sup>.

Within the framework of Bologna process, we identify the European Higher Education Area (EHEA), aimed to create by 2010, the *international dimension of cooperation* between states, organizations and higher education institutions in Europe and beyond Europe, recognizing its specific actions - information, promotion, recognition and political dialogue on higher education and integration.

<sup>7</sup> Reichard, Ch. and Kickert, W., 2008, "*PhD Education in Public Administration and Management in Europe*", in Jenei, G. and Mike, K., (ed.), 2008, Public Administration and Public Policy. Degree Programmes in Europe: the Road from Bologna, NISPAcee Press, Bratislava, pp.56-57.

<sup>&</sup>lt;sup>6</sup> Report "Higher Education in Europe 2009: Development in the Bologna Process", http://ec.europa.eu/educatio/higher-education/

<sup>&</sup>lt;sup>8</sup> The so called "Bologna process" is in fact the result of a series of Ministerial Conferences, Paris (1998), Bologna (1999), Prague (2001), Berlin (2003), Bergen (2005), London (2007), Leuven (2009). Every second year, Ministers responsible for higher education in the 49 Bologna countries meet to measure progress and set priorities for action.

### 2.2 Compatibility of programmes - an instrument of convergence

Rethinking the European higher education in order to embrace a high degree of **compatibility**, to be competitive and very attractive for the students in Europe and other continents, performance-oriented and comparable with the best systems in the world, such as the United States system, has got different implications on national higher education systems, i.e. some states reformed the national education system introducing three cycles (bachelor/master/doctorate), rethinking the structure and length of study programmes, implementing them in a flexible manner, taking into account the specificity of the labour market, fields of study or disciplines (Bouckaert, 2008; Matei, 2008; Guri-Rosenblit and Sebkova, 2004). "This Open Method of Coordination has resulted in one of the strongest converging momentums of change in national education policy across Europe. Obviously, the practice of exchanging students with Erasmus programmes, the transfer of credits as regulated within the European Credit Transfer System (ECTS), the still hesitant but clear pilots to have diplomas offered by more than one university, are all expressions of a converging system with an enormous impact on teaching our field of PA".

The shift towards a convergent structure of three cycles assumed changes that are different from a system to other system, such as: for some countries this reform assumed "to reschedule" the higher education structures, for other countries the change took place at the level of the structure and length of programmes. Other states, especially those where the education was not organised on three cycles, faced resistance to change; at the Conference in Bergen in 2005, it was appreciated that the progresses were faster and "the Bologna Process has triggered off enormous activities for higher education reforms, and substantial efforts are undertaken for structural reforms in terms of a convergent model".

Higher **compatibility** of various programmes in different European academic systems has been achieved by means of significant reforms (Report "Higher Education in Europe 2009: Development in the Bologna Process"<sup>10</sup>). The main instruments are the European Credit Transfer and Accumulation System (ECTS), Diploma Supplement and national qualifications framework.

For some states, such as Romania, this process signifies a core restructuring of the content in view to make it compatible to the content from prestigious European universities.

Referring to the education in public administration, the developments reveal specific character, benefiting of the European evaluation mechanisms in view to describe the above degree of **compatibility**. In this respect, it is worth to mention the mechanisms provided by the European Association for Public Administration Accreditation (EAPAA), the standards of European Association for Quality Assurance in Higher

<sup>10</sup> Commission MEMO/09/172 on Rapid, 22April 2009, http://ec.europa.eu/educatio/higher-education/

<sup>&</sup>lt;sup>9</sup> Bouckaert, G., 2008, "*TEACHING PUBLIC ADMINISTRATION: SOME TRENDS IN EUROPE*", KÖZ—GAZDASÁG, 2008/3 , SPECIAL ISSUE, p.10.

Education (ENQA) and the European recommendations <sup>11</sup> with complex evaluation criteria and standards in view of accreditation.

Based on the general context for developing the European programmes of public administration, one may speak about Europeanization of their content, revealing exactly the degree of absorption of the European values, specific for the area of public administration in national higher education institutions.

## 2.3 The Credit System

The European Credit Transfer and Accumulation System (ECTS) is, according to the European Commission (2005:1), a student-centred system based on the student workload required to achieve the objectives of a programme, objectives preferably specified in terms of the learning outcomes and competences to be acquired». A detailed checklist for the content of an Information Package /Course Catalogue is presented, which illustrates the effort of making a transparent and compatible system (Karseth, 2005).

Institutions which apply ECTS publish their course catalogues on the web, including detailed descriptions of study programmes, units of learning, university regulations and student services. Course descriptions contain learning outcomes (what students are expected to know, understand and be able to do) and workload (the time students typically need to achieve the learning outcomes), expressed in terms of credits. In most cases, student workload ranges from 1,500 to 1,800 hours for an academic year, and one credit corresponds to 25-30 hours of work<sup>12</sup>. Credit transfer and accumulation are helped by the use of the ECTS key documents (course catalogue, learning agreement, and transcript of records) as well as the Diploma Supplement.

In most European states, the implementation of ECTS system is reflected at the level of the two cycles through:

- The 180 ECTS (bachelor programme) + 120 ECTS (master programme) (3+2 academic years) cycle structure is the most commonly adopted model.
- a. With regard to the *Bachelor programmes*, two main structural models have been adopted <sup>13</sup>:
  - In 19 countries, Bachelor programmes have been commonly designed on the basis of 180 ECTS credits (3 years) as in Andorra, Austria, Belgium, Croatia, Denmark, Estonia, Finland, France, the Holy See, Iceland, Italy, Liechtenstein, Luxembourg, Montenegro, Norway, Poland, Slovakia, Switzerland.
  - In 11 countries the most commonly designed Bachelor programmes last 240 ECTS credits (4 years) as in Armenia, Bulgaria, Cyprus, Georgia, Greece, Lithuania, Moldova, Russia, Spain, Turkey and the United Kingdom (Scotland).

In the remaining countries, no single model emerges as a reference, and institutional practice tends to draw upon both the two preceding models.

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<sup>&</sup>lt;sup>11</sup> Recommendation of the European Parliament and of the Council of 15 February 2006 on Further European Cooperation in quality assurance in higher education (2006/143/EC).

<sup>12</sup> http://ec.europa.eu/education/lifelong-learning-policy/doc48 en.htm

<sup>&</sup>lt;sup>13</sup> Report "Higher Education in Europe 2009: Developments in the Bologna Process", EACEA P9 Eurydice, pp.18

b. The role of the second cycle programmes, master programmes, as appreciated by the President of the European University Association, Georg Winckler is "...crucial. It is the most versatile of qualifications. Without it, Europe's commitment to research and innovation could not be sustained. The Master delivers the high level skills required by the knowledge economy." <sup>14</sup> The diversity of the master programmes is determined by various indicators and descriptors depending on the objective, the ratio between the academic and research dimension, character of applicability etc.; it is worth to mention the following types: strong professional development application<sup>15</sup>, research-intensive Master programmes 16, and master-level courses of varying duration delivered mainly to returning learners on in-service, executive release or referral bases. Davies (2009) in his analysis on master programmes in Europe, "Survey of Master degrees in Europe", emphasizes the following types of master studies: "Academic master: used in binary systems to distinguish the university-based programme from the Professional Master awarded by non-university higher education institutions (HEIs); Consecutive or Continuation Master: a Master undertaken immediately following, or very soon after, a Bachelor qualification in the same discipline: Conversion Master: a Master undertaken in a discipline other than that studied in the preceding Bachelor; Joint Master: a Master delivered by two or more HEIs awarding single or multiple diplomas; Lifelong Master: used in some systems to designate second cycle provision delivered quite separately from the Consecutive Master; Professional Master; used in binary systems to distinguish the Master awarded by non-university HEIs from the university-based master."<sup>17</sup>

The *Master programmes* <sup>18</sup> model is used in the large majority of Bologna signatory countries.

- In 29 countries/regions analysed, this model is the most commonly used reference to design programmes, even though some master programmes may be developed with fewer credits (90 ECTS master programmes can be found in several countries). Bulgaria, Serbia and the United Kingdom (Scotland) are exceptions to the general trend as the master programmes usually last 60 credits (1 year).
- In the remaining countries (Albania, Belgium, Bosnia and Herzegovina, Cyprus, Germany, Greece, Ireland, Malta, Moldova, Montenegro, the Netherlands, Portugal, Romania, Slovenia, Spain and the United Kingdom (England, Wales and Northern Ireland)), the student workload at master level may vary from 60 to 120 credits, although in the Flemish Community of Belgium master programmes have been developed in veterinary science and medicine that extend to180 and 240 credits respectively.
- In the Czech Republic, some Master programmes also require 180 credits (3 years).

<sup>15</sup> This programme is organised full-time, part-time, at distance and in mixed modes.

<sup>&</sup>lt;sup>14</sup> Davies, H., (2009), "Survey of Master degrees in Europe", EUA, www.eua.be.

<sup>&</sup>lt;sup>16</sup> This programme supports the students wishing to attend a research, academic career, and those wishing to attend doctorate programmes, being pre-doctorate programmes.

<sup>&</sup>lt;sup>17</sup> Davies, H., (2009), "Survey of Master degrees in Europe", EUA, p.12-13, www.eua.be.

<sup>&</sup>lt;sup>18</sup> Report "Higher Education in Europe 2009: Developments in the Bologna Process", EACEA P9 Eurydice, pp.19

- The pathway of transferability is designed by:
  - *i. Driving force:* international mobility, employability, competitiveness and universal participation (social legitimating)
  - ii. Structure: modules and credits
  - iii. Content: multi-disciplinary knowledge and market relevance
  - iv. Pedagogy: student-based teaching and provider- consumer relations
  - v. *Aims*: competence driven aims (learning outcome) and generic/transferable skills

At European level we could discuss about three development models of the cycles (3+2) representing the bachelor and master level (European Commission, 2009)<sup>19</sup>:

- 1. The 180 + 120 credit (3+2 academic years) model dominates in 17 countries: Andorra, Croatia, Denmark, Estonia, Finland, France, Holy See, Hungary, Iceland, Italy, Liechtenstein, Luxembourg, Montenegro, Norway, Poland, Romania, Slovakia and Switzerland.
- 2. The 240 + 60 credit (4+1 academic years) model predominates in Bulgaria, and a 240 + 90 credit model is the norm in the United Kingdom (Scotland).

These two models can be seen as an evolution away from the 4 or 5-year long programmes traditionally implemented in the continental countries before the Bologna reforms.

3. The 240 + 120 credit (4+2 academic years) model is commonly used in five countries: Armenia, Georgia, Lithuania, Russia and Turkey.

In the remaining countries and regions – approximately half of the countries of the Bologna process –no unique major model seems to dominate. In the Flemish Community of Belgium, for example, all first cycle programmes are 180 ECTS, but the second cycle credit load may vary. Thus, programme structures depend largely upon the institutions and study fields concerned.

# III. Elements of convergence in the educational systems in South-Eastern European countries

It is difficult to speak about a "model" of Bachelor programmes (Connaughton and Randma) or master programmes in public administration, both at European and national level, but of a broad range of models. The variety of models corresponds probably to the politico-administrative cultures in Europe. As a consequence, PA programmes are less generic and more contingent compared to e.g. MBA programmes"<sup>20</sup>.

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<sup>&</sup>lt;sup>19</sup> Report "Higher Education in Europe 2009: Developments in the Bologna Process", EACEA P9 Eurydice, pp.20-21

<sup>&</sup>lt;sup>20</sup> Bouckaert, G., 2008, op.cit.

The above assertion is sustained by the fact that the public administration complies with the principle "unity in diversity", as it is different at local, regional, national, European level. We could not describe it as a "sample" applied to two administrative entities that should correspond to reality. We could not have "a regional model of its own due to the variations in administrative culture and the stronger dominance of a legal orientation and analysis of the use of public power in Southern Europe in comparison to Northern Europe, and across the English Channel to a British tradition of pragmatic analysis."<sup>21</sup> Therefore, we consider that whenever talking about the curricular design of a master programme in public administration we should refer to actual topics of the economic and social life, such as: the contextual determinations concerning the state role and the principles of public administration (SIGMA paper number 27 "European Principles of Public Administration"), revealing different traditions and governance systems (Rutgers and Schreurs, 2000:623); the principles of the European administrative space and acquis communautaire; "the principles of good governance, better regulation" regarding the public administration as well as reducing the administrative expenditure (Matei, 2009); efficiency and effectiveness in the public sector, enhancing the effectiveness of public administration; public policies and decisions, strategies, public management, ICT, etc.

There is a broad diversity of the national systems reflecting the wealth history and importance of different national cultures. Every educational system is developing in different cultural, historical environments, with local, national and regional traditions. There are systems with long tradition, with different national models for managing the academic programmes. This issue would determine a narrow understanding of the objective of Bologna Process concerning the convergence and harmonization of the European academic systems.

The analysis of the master programmes in public administration for the South-Eastern European countries takes into account the reality of the educational systems of the momentum 1989, systems without programmes comprising a curriculum referring to the above mentioned topics of the economic and social life. The topics of public administration were approached in the Marxist theory of scientific socialism and law on regulating the state organization and functioning. Connaughton and Randma<sup>22</sup> state: "at the beginning of the 1990s, the term 'public administration' was quite unknown and neither had it been translated into several CEE languages". Pollitt<sup>23</sup> comments that the "survival of Public Administration as a distinct field of study will depend (as in the past) on the ability of at least some of its academics to develop techniques, concepts, rhetoric and vision which are of perceived use to governments and public servants".

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<sup>&</sup>lt;sup>21</sup> Bernadette Connaughton, B., and Randma, T., "Teaching Ideas and Principles of Public Administration: is it possible to achieve a common European perspective?", www.ul.ie

<sup>&</sup>lt;sup>22</sup> Idem 19

<sup>&</sup>lt;sup>23</sup> Quoted in Bernadette Connaughton, B., and Randma, T., "Teaching Ideas and Principles of Public Administration: is it possible to achieve a common European perspective?", www.ul.ie

### 3.1 Change and legislative harmonization

We remark the preoccupation of the governments in South-Eastern Europe to adopt legislative frameworks in order to support the achievement of the six important directions of Bologna Declaration (1.Facilitating the compatibility and recognition of degrees; 2.Introducing a system based on two successive cycles; 3.Implementing a credit transfer system; 4.Facilitating the mobility for students, teachers and researchers; 5.Promoting the European cooperation in the area of quality; 6.Promoting the European dimension in higher education) concerning the achievement of the convergence of higher education systems, recognition of degrees and the six important directions. At the same time, they should prove openness and flexibility concerning Bologna process and its integration within the European Higher Education Area.

## A. Level of reorganising the studies

The signatory states of Bologna Declaration since 1999 (Bulgaria, Greece, Romania), since 2001 (Cyprus, Croatia, Turkey), since 2003 (Albania, Bosnia and Herzegovina, Russian Federation, Serbia, Macedonia), since 2005 (Azerbaijan, Georgia, Moldova, Armenia, Ukraine) and since 2007 (Montenegro) were concerned to change the educational system in two cycles, bachelor and master, to implement it and focus on quality assurance. In this respect, the analysis of the status of adopting specific legislation after signing Bologna Declaration in South-Eastern European states (Table 3.1) reveals the following issues:

- ➤ The legislative objective is:
- higher education *reform*, organization and functioning of the academic studies in most countries (Greece, Romania, Cyprus, Albania, Bosnia and Herzegovina, Russian Federation, Serbia, Macedonia, Azerbaijan, Georgia, Moldova, Armenia, Montenegro)
- recognising the degrees (higher education degrees) (BG)
- organization and functioning of the agencies for recognising the degrees (GR)
- organization and functioning of the private education (Cyprus)
- setting up the authority for vocational competences (Turkey)
- public finance management (Turkey)
- ➤ Bologna process and Lisbon agenda represented key elements to adopt the legislation necessary for higher education modernization, being emphasised by national normative deeds as follows:
  - o Lisbon Convention (Bulgaria, Turkey)
  - o ECTS (Russian Federation, Azerbaijan, Georgia, Armenia)
  - o Diploma supplement (Macedonia)

Table 3.1: Legislative implementation of Bologna process in South-Eastern Europe

| Country        | Major National Legislation Post '99  |
|----------------|--|
| Bulgaria<br>BG | Additional documents adopted for the implementation of the Lisbon Convention 2001–04; regulation for the state recognition of higher education degrees, adopted by the decree of the Council of Ministers 2000 |

| Romania RO  Law on Organization of University Studies 2004; Emergency Government Ordinance on quality assurance in education 2005 National Assembly adopted the new Amendments and Supplements to the Higher Education Act (ASHEA 2006); Professional and Scientific Titles Act 2006 Higher Education Act (2003) amended (2004) to provide the legal framework for the implementation of the new structure in accordance with the proposed Bologna patterns 2004 Legislation governing the establishment and operation of private universities approved by the House of Representatives 2005; various legislations on the adoption of programs in the University of Cyprus (UCC) through 2005; legal basis for the establishment and operation of higher education institutions 1996 Act on Scientific Activity and Higher Education, 2003; Recently, a new act governing student organizations and representation is being drafted  Lisbon Recognition Convention approved by the Law No. 5463 in 2006; law for the establishment of the Authority for Vocational Competencies was enacted in 2006; regulation on Academic Assessment and Quality Improvement at Institutions of Higher Education as adopted by CoHE in 2005; Public Financial Management and Control Law No. 5018 in 2005 Amendment of the Law n.8461 on "Higher Education in Republic of Albania, 1999" in 2006  Russian Federation RB July 2006 Ministry decree on the Plan of Action for Realization of the Bologna Process action lines the System of Higher Professional Education in the period 2005–07 February 2006; ministry decree on the Institutions—coordinators for the Bologna process action lines April 2005; ministry decisions on launching pilot projects for use of the credit system July 2003  University Law (return to 1992 Law) 2002-2005; Law on Higher Education supervision of fulfillment of obligations of HEI and higher education units October 2006  Law on establishing a state university in Tetovo 2004; Law on Changes and Amendments to the Law on Higher Education 2003 decision regarding the introduction of 505:  | Greece<br>EL | Legislative reform to enhance quality in HE concerning entry requirements for all HEIs 2005; the Law 3328/2005 for the establishment of a new Agency for Degree Recognition 2005 |
|--|--------------|--|
| RO Emergency Government Ordinance on quality assurance in education 2005  National Assembly adopted the new Amendments and Supplements to the Higher Education Act(ASHEA 2006);  Professional and Scientific Titles Act 2006 Higher Education Act (2003) amended (2004) to provide the legal framework for the implementation of the new structure in accordance with the proposed Bologna patterns 2004  Legislation governing the establishment and operation of private universities approved by the House of Representatives 2005;  Legal basis for the establishment and operation of private universities approved by the House of Representatives 2005;  Legal basis for the establishment and operation of higher education institutions 1996  Croatia HR Act on Scientific Activity and Higher Education, 2003; Recently, a new act governing student organizations and representation is being drafted  Lisbon Recognition Convention approved by the Law No. 5463 in 2006; law for the establishment of the Authority for Vocational Competencies was enacted in 2006; regulation on Academic Assessment and Quality Improvement at Institutions of Higher Education was adopted by CoHE in 2005; Public Financial Management and Control Law No. 5018 in 2005  Albania AL Amendment of the Law n.8461 on "Higher Education in Republic of Albania, 1999" in 2006  Macedonia BA Ministry decree on the Plan of Action for Realization of the Bologna Process action lines in the System of Higher Professional Education in the period 2005–07 February 2006; ministry decree on the Plan of Action for Realization of the Bologna Process action lines in the System of Higher Professional Education in the period 2005–07 February 2006; ministry decree on the Plan of Action for Realization of the Bologna Process action lines in the System of Higher Profession of Education in the period 2005–07 February 2006; ministry decree on alunching pilot projects for use of the credit system July 2003  University Law (return to 1992 Law) 2002-2005; Law on Higher Education Sept 2005; In additional prof | Romania      |  |
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| rules and regulations on supervision of fulfillment of obligations of HEI and higher education units October 2006  Law on establishing a state university in Tetovo 2004; Law on Changes and Amendments to the Law on Higher Education 2003; decision regarding the introduction of DS: Defining the form, content and means of issuing 2002; Law on Higher Education 2000  Azerbaijan AZ  Azerbaijan AZ  Azerbaijan AZ  Azerbaijan on "Plan adopted on "Plan of activities on implementation of the requirements of Bologna Declaration in higher education system of the Republic of Azerbaijan for 2006—10; Regulation on "Introduction of credit system" in higher education institutions 2006  Basic Data and Directions (BDD) 2007–10; Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;  |              |  |
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| issuing 2002; Law on Higher Education 2000  Azerbaijan AZ  Azerbaijan Declaration in higher education system of the Republic of Azerbaijan for 2006–10; Regulation on "Introduction of credit system" in higher education institutions 2006  Basic Data and Directions (BDD) 2007–10; Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;   |              | Law on Changes and Amendments to the Law on Higher Education 2003;   |
| Azerbaijan AZ  Azerbaijan Bologna Declaration in higher education system of the Republic of Azerbaijan for 2006–10; Regulation on "Introduction of credit system" in higher education institutions 2006 Basic Data and Directions (BDD) 2007–10; Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;  | IVIN         |  |
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| 2006–10; Regulation on "Introduction of credit system" in higher education institutions 2006  Basic Data and Directions (BDD) 2007–10; Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;  | Azerbaijan   |  |
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| Basic Data and Directions (BDD) 2007–10; Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;  |              |  |
| Decree on approval of the internal assessment questionnaire for institutional accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;   |              |  |
| Georgia accreditation of Georgian HEIs in 2006–07; decree on approval of the form of state document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;   |              |  |
| GE document—Diploma Supplement 2005; decree on Approval of Georgian HE Baccalaureate Specialties 2005;   | Georgia      |  |
| decree on Approval of Georgian HE Baccalaureate Specialties 2005;  |              |  |
|  |              |  |
|  |              |  |
| Moldova Draft paper of Higher Education Law 2005 Program of Modernization of the   | Moldova      |  |
| MD educational system in the Republic of Moldova for 2005–08 in practice;  |              |  |

|               | Guide to implement the National Credit System, approved 2006          |
|---------------|---|
| Ukraine<br>UA |   |
| UA            | Government decree on the Introduction of Credit System 2005;          |
| Armenia       | government decree on State Regulations for Student Scholarships 2005; |
| AM            | Law on Higher and Postgraduate Education 2004                         |
| Montenegro    | Montenegro University Statute 2004, amended in 2006;                  |
| ME            | Law on Higher Education 2003  |

- ➤ Most countries required 2/3 years in order to draw up and adopt the legislation specific to the new higher education system of bachelor and master, length necessary to prepare the conditions in view to achieve the higher education reform.
- Restructuring the educational system (Table 3.2) by adopting the system (3+2, years) or maintaining also the old system (3+1, years and 4+1/2, years: Bosnia and Herzegovina, Macedonia), or the cycle of (4+1, years: Bulgaria).
- Restructuring the system in some countries represented a reallocation of the status of the first cycle, bachelor, higher than the second cycle, master; there are countries recording more than ¾ from the total (Bulgaria 78%, Azerbaijan 92.9%, Montenegro 77%), or countries with a balance between the two cycles of 50% (Croatia, Albania), Chart 3.1.

Table 3.2: Extension of Bologna cycles in national higher education systems

| Country                   | Year of signing DB | Moving into<br>3+2 Degree<br>Cycles   | Status of Programs (% of Prog /Year)  |  |
|---------------------------|--------------------|---|---|--|
|                           |                    |   |   |  |
| Bulgaria                  | 1999               | 4+1   | 78 percent bachelor's and 18 percent master's (2006)  |  |
| Greece                    | 1999               | Pre-Bologna<br>since 1982   | No data available for 2006–07   |  |
| Romania                   | 1999               | 2005-06   | Expected to be 100 percent in 2008  |  |
| Cyprus                    | 2001               |   |   |  |
|                           |                    | No 3+2 system   |   |  |
| Croatia                   | 2001               | 2005–06   | 50 percent (2006)   |  |
| Turkey                    | 2001               | No 3+2 system   |   |  |
| Albania                   | 2003               | June-05   | 50 percent (2006–07)  |  |
| Bosnia and<br>Herzegovina | 2003               | Both systems<br>of 3+2 and 4+1<br>exist                                     | 35-40 percent (2007)  |  |
| Russian<br>Federation     | 2003               | No 3+2 system   | Bachelor's studies: 7.0 percent;<br>Master's studies: 0.6 percent;<br>Specialist studies: 92.4 percent (as of 2007) |  |
| Serbia                    | 2003               | Three-cycle<br>structure<br>introduced as<br>part of the<br>Bologna process | Different status in different universities. Cumulative percentage not available                                     |  |
| Macedonia                 | 2003               | Both systems<br>of 3+2 and 4+1<br>exist                                     | National aggregate not arrived at, different percentages for different fields of study                              |  |
| Azerbaijan                | 2005               | 4+ 2 exists   | 92.9 percent bachelor's (2006–07)   |  |

| Georgia    | 2005 | 2007-08                 |  |
|------------|------|-------------------------|--|
| Moldova    | 2005 | First cycle:<br>2005–06 | 48 percent bachelor's and 12 percent master's (2006)           |
| Ukraine    | 2005 | 4+1 or 4+2<br>system    |  |
| Armenia    | 2005 | 4+2 system              | 92 percent bachelor's and master's; 10 percent doctoral (2006) |
| Montenegro | 2007 | June-05                 | 77 percent enrolled in the first three years                   |

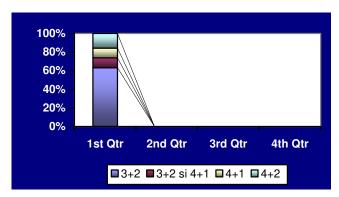


Chart 3.1: Representing the weight of the educational systems

# B. Level of quality assurance

Major attention to the higher education quality system in view of recognition and accreditation both at national level by the specialised bodies and European bodies, ENQA (European Association for Quality Assurance in Higher Education), EUA (European University Association), EURASHE (European Association of Institutions in Higher Education), ESU (European Student's Union). Each country needs to have a separate organisation which regulates (and conducts) quality assurance and accreditation. In some countries separate agencies were established for that purpose. Two types of activities have been achieved: adopting the law on quality assurance in higher education (Greece, Romania, Cyprus,) and creating the institutional support system for evaluation and accreditation. They are: agencies (Romania, Albania), councils (Cyprus, Macedonia), commission (Serbia), commission or department inside the Ministry of Education (Azerbaijan, Moldova), centres (Russian Federation), (Table 3.3).

Table 3.3: Legislative and institutional development on quality assurance

| Country  | Legislation Affecting<br>Quality Assurance                   | Establishment of National Quality Assurance Agency                            |
|----------|--|---|
| Bulgaria | Not legislation  | End of 2005   |
| Greece   | Law No. 3374/2005 issued on February 8, 2005                 | Implementation in 2007  |
| Romania  | Order of Minister no. 3928/April 2005— implementation of the | Romanian Agency for Quality Assurance in Higher Education (ARACIS) since 2005 |

| Cyprus Relevant law for operation of Evaluation Committee (2005) In 2005 the National Foundation for Science, Higher Education and Technological Development of the Republic of Croatia created the Development of Institutional Quality Assurance Units programme Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania Article 47, of the text of the Law on Higher Education Institutions, September 2005  Albania Bosnia and Herzegovina Birl, the Working Group for Quality Assurance has been formed The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law 'On Education' of July 1992, the Federal Law 'On Higher education institutions' of December 1999 and the Regulation 'On Isteading institutions' of December 1999 and the Regulation of higher education institutions' of December 1999 and the Regulation of higher education institutions' of December 1999 and the Regulation of on State accreditation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Ruseria  Azerbaijan  Azerbaijan  Moldova  Article 3 of the Law of Georgia  Moldova  Law on Faluation and Accreditation and Licensing conducts the accreditation proc |             | internal quality accurance                            |   |
|--|-------------|---|---|
| Cyprus   Relevant law for operation of Evaluation Committee (2005)   In 2005 the National Foundation for Science, Higher Education and Technological Development of the Republic of Croatia created the Development of Institutional Quality Assurance Units programme   Regulation on Academic Assessment and Quality   Regulation on Academic Assessment and Quality   Manuscreament and Cuality Improvement at Higher Education Institutions, September 2005   Albania   Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project   Strengthening Higher Education in BiH, the Working Group for Quality Assurance sha been formed   The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law 'On Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1995, the Regulation "On Icensing educational activity" of October 2000.   Law on Higher Education 2005   Law on Higher Education 2005   Law on Higher Education 2005   The State Accreditation Center was in 2005   The State Accreditation of Higher Education and secondary specialized educational institutions' was adopted by the Cabinet of Ministers   The Accreditation of Higher Education Accreditation Accreditation Accreditation (external)   Department of Accreditation, Ministry of Education 2000   The Ministery of Education Accreditation Accreditation    |             | internal quality assurance mechanisms in universities |   |
| Croatia  Cro | Cyprus      |   | Cyprus Quality Assurance and Accreditation Board    |
| Science, Higher Education and Technological Development of the Republic of Croatia created the Development of Institutional Quality Assurance Units programme  Turkey Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project Strengthening Higher Education in BiH', the Working Group for Quality Assurance has been formed The Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Secondal activity" of October 2000.  Serbia Law on Higher Education 2005 Agency of Accreditation Center was in 2005 reorganized to become the National Accreditation Azerbaijan  Azerbaijan Article 3 of the Law of Georgia Armenia  Moldova Law on Evaluation and Accreditation 1997  Armenia  Armenia  Armenia  Science, Higher Education the Republic of Oroxida creditation and Licensing conducts the accreditation process   |             |   | (CyQAAB): Formation in progress                     |
| Croatia  Technological Development of the Republic of Croatia created the Development of Institutional Quality Assurance Units programme  Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education Institutions, September 2005  Article 47, of the text of the Law on Higher Education Institutions, September 2005  Article 47, of the text of the Law on Higher Education, Under the Joint CoE/EC Project  Strengthening Higher Education in BiH', the Working Group for Quality Assurance Nas been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of Adugust 1996, the Regulation "On Istate accreditation of higher education institutions" of December 1999 and the Regulation "On Istate accreditation of higher education institutions" of December 1999 and the Regulation "On Istate accreditation of higher education and the Regulation "On Istate accreditation of higher and secondary specialized educational institutions" of December 1999 and then amended in 2003  Racedonia  Azerbaijan  Azerbaijan  Azerbaijan  Azerbaijan  Article 3 of the Law of Georgia  The National Service of Accreditation, Ministry of Education 2002  The established in 2007  Department of Accreditation, Ministry of Education 2002  To be established in 2007  |             |   |   |
| Republic of Croatia created the Development of Institutional Quality Assurance Units programme  Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project 'Strengthening Higher Education in BiH, the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law 'On Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher and Postgraduate Professional Education' of July 1992, the Federal Law 'On Higher Education and the Regulation 'On licensing educational activity' of October 2000.  Serbia  Law on Higher Education 2005  Macedonia  Azerbaijan  Regulation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia  Article 3 of the Law of Georgia  Moldova  Law on Evaluation and Accreditation and Accreditation and Licensing conducts the accreditation process  The National Service of Accreditation, Ministry of Education 2002  National Centre of Education, Ministry of Education 2002  To be established in 2007  |             | , ,   |   |
| Pepuloic of Cradiata Greated tine Development of Institutional Quality Assurance Units programme  Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project 'Strengthening Higher Education in BiH', the Working Group for Quality Assurance has been formed The Bologna. The four laws involved were the RF Law "On Education or July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of Agency of Accreditation Center was in 2005  Russian Federation  Russian Federation  Serbia  Serbia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2000 and then amended in 2003  Regulation on attestation and accreditation of Ministers  Georgia  Azerbaijan  Azerbaijan  Azerbaijan  The National Service of Accreditation, Ministry of Education and Accreditation and Licensing conducts the accreditation proce | Croatia     |   |   |
| Regulation on Academic Assessment and Quality   Improvement at Higher Education Institutions, September 2005   |             |   |   |
| Turkey Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project 'Strengthening Higher Education in Birl', the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Serbia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2000 and then amended in 2003  Regulation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia  Article 3 of the Law of Georgia  Armenia  Professional Service of Accreditation and Accreditation And Cacreditation And Cacreditation of Ministers  The State Accreditation Center was in 2005 reorganized to become the National Accreditation Agency, by a Government Act  Accreditation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Article 3 of the Law of Georgia  Moldova  Armenia  The National Service of Accreditation and Accreditation process To be established in 2007  |             |   | No national quality assurance agency                |
| Turkey Regulation on Academic Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project 'Strengthening Higher Education in BiH', the Working Group for Quality Assurance has been formed The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education' of July 1992, the Federal Law "On Higher and Postgraduate Professional Education of Nagust 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On Incensing educational activity" of October 2000.  Serbia  Azerbaijan  Racedonia  Azerbaijan  Azerbaijan  Azerbaijan  The National Service of Accreditation and Accreditation and Accreditation 1997  Ukraine  Ramenia  Regulation on Academic Adgualty Adgency of Accreditation for Higher Education (AAHE) and Council of Accreditation (CoA)  The implementation is underway of the Development and Implementation of Quality Assurance System Project, though the national quality assurance system Project, though the national dyality assurance System Project, though the Development and Implementation of the state law on higher education is underway of the Development and Implementation of the State Accreditation Center was in 2005 after adoption of the state law on higher education institutions of December 1999 and the Regulation On Istems of December 1999 and the Regulation of Regu |             |   | No flational quality assurance agency               |
| Turkey Assessment and Quality Improvement at Higher Education Institutions, September 2005  Albania  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project  Strengthening Higher Education in BiH', the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" On Iscensing educational activity" of October 2000.  Serbia  Serbia  Azerbaijan  Azerbaijan  Azerbaijan  Azerbaijan  Fedoration  Armenia  Armenia  Armenia  Armenia  Aricle 47, of the text of the Law on Higher Education and Law on Higher Education in Under the Joint CoE/EC Project  Article 47, of the text of the Law on Higher Education in Under the Joint Coe/EC Project  Article 47, of the text of the Law on Higher Education in BiH', the Working Group for Quality Assurance System Project, though the national quality assurance system may only be expected after adoption of the state law on higher education of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On Iscensing educational activity" of October 2000 .  Accreditation and Law on Higher Education 2005 and then amended in 2003  Azerbaijan  Azerbaijan  Azerbaijan  Azerbaijan  The National Service of Accreditation and Licensing conducts the accreditation on process of Accreditation and Licensing conducts the accreditation on process  To be established in 2007  |             | <del>, , , , , , , , , , , , , , , , , , , </del>     |   |
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| Adjancy of Accreditation for Higher Education (AAHE) and Council of Accreditation (CoA)  Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project 'Strengthening Higher Education in BiH'; the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On licensing educational activity" of October 2000.  Serbia  Serbia  Azerbaijan  Azerbaijan  Azerbaijan  Georgia  Moldova  Armenia  Armenia  Armenia  Aricle 47, of the text of the Law on Higher Education Independent to Migher Education in Higher Education in Higher Education in Higher Education in Higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Accreditation and Accreditation Agency, by a Government Act  Accreditation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education (external)  Attestation Commission of the Ministry of Education (external)  Department of Accreditation, Ministry of Education 2002  To be established in 2007   |             |   | YODEK in 2005                                       |
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| Article 47, of the text of the Law on Higher Education. Under the Joint CoE/EC Project  Strengthening Higher Education in BiH; the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher education institutions" of December 1999 and the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Serbia  Serbia  Azerbaijan  Azerbaijan  Azerbaijan  Georgia  Moldova  Armenia  Armenia  Armenia  Article 47, of the text of the Law on Higher Education in BiH; the Working Group to Quality Assurance System Project, though the national matinal matinal matinal matinal quality assurance System may only be expected after adoption of the state law on higher education of July 1992, the Federal Law "On Higher Education" of July 1992, the Federal Law "On Higher education institutions" of December 1999 and the Regulation of No licensing educational activity" of October 2000.  Acreditation adout a developed to the National Accreditation Agency, by a Government Act 2005  Acreditation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education Cabinet of Ministers  Attestation Commission of the Ministry of Education (external)  Department of Accreditation, Ministry of Education 2002  To be established in 2007   | Albania     |   |   |
| Bosnia and Herzegovina  Higher Education. Under the Joint CoE/EC Project  'Strengthening Higher Education in BiH*, the Working Group for Quality Assurance has been formed  The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Serbia  Serbia  Law on Higher Education 2005  Macedonia  Azerbaijan  Azerbaijan  Azerbaijan  Azerbaijan  Georgia  Moldova  Moldova  Armenia  Higher Education. Under the John Agency for Accreditation. In Higher Education in Institutions of December 1999 and the Regulation of higher and secondary specialized educational institutions" was adopted by the Cabinet of Ministers  The implementation is underway of the Development and Implementation of Quality Assurance System Project, though the national quality assurance system may only be expected after adoption of the state law on higher education  Attention of the State law on higher education  Accreditation of higher education  The State Accreditation Center was in 2005  reorganized to become the National Accreditation Agency, by a Government Act  Accreditation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education (external)  National Centre of Education Accreditation (external)  Department of Accreditation, Ministry of Education 2002  To be established in 2007   |             | A :: 1 47 CH 1 CH 1                                   | (AAHE) and Council of Accreditation (CoA)           |
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| Strengthening Higher Education in BiH, the Working Group for Quality Assurance has been formed   Assurance system may only be expected after adoption of the state law on higher education   |             |   |   |
| BiH', the Working Group for Quality Assurance has been formed The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On licensing educational activity" of October 2000.  Serbia  Law on Higher Education 2005  Macedonia  Azerbaijan  Azerbaijan  Regulation on attestation and accreditation accreditation and accreditation | Herzegovina |   |   |
| Assurance has been formed The legislation for QA was developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Serbia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2000 and then amended in 2003  Regulation on attestation and accreditation and accreditation and secondary specialized educational institutions" was adopted by the Cabinet of Ministers  Georgia  Article 3 of the Law of Georgia  Moldova  Law on Evaluation and Accreditation Accreditation Accreditation Accreditation Accreditation Accreditation Accreditation Ac |             |   |   |
| developed independently of the Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000.  Serbia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2000 and then amended in 2003  Regulation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Moldova  Moldova  Moldova  Law on Evaluation and Accreditation and Licensing conducts the accreditation process  To be established in 2007  |             | Assurance has been formed                             | after adoption of the state law on higher education |
| Bologna. The four laws involved were the RF Law "On Education" of July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000 .  Serbia  Law on Higher Education 2005  Macedonia  Law on Higher Education 2000 and then amended in 2003  Azerbaijan  Regulation on attestation and accreditation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia  Moldova  Moldova  Armenia  Bologna. The four laws involved were the RF Law "On Education" of August 1996, the Regulation Center was in 2005  The State Accreditation Center was in 2005  reorganized to become the National Accreditation Agency, by a Government Act  Accreditation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education Centre of Education Accreditation (external)  National Centre of Education, Ministry of Education 2002  Ukraine  The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  |             |   |   |
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| Russian Federation  Russian Federation  Azerbaijan  Georgia  Moldova  Moldova  Moldova  Moldova  Armenia  July 1992, the Federal Law "On Higher and Postgraduate Professional Education" of August 1996, the Regulation "On state accreditation of higher education institutions" of December 1999 and the Regulation "On licensing educational activity" of October 2000 .  Serbia  Law on Higher Education 2005  Regulation on attestation and duality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education 2001  Attestation Commission of the Ministry of Education Center was in 2005  Attestation and Quality Evaluation Commission. It formally submitted an application for membership to ENQA in February 2007  Board for Accreditation of Higher Education was established in 2001  Attestation Commission of the Ministry of Education Center of Education Accreditation (external)  Department of Accreditation, Ministry of Education 2002  The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  |             |   |   |
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| Serbia Law on Higher Education 2005  Macedonia Law on Higher Education 2000 and then amended in 2003  Azerbaijan   |             |   | Agency, by a Government Act                         |
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| then amended in 2003 established in 2001  Regulation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia Article 3 of the Law of Georgia National Centre of Education Accreditation (external)  Moldova Law on Evaluation and Accreditation 1997  Ukraine The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2001  Attestation Commission of the Ministry of Education (external)  Department of Accreditation, Ministry of Education 2002  To be established in 2007  |             | -   | ENQA in February 2007                               |
| Azerbaijan  Regulation on attestation and accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Article 3 of the Law of Georgia  Moldova  Law on Evaluation and Accreditation 1997  Ukraine  The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  | Macedonia   |   | Board for Accreditation of Higher Education was     |
| Azerbaijan accreditation of higher and secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia Article 3 of the Law of Georgia National Centre of Education Accreditation (external)  Moldova Law on Evaluation and Accreditation 1997  Ukraine The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007   |             |   | estadiisned in 2001                                 |
| Secondary specialized educational institutions' was adopted by the Cabinet of Ministers  Georgia Article 3 of the Law of Georgia National Centre of Education Accreditation (external)  Moldova Law on Evaluation and Accreditation 1997  Ukraine The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  |             |   |   |
| institutions' was adopted by the Cabinet of Ministers  Georgia  Article 3 of the Law of Georgia  Law on Evaluation and Accreditation 1997  Ukraine  The National Service of Accreditation and Licensing conducts the accreditation process  Attestation Commission of the Ministry of Education (external)  Department of Accreditation, Ministry of Education 2002  To be established in 2007   | Azerbaijan  |   |   |
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| Moldova Law on Evaluation and Accreditation 1997 Department of Accreditation, Ministry of Education 2002  Ukraine The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  | Georgia     |   |   |
| Accreditation 1997 2002  Ukraine  The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007  |             |   |   |
| Ukraine  The National Service of Accreditation and Licensing conducts the accreditation process  To be established in 2007   | Moldova     |   |   |
| Armenia The National Service of Accreditation and Licensing conducts the accreditation process To be established in 2007   | Llkraina    | Accreditation 1997                                    | 2002  |
| Armenia Accreditation and Licensing conducts the accreditation process To be established in 2007   | UNIAIIIE    | The National Service of                               |   |
| conducts the accreditation process To be established in 2007   |             |   |   |
|  | Armenia     |   | To be established in 2007                           |
| of the according to the Law off  |             | of HEIs according to the Law on                       |   |

|            | Higher and Postgraduate Education |   |
|------------|-----------------------------------|---|
| Montenegro | Law on Higher Education 2003      | Independent accreditation agency still to be formed |

## C. Level of transferable credits and level of diploma supplement

For the countries analysed, the European Credit Transfer and Accumulation System (ECTS) is, according to the European Commission (2005:1), a "student-centred system based on the student workload required to achieve the objectives of a programme, objectives preferably specified in terms of the learning outcomes and competences to be acquired" (Matei and Matei, 2009). At the same time, the diploma supplement represented a priority in the collection of laws (Table 3.4 and 3.5). For some countries, the date of adopting ECTS is the same with the date of applying it in the higher education system and issuance of the diploma supplement (Bulgaria, Greece, Romania, Croatia, Turkey); in other situations it is going to be applied in 2010 (Azerbaijan) or the legislation has not been adopted for diploma supplement (Macedonia, Azerbaijan), Chart 3.2.

*Table 3.4:Enlargement of ECTS* 

| Country  | ECTS Adopted                          | Status of ECTS in HEIs |
|----------|---------------------------------------|------------------------|
| Bulgaria | June-08                               | Plurality (2006–07)    |
| Greece   | August-05                             | Full (2007)            |
| Romania  | June-05                               | Full (2007)            |
| Slovenia | Started in 1998; became obligatory in |                        |
|          | 2002                                  | Full (2006)            |
| Cyprus   | September-05                          | Plurality (2006–07)    |
| Croatia  | Act on Scientific Activity and Higher | Partial (2006)         |
|          | Education to implement ECTS in 2005   |                        |
| Turkey   | June-05                               | Partial (2006)         |
| Albania  | 2006–07                               | Partial (2006)         |

<sup>&</sup>lt;sup>24</sup> The case of Romania: Conventions adopted in the European Credit Transfer System and Romanian system

*I. Convention of allocation*: the year of study, with length varying between 36 - 40 weeks has 60 credits allocated, 30 credits/ semester, if they are equal. The credits are allocated on disciplines and activities that are independently evaluated. The credits are allocated as whole values, eventually with fractions of 0.5.

<sup>2.</sup> Convention of standard student: the standard student studies 40 hour/week; 1500 - 1600 is the annual workload (36 - 40 weeks). In the national system it is recommended an annual workload of 1500 hours and the allocation of a credit for 25 hours of study.

<sup>3.</sup> Convention of awarding: the credits allocated to a discipline are awarded integrally to the student together with the result of evaluation (mark), if the graduation condition is met.

<sup>4.</sup> Convention of publicity: all the elements describing the curricula and disciplines, namely the preliminary requirements, contents, objectives, credit allocation, methods of training and evaluation are public (modern, accessible and via the internet).

<sup>5.</sup> Convention of transferability: all the credits obtained in accredited institutions and programmes are recognized and potentially transferable in other institutions and programmes, if their contents and finality are relevant for the current programme. If the parties concluded an agreement/contract of study according to ECTS model, it has legal power.

| Bosnia and<br>Herzegovina | EU Tempus Project 'Introduction of the ECTS at BH Universities' (JEP- 18041- |                            |
|---------------------------|--|----------------------------|
| Ticizegovina              | 2003)  | Partial (2006)             |
| Russian                   |  | Partial (2006)             |
| Federation                | 2002 but still used on a voluntary basis                                     |                            |
| Serbia                    | June-05  | Full (2007)                |
| Macedonia                 | Law on Higher Education2000  | Partial (2007)             |
|                           | Regulation on introduction of credit   | Partial (2007). Full scale |
| Azerbaijan                | system in higher educational institutions                                    | transfer to credit system  |
|                           | of Azerbaijan 2006   | expected in 2010           |
| Georgia                   | Law of Georgia on HE (Ch. XV, Art. 87), 2009/2010                            | Partial (2006)             |
| Moldova                   | 2005–06  | Partial (2006)             |
| Ukraine                   | 2006–07  | Minimal (2006)             |
| Armenia                   | Government decree on implementing a  |                            |
| Aimenia                   | credit system Dec. 2005  | Plurality (2006)           |
| Montenegro                | September-04   | Plurality (2006)           |

Table 3.5: Enlargement of the use of Diploma Supplement

| Country                | Diploma Supplements<br>Issued   |  |
|------------------------|---|--|
| Bulgaria               | June-08   |  |
| Greece                 | August-05   |  |
| Romania                | 2005–06: Automatic discharge  |  |
| Slovenia               | 2000–01   |  |
| Cyprus                 | 2004  |  |
| Croatia                | January 1, 2005   |  |
| Turkey                 | End of 2005–06  |  |
| Albania                | 2007–08   |  |
| Bosnia and Herzegovina | 2005–06   |  |
| Russian Federation     | 2005  |  |
| Serbia                 | 2005. Automatic and free of charges distribution of Diploma Supplement since 2007       |  |
| Macedonia              | No legislation requiring HEI's to issue a DS  |  |
| Azerbaijan             | Work on new DS in progress  |  |
| Georgia                | Decree #149 'Approval of State Document—the form of Diploma<br>Supplement' (April 2005) |  |
| Moldova                | Till 2002: On request From 2005: To all   |  |
| Ukraine                | 2008–09   |  |
| Armenia                | 2007  |  |
| Montenegro             | Introduced in 2003,mandatory since 2006–07  |  |

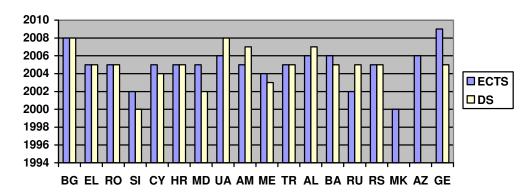


Chart 3.2: Comparative evolution of applying ECTS and Diploma Supplement

Synthesising, we remark a logic evolution for developing the relation cause-effect, in our case the cause is the moment of signing Bologna Declaration(BS), and the effect is defined by application of the principles of Bologna Declaration (BA), adopting ECTS (ECTS) and issuance of diploma supplement (DS) (Chart 3.2).

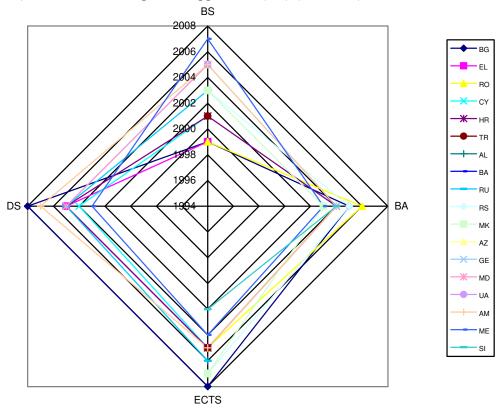


Chart 3.3: Comparative evolution of the standards of convergence for Bologna Process in South-Eastern European states

### 3.2 Considerations on the second cycle of Bologna Process

Referring to the second cycle programmes, the master programmes, we emphasise the following aspects:

- o Focus on quality improvement of higher education, qualification and up-dating the professions on labour market, reflected through the growth of the number of programmes in the second cycle, diversification and adaptation to the market requirements and increasing the number of students at the same time with developing the dimension related to the European recognition of qualifications.
- o Two instruments in particular have a bearing on the Master qualification: the European Qualifications Framework for lifelong learning [EQF], with which compliance is voluntary; Directive 2005-36-EC on the Recognition of Professional Qualifications.
- O The accreditation standards maintain and up-date the quality of the public administration programme <sup>25</sup>. We remark two aspects: the procedural characteristics structures, approaches, instruments and methods (domain, accreditation body and level, evaluation methods, evaluation staff, main objectives, content, site visit) and the curricular contents of specialization.
  - Analysing the structure of Bologna master programmes, organised by South-Eastern European universities related to ISCED system (which is defining 5A and 5B levels, the distinction between these levels)<sup>26</sup>, we emphasise the compatibility with 5A level in some countries (Bulgaria, Romania, Cyprus, Azerbaijan, Georgia, Armenia), and in other situations with the two levels, 5A and 5B (Greece, Croatia, Albania, Bosnia and Herzegovina, Montenegro), as well as the conditions to access the master programmes after finalising the studies of Bologna first cycle, in comparison with the access to master from ISCED 5B (Table 3.6).

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<sup>&</sup>lt;sup>25</sup> See: "Basic Principles for Public Administration", http://www.eapaa.org/

<sup>&</sup>lt;sup>26</sup> "Between 5A and 5B levels, the first dimension to be considered is the distinction between the programmes which are theoretically based/research preparatory (history, philosophy, mathematics, etc.) or giving access to professions with high skills requirements (e.g. medicine, dentistry, architecture, etc.), and those programmes which are practical/technical/occupationally specific. To facilitate the presentation, the first type will be called 5A, the second, 5B", UNESCO, 2006, "International Standard Classification of Education 1997", Art.84, p.35.

Table 3.6<sup>27</sup> Master programmes and ISCED

| Table 3.6 <sup>27</sup> Master programmes and ISCED |  |  |   |
|---|--|--|---|
| Country   | Institutions and programmes<br>"affected"  | Access to master from bachelor   | Access to master from ISCED 5B  |
| Bulgaria  | All HEIs except one offering ISCED 5A, but excluding those offering ISCED 5B       | No interim selection in 4+1  | No alignment of ISCED 5B programmes with Bologna cycles   |
| Greece  | Majority of HEIs offering ISCED 5A and ISCED 6 programmes                          | No interim selection for second level. 5- or 6-year integrated Bachelor cycle for sectoral professions and arts. There is no second level provision in UAS sector, except in partnership with university | There is no ISCED 5B provision  |
| Romania   | Majority of HEIs and ISCED 5A programmes   | Norm is 3+2 or 4+2, with prior selection at national level and interim selection at institutional level  | ISCED 5B has been converted into ISCED 5A   |
| Slovenia  | Minority of HEIs and ISCED 5A programmes   | Norm is 3+2 or 4+1, with prior<br>selection at national and<br>institutional levels and interim<br>selection at institutional level  | No data available   |
| Cyprus  | All HEIs and all programmes  | No interim selection in 4+1 or 4+2   | Transfer from ISCED 5B to 5A<br>Bachelor is possible, but not<br>direct to Master   |
| Croatia   | Majority of HEIs offering ISCED 5A programmes and all offering ISCED 5B            | Interim selection at institutional level exists in 3+2 and 4+1 sequences   | Transfer from ISCED 5B to 5A is possible under conditions set by HEI  |
| Turkey  |  | Norm is 4+2 (incl. nursing and midwifery), with prior selection at national level and some interim selection at institutional level  | ISCED 5B completer can<br>access year 3 of ISCED 5A<br>following examination and<br>bridging programme                                  |
| Albania   | Majority of HEIs and majority of ISCED 5A and all ISCED 5B programmes              | Selection at institutional level   | ISCED 5B Bachelor programmes in nursing and teacher education may be followed by the postgraduate <i>mësues</i> , but not by the Master |
| Bosnia and<br>Herzegovina                           | Majority of HEIs and majority of ISCED 5A & 5B programmes                          | 3+2 or 4+2 with selection at institutional level for access to MA  | Transfer from ISCED 5B (including nursing) to 5A is possible  |
| Russian<br>Federation                               | Majority of HEIs offering<br>ISCED<br>5A programmes, but minority<br>of programmes | Norm is 4+2, with prior selection at national level and interim selection at institutional level   | No data available   |

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<sup>&</sup>lt;sup>27</sup> Source: processing the data from "*Table A: Country-by-country overview, as at 2007...*", pp.20-27, in Davies, H., 2009, op.cit.

| Serbia     |  | No data available   | Transfer from ISCED 5B to 5A<br>Bachelor is possible under<br>conditions set by HEI |
|------------|--|---|---|
| Macedonia  |  | Sectoral professions (6+2 and 5+2) have selection at institutional level  | ISCED 5B provision is not<br>structured according to<br>Bologna cycles              |
| Azerbaijan | Majority of HEIs and programmes  |   | No data available   |
| Georgia    | Majority of HEIs offering ISCED 5A programmes                          | No interim selection in 3+1 or 3+2  | ISCED 5B provision not yet enshrined in law   |
| Moldova    | All HEIs and all programmes from 2005                                  | Interim selection at institutional level  | No data available   |
| Ukraine    |  | No data available   | No data available   |
| Armenia    | All public sector and majority<br>of private HEIs offering ISCED<br>5A | Selection at institutional level in humanities and social science; law, science and technology still on 5-year integrated cycle | No alignment of ISCED 5B programmes with Bologna cycles                             |
| Montenegro | All HEIs and all ISCED 5A and 5B programmes                            | Medicine (6+2) and dentistry (5+2) involve selection at institutional level   | ISCED 5B provision is<br>structured according to<br>Bologna cycles                  |

The criteria are extracted from European experiences concerning the evaluation and accreditation for the programmes in administrative sciences<sup>28</sup>

# IV. A statistic model concerning the evaluation of the curricular convergence of the master programmes in public administration

The below model aims to evaluate the convergence of the master programmes in public administration based on quantitative analyses on the volume of knowledge provided through the educational activities, quantified in transferable credits.

### 4.1 Premises of the model

a) The model of analysis is based on the reality provided by implementation of Bologna process in higher education in administrative sciences from several South-Eastern

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<sup>&</sup>lt;sup>28</sup> Report of the Committee on Public Administration of the Association of Universities in the Netherlands, Dutch version (VSNU), June 1998, comprising also "Basic Principles for Public Administration", http://www.eapaa.org/Archive/1999/Basics.html

European countries. Specifically, we refer to the objectives comprised in Bologna Declaration on 19 June 1999, focusing also on ensuring comparison of degrees and thus curricular convergence.

In this context, the curricular convergence becomes a fundamental component of Europeanization of higher education in administrative sciences.

- b) Adopting a higher education system based on three cycles bachelor, master, doctoral studies offers a unitary framework of analysis and the possibility to achieve some comparative studies. We also add the necessity to establish a credit system as ECTS in order to support the mobility of students, as well as comparative evaluations for the workload of each student, in view to obtain a qualification in the area of administrative sciences.
- c) In order to obtain relevant information and genuine conclusions concerning the development of education in the area of administrative sciences in various countries or groups of countries, it is necessary to achieve a model of analysis based on curricular analyses, profound evaluations and statistical analyses.
- d) The curricular analysis has proposed the ideas comprised in the paper "Basic Principles of Public Administration" published by EAPAA (1998)<sup>29</sup> as fundamental ideas. In this respect, we defined *six independent variables* with characteristics that will be evaluated by studying the content of curricula and syllabi as well as the transferable credits assigned.
- e) The statistical methods are based on the analysis of variation and correlation and calculation of some relevant correlation coefficients concerning the evolution of the curricular content. The main characteristic used in the statistical analyses represents the mean of the variables and by adjusting the values of some variables related to the mean, we define the aggregated indicators for the degree of convergence.

### 4.2. Framework of analysis

### 4.2.1. Sampling

The current study turns into account information and outcomes from 10 representative South-Eastern European universities, delivering master programmes in public administration, structured as follows:

- 5 universities from the European Union Member States;
- 5 universities from acceding countries to the EU (Appendix 4.1)

Three master programmes analysed are accredited by EAPAA.

# 4.2.2. Methodology

a) A unitary framework of analysis was used, specific for the second cycle of Bologna Process, taking into account master programmes organised in 4 semesters, each semester of 14 weeks of direct activity with the students. 30 ECTS are assigned to each semester, 120 ECTS is the total number of credits. Sub unitary or supra unitary multipliers were

<sup>&</sup>lt;sup>29</sup> Report of the Committee on Public Administration of the Association of Universities in the Netherlands, Dutch version (VSNU), June 1998, comprising also "Basic Principles for Public Administration", http://eapaa.org/Archive/1999/Basics.html

used for the programmes whose credit systems do not correspond to ECTS in order to make them compatible with the above unitary framework.

b) The independent statistic variables,  $X_i$ ,  $i = \overline{1,6}$ , correspond to the knowledge areas emphasised in EAPAA document (1998). The descriptions of the content of each variable follow in an adapted version, the details specified by Prof.dr. Rudolf Maes in "Basic Principles for Public Administration".

 $X_1$ : Knowledge about society. We take into account knowledge describing the interaction between public administration and the social system, interaction characterised also by tradition, culture and values (some of them in a changing process). Therefore, understanding these interactions assumes to acquire knowledge from the area of sociology, culture, history, philosophy, ethics, economics, law or political sciences. Complementary there is necessary to acquire knowledge about socio-philosophical theories and skills for socio-scientific research.

 $X_2$ : Knowledge about the political system. It aims to acquire knowledge about organisations and specific processes depending on the development of the existing political systems. Special attention will be paid to the institutions from the public sector, their interaction and the governmental organisations, democratic processes, etc. In this context, also the European political institutions are taken into consideration.

 $\underline{X_3}$ : Knowledge about public administration and governmental policies. This variable estimates the weight of the knowledge activities aimed at the analysis of the decision-making processes, legal and normative support for public administration and governmental policies, public policy-making and analysis of networks of public policies. Simultaneously, knowledge is necessary about the financial, budgetary and accounting mechanisms, fundamental for the public financial and economic transactions.

 $X_4$ : Knowledge about bureaucratic organisations and their management. The content of the necessary knowledge is based on the reality that the public sector comprises a series of organisations with political and professional components, each with its own characteristics and areas related to opportunity, bureaucracy, formal and informal organisations, rational or irrational behaviour. The civil service and civil servant are also present together with the issues related to coordination, integration, deontology etc.

X<sub>5</sub>: Knowledge about methods and techniques of governmental management. This type of knowledge is related, first of all to methods and techniques by which each organisation and process of governmental interventions could be analysed and explained inside the political and social system. Obviously, there is an overlap with the content of the variables X1-X4. However, the content of these knowledge areas could be emphasised distinctly by daily technical aspects characterising the concrete activity of a public service, such as that of public administration.

X<sub>6</sub>: Knowledge about methods and techniques of communication. The content of this knowledge area is based on the reality and necessity of relational harmonization and communication between public administration and society, as well as inside it. In this

context, the information sciences, foreign languages and information and communication management get special features.

For each independent statistic variable,  $X_i$ ,  $i = \overline{1,6}$ , the number of credits corresponding to the type of knowledge required will be quantified. The number of credits corresponding to each variable is presented in Table 4.1, for each master programme.

The evaluation of the convergence degree will be achieved by using optimum levels of knowledge,  $X_i^{\text{opt}}$ ,  $i = \overline{1,6}$ , for each variable.

The optimum level of knowledge is determined taking into account a methodology specific for benchmarking. Therefore, we consider three alternatives in the current study.

A1 – we consider the optimum level of knowledge as mean of the levels of each programme.

A2 – we consider an internal referential in the sample of the programmes analysed. In our case an EAPAA accredited programme.

A3 – we consider an external referential, recognised at European level, such as a programme provided by a prestigious European university.

• We calculate the index of convergence in the three alternatives for each programme:

$$I_{conv} = \frac{1}{120} \sum_{i=1}^{6} (X_i opt - |X_i - X_i opt|)$$
 (4.1)

Usually, this index will be comprised between 0 and 1, the extreme values indicating the divergence (0), respectively, total convergence (1).

| No. | Variable  | $X_1$        | $X_2$        | $X_3$        | $X_4$        | $X_5$        | $X_6$       |
|-----|-----------|--------------|--------------|--------------|--------------|--------------|-------------|
|     |           | $m_1 = 21.4$ | $m_2 = 14.4$ | $m_3 = 33.2$ | $m_4 = 11.9$ | $m_5 = 29.3$ | $m_6 = 9.8$ |
|     | Programme |              |              |              |              |              |             |
| 1   | NBU       | 13           | 16           | 44           | 13           | 21           | 13          |
| 2   | EFRI      | 28           | 12           | 32           | 12           | 32           | 4           |
| 3   | NKUA      | 28           | 35           | 46           | 3            | 4            | 4           |
| 4   | UKIM      | 21           | 10           | 31           | 20           | 32           | 6           |
| 5   | USM       | 27           | 11           | 25           | 14           | 33           | 10          |
| 6   | UBB       | 14           | 10           | 41           | 12           | 32           | 11          |
| 7   | SNSPA     | 12           | 12           | 47           | 10           | 30           | 9           |
| 8   | ULJ       | 21           | 12           | 25           | 14           | 37           | 11          |
| 9   | IUTR      | 32           | 15           | 14           | 7            | 40           | 12          |
| 10  | NIADA     | 10           | 11           | 27           | 1.4          | 22           | 10          |

Table 4.1 Volume of knowledge corresponding to the statistic variables

### 4.2.3 Interpreting the results

Following the first above-presented direction, in order to evaluate the degree of convergence, we shall obtain the following correlations by determining Pearson coefficients (Table 4.2), based on the data from Table 4.1.

Table 4.2 Pearson correlations of the statistic variables for the master programmes

|       |                     | NBU      | EFRI     | NKUA  | UKIM    | USM      | UBB      | SNSPA    | ULJ      | IUTR    | NAPA    |
|-------|---------------------|----------|----------|-------|---------|----------|----------|----------|----------|---------|---------|
| NBU   | Pearson Correlation | 1        | ,602     | ,632  | ,631    | ,398     | ,896(*)  | ,956(**) | ,441     | -,052   | ,590    |
|       | Sig. (2-tailed)     |          | ,206     | ,178  | ,179    | ,435     | ,016     | ,003     | ,382     | ,922    | ,218    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| EFRI  | Pearson Correlation | ,602     | 1        | ,400  | ,914(*) | ,949(**) | ,797     | ,752     | ,874(*)  | ,683    | ,752    |
|       | Sig. (2-tailed)     | ,206     |          | ,432  | ,011    | ,004     | ,058     | ,085     | ,023     | ,135    | ,084    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| NKUA  | Pearson Correlation | ,632     | ,400     | 1     | ,177    | ,116     | ,353     | ,488     | -,009    | -,087   | -,036   |
|       | Sig. (2-tailed)     | ,178     | ,432     |       | ,738    | ,826     | ,493     | ,326     | ,987     | ,870    | ,946    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| UKIM  | Pearson Correlation | ,631     | ,914(*)  | ,177  | 1       | ,881(*)  | ,853(*)  | ,790     | ,883(*)  | ,507    | ,797    |
|       | Sig. (2-tailed)     | ,179     | ,011     | ,738  |         | ,020     | ,031     | ,061     | ,020     | ,305    | ,058    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| USM   | Pearson Correlation | ,398     | ,949(**) | ,116  | ,881(*) | 1        | ,708     | ,613     | ,944(**) | ,833(*) | ,821(*) |
|       | Sig. (2-tailed)     | ,435     | ,004     | ,826  | ,020    |          | ,115     | ,196     | ,005     | ,040    | ,045    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| UBB   | Pearson Correlation | ,896(*)  | ,797     | ,353  | ,853(*) | ,708     | 1        | ,984(**) | ,781     | ,315    | ,875(*) |
|       | Sig. (2-tailed)     | ,016     | ,058     | ,493  | ,031    | ,115     |          | ,000     | ,067     | ,544    | ,023    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| SNSPA | Pearson Correlation | ,956(**) | ,752     | ,488  | ,790    | ,613     | ,984(**) | 1        | ,680     | ,201    | ,783    |
|       | Sig. (2-tailed)     | ,003     | ,085     | ,326  | ,061    | ,196     | ,000     |          | ,137     | ,702    | ,066    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| ULJ   | Pearson Correlation | ,441     | ,874(*)  | -,009 | ,883(*) | ,944(**) | ,781     | ,680     | 1        | ,794    | ,914(*) |
|       | Sig. (2-tailed)     | ,382     | ,023     | ,987  | ,020    | ,005     | ,067     | ,137     |          | ,059    | ,011    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| IUTR  | Pearson Correlation | -,052    | ,683     | -,087 | ,507    | ,833(*)  | ,315     | ,201     | ,794     | 1       | ,606    |
|       | Sig. (2-tailed)     | ,922     | ,135     | ,870  | ,305    | ,040     | ,544     | ,702     | ,059     |         | ,202    |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |
| NAPA  | Pearson Correlation | ,590     | ,752     | -,036 | ,797    | ,821(*)  | ,875(*)  | ,783     | ,914(*)  | ,606    | 1       |
|       | Sig. (2-tailed)     | ,218     | ,084     | ,946  | ,058    | ,045     | ,023     | ,066     | ,011     | ,202    |         |
|       | N                   | 6        | 6        | 6     | 6       | 6        | 6        | 6        | 6        | 6       | 6       |

<sup>\*</sup> Correlation is significant at the 0.05 level (2-tailed).
\*\* Correlation is significant at the 0.01 level (2-tailed).

Obviously, the results are susceptible for a more refined analysis. We could summarise the following conclusions:

- ➤ The interdisciplinary character of the curricula of master programmes is emphasised also by the evaluations of the contents of each statistic variable. Although there is a broad diversity, we remark that all categories of knowledge emphasised in EAPAA document are covered. Related to the means of each variable, we emphasise exceeding or diminished contents that will determine different degrees of convergence.
- ➤ Generally, most correlations are positive. The exceptions refer to the negative correlations in IUTR and NBU (-0.52) or IUTR and NKUA (-0.087) or other positive correlations, (IUTR and UBB (0.315) or IUTR and SNSPA (0.201)), showing however a reduced intensity of the correlations. We also get a similar situation for NKUA and ULJ (-0.009), respectively NAPA (-0.036). Also in this case, we remark positive correlations reduced with UKIM (0.177), USM (0.116) or UBB (0.353). We remark very powerful correlations for NBU and SNSPA (0.956), EFRI and USM (0.949), USM and ULJ (0.944), UBB and SNSPA (0.984), ULJ and NAPA (0.914). The global analysis of the levels of correlation reveals the general trend towards convergence, that could be divided in three categories:
  - powerful correlations UBB, SNSPA, UKIM, ULJ, EFRI and USM, NAPA
  - mean correlations EFRI, NKUA, NBU, ULJ
  - reduced or negative correlations IUTR, NBU, NKUA, UBB and SNSPA
- ➤ For EAPAA accredited programmes UBB, ULJ and NAPA the correlations are powerful, ranging between 0.781 and 0.914. Related to them, we find the most reduced correlations at NKUA. We remark that from Table 4.2 we can extract information concerning the bilateral correlations between programmes. The calculation of the index of convergence will provide a more eloquent image (4.1). We come back to the alternatives presented in subchapter 4.2.2 on determining the optimum level of knowledge. Consequently, for the first alternative, when the optimum level of knowledge was provided by the mean of the variables of the sample, we shall get:

*Table 4.3 Index of convergence (alternative 1)* 

| Programme | Iconv | Programme | $I_{conv}$ |
|-----------|-------|-----------|------------|
| NBU       | 0.72  | UBB       | 0.81       |
| EFRI      | 0.84  | SNSPA     | 0.76       |
| NKUA      | 0.33  | ULJ       | 0.82       |
| UKIM      | 0.82  | IUTR      | 0.60       |
| USM       | 0.81  | NAPA      | 0.78       |

We notice that the indices of convergence reflect some previous conclusions, the best results concerning the convergence related to the mean standard in the sample being at EFRI, ULJ, UKIM, UBB and USM.

For the second alternative concerning the optimum level of knowledge corresponding to the variables, we shall use the mean of the EAPAA accredited programmes, respectively UBB, ULJ and NAPA.

We shall obtain:

Table 4.4 Index of convergence (alternative 2)

| Programme | Iconv | Programme | $I_{conv}$ |
|-----------|-------|-----------|------------|
| NBU       | 0.70  | UBB       | 0.83       |
| EFRI      | 0.79  | SNSPA     | 0.72       |
| NKUA      | 0.18  | ULJ       | 0.86       |
| UKIM      | 0.83  | IUTR      | 0.59       |
| USM       | 0.83  | NAPA      | 0.91       |

Related to the new referential, the index of convergence is insignificantly changed in most cases, except NAPA programme that proves a very high convergence. A justification consists in the fact that NAPA was considered in the calculation of the mean for the new referential and the levels of knowledge had the closest values to the mean. The lack of conclusive data concerning a European master programme provided by a recognised university hinders us to calculate the index of convergence according to the third alternative.

### 5. Conclusions

The analysis in this paper provides a model of quantitative analysis of the convergence of the master programmes in public administration, promoted by universities in some South-Eastern European states. This approach continues a series of previous works of the authors, presented at scientific events or published in specialised journals\*.

The hypotheses of the proposed model turn into account EAPAA experience in evaluation, in view of accreditation of the master programmes and correlate them with the requirements of compatibility and convergence of Bologna Process.

The analyses carried out could be more detailed concerning the curricular content of the programmes and nomination of the categories of knowledge necessary to the specialization in the master programmes in public administration.

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<sup>\*</sup> See also Matei, Lucica, (2008), "Europeanization or Curricular Harmonization in the Area of Administrative Sciences in Romania (Follow-up of Bologna Process). Comparative Analysis and Empirical Research", in Transylvanian Review of Administrative Sciences, No. 22 E/February, pp.92-124, as well as Matei, Lucica, Matei, A., (2009), "Compatibility of the Content of Bachelor Programs in Public Administration with the Needs of Good Governance. A Comparison EU-US", Fifth TransAtlantic dialogue: The Future of Governance in Europe and U.S., Washington, D.C. Available at SSRN: http://ssrn.com/abstract=1421166

Also, more pertinent statistic analyses impose enlargement of the sample with a rich diversity of programmes belonging to a complete area for the South-Eastern European states.

Appendix 4.1 Master programmes in public administration, comprised in the analysis

| No | State     | University/<br>Faculty   | Programme   | Length      | Abbrevi<br>ation | Observa<br>tions    |
|----|-----------|--|---|-------------|------------------|---------------------|
| 1  | Bulgaria  | New Bulgarian<br>University  | State and Local<br>Administration   | 3 semesters | NBU              |                     |
| 2  | Croatia   | University of<br>Rijeka  | MPA Scientific Degree in Public Administration  | 4 semesters | EFRI             |                     |
| 3  | Greece    | National and<br>Kapodistrian<br>University of<br>Athens                    | State and Public Policy   | 4 semesters | NKUA             |                     |
| 4  | Macedonia | Skopje<br>University   | Administrative<br>Law and Public<br>Administration                                      | 4 semesters | UKIM             |                     |
| 5  | Moldova   | State University of Moldova  | Theory and Methodology of Public Administration   | 4 semesters | USM              |                     |
| 6  | Romania   | Babes Bolyai<br>University,<br>Cluj-Napoca                                 | Public Service<br>Management  | 4 semesters | UBB              | EAPAA accredited    |
| 7  | Romania   | National School<br>of Political<br>Studies and<br>Public<br>Administration | Public Sector<br>Management   | 4 semesters | SNSPA            |                     |
| 8  | Slovenia  | University of<br>Ljubljana   | Master's Study<br>Programme in<br>Administration:<br>Administrative-<br>Legal Programme | 4 semesters | ULJ              | EAPAA<br>accredited |
| 9  | Turkey    | Istanbul<br>University   | Master of Arts in<br>Administrative<br>Sciences   | 4 semesters | IUTR             |                     |
| 10 | Ukraine   | The National<br>Academy of<br>Public<br>Administration                     | Master in Public Administration   | 3 semesters | UAPA             | EAPAA accredited    |

# **Master Program in State and Local Administration**

The program in state administration at the Master's Faculty of the New Bulgarian University was established independently and, therefore, it is not dependant on any other

programme. It is interdisciplinary in its spirit and structure and governance related subjects are given priority. In this sense, the NBU PA programme somewhat "violates" the state requirement (the latter were adopted after the NBU's PA programme was founded) in that less weight is given to law and economics courses than in other universities. Hopefully, this will not harm this programme's forthcoming accreditation review<sup>30</sup>.

### **MPA Scientific Degree in Public Administration**

The MPA program is carried out in cooperation with Cleveland State University, Faculty of Administration, University of Ljubljana and the Urban Institute Zagreb. The program is aimed at professionals in the public sector, specifically appointed officials at local government level and managers of public utilities and institutions, as well as in other public bodies<sup>31</sup>.

### Master's Degree in State and Public Policy

It is a full time program that leads to a master's degree. The course provides students with an advanced multidisciplinary understanding of the functioning of the contemporary state and public policy. It combines theoretical and methodological approaches from public policy, law and social policy. It offers a wide range of taught courses covering subjects such as public analysis, public administration theory and practice, public law, evolution of the modern state, social policy, local government, environmental law and policy, protection of human rights, Greek public administration, European integration and public administration reform<sup>32</sup>.

### Master's Study programme

The curriculum is designed to be explicitly inter- and multidisciplinary, which suits the nature of academic research in public administration on the one hand and more demanding professional work on the other. The curriculum comprises core, specialized and elective subjects. Eight core subjects are basic subjects that ensure necessary basic and methodological knowledge that must be studied and mastered by every student in this programme: the ninth core subject is the obligatory research seminar paper. There are four specialized subjects that enable students to deepen their knowledge in a more specific field (administration and law, administration and economics and administration and information technology). Apart from these subjects, the students can also choose two elective subjects. Students can also choose specialized and elective subjects from among other second-cycle programmes with the permission of the master's programme administration<sup>33</sup>.

### **Master of Arts in Administrative Sciences**

As a part of Istanbul University, Public Administration Department carries out a MA program that contains compulsory and elective courses. The program must be completed

<sup>32</sup> National and Kapodistrian University of Athens, http://www.uoa.gr

<sup>&</sup>lt;sup>30</sup> NISPAcee, Positioning Academic Programmes in Public Administration in Relation to the Disciplines to which they are Most Closely Related, http://www.nispa.sk/reports/Bulgaria/part3.html

<sup>31</sup> http://www.efri.hr/english/

<sup>&</sup>lt;sup>33</sup> University of Ljubljana, Faculty of Administration, http://www.fu.uni-lj.si/studij/en/

in two years; students are allowed to pursue coursework in the first year and write a thesis in the second. MA program aims training the students for professionalization and research in this area. This program is designed not only for students working in public administration to deepen their knowledge but also for numerous other professional researchers in this discipline<sup>34</sup>.

### Master in Public Administration

This professional development program for Master in Public Administration offers training in public administration for specialists who are able to provide a European level of administrative services based on putting the principles of democratic governance into action.

The Program trains the student in specific disciplines:

- competence in the use of the instruments of democratic governance in national and local government and in cooperation with Europe;
- capacity to analyse and forecast and to develop and rationalise effective governing decisions;
- communication, team work, cooperative and conflict resolution skills<sup>35</sup>.

<sup>34</sup> Istanbul University, Public Administration Department, http://www.sbf.istanbul.edu.tr/english/35 http://www.academy.gov.ua/eng\_new/masters\_programs.html

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