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2006

Online at <https://mpra.ub.uni-muenchen.de/2654/>

MPRA Paper No. 2654, posted 10 Apr 2007 UTC

**X-Efficiency, Economy of Scale, Technological Progress and  
Competition of Pakistani's Banks**

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# **X-efficiency, scale economies, Technological Progress and Competition of Pakistani's banks**

By

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## **Abstract**

This study aims at investigating empirically the x-efficiency, scale economies, and technological progress of commercial banks operating in Pakistan. As banking sector efficiency is considered as a precondition for macroeconomic stability, monetary policy execution, and economic growth. We also make efficiency comparisons between the domestic and foreign banks and big banks.

Our results indicate that the domestic banks operating in Pakistan are relatively less efficient than their foreign counterparts. The scale economies for small banks, especially foreign banks are higher. Results show also that market share of big five banks are declining over the period but average interest spread shows fluctuations. The main conclusions that can be drawn from these results are that mergers are more likely to take place, especially in small banks. If the mergers do take place between small domestic banks and foreign banks, these will reduce cost due to scale economies as well as x-efficiency (because foreign banks are x-efficient relative to small domestic banks). Even if mergers do take place between small and big banks, cost will reduce without conferring any monopolistic power to these banks. This will also help in stability of the financial sector, which is an important concern of the State Bank of Pakistan (SBP). So the best policy option for SBP is to encourage mergers, while keeping a check on interest spread, so that the benefits from reduction in cost due to mergers are passed on to depositors and borrowers.

## **Introduction**

Policy makers, regulators and managers have been concerned with the issue of how efficiently banks transform their various inputs into multiple financial products, because banking sector efficiency is considered a precondition for macroeconomic stability (Ngalande, 2003). It is also important for effective monetary policy execution (Hartman, 2004), furthermore, efficient allocation by banks has positive implications for economic growth (Galbis, 1977).

A positive link between financial intermediation and economic growth is empirically supported, widely accepted and has been increasingly incorporated as determinant in growth

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model over the past several decades (Gurley and Shaw, 1955 and Goldsmith, 1969). The link could be either through factor accumulation or through changes in efficiency channel (Collins, 2002). It is the latter channel which is more important because mere factor accumulation could not stimulate economic growth without efficient financial intermediation mechanism through which allocation take place (Slutz, 2001). besides, high return on investment, through this efficient financial intermediation mechanism, promotes innovations with positive impact on economic growth (Luccheti, 2000).

Economic efficiency can be decomposed into two basic components: technical efficiency and price efficiency (allocative efficiency). A firm is said to be technically more efficient than another firm if it can produce more output using a given amount of inputs as compared to another firm (Yotopoulos and Lau 1973). A profit-maximizing firm is regarded as an allocatively efficient firm where profit maximization means that the marginal cost of the firm will be equal to marginal revenue of the firm. If there are differences in the economic efficiency of two firms then it might be either because of technical or price inefficiency.

Efficiency is linked to more controversial issues like competition, economies of scale and regulation. There is a trade off between these concepts. Efficiency and competition are closely linked together. In competitive banking system, banks must operate efficiently. With out such a competition banks might attempt to gain higher prices by restricting output or colluding with one another. The competition and efficiency depend upon the number of banks operating in the market, freedom of entry and exit, and ability of banks to achieve an appropriate size (economies of scale) for serving their customers. Smaller number of banks in the market could encourage the monopolization and collusion, while bank of suboptimal size might be operating inefficiently. Another trade off is between competition and stability of the banking sector. The studies

focusing on competition in banks show that competition among the banks result into banks failure because of risk taking behavior of banks. Matutes and Vive (2000) argue that banks pose too high deposits rate when social failure cost is high. Cordella and Yeyati (1998) find that competition in deposits rate reduces the banks' incentive to limit risk exposure. Hellman et al.(2000) show that competition increases the potential scope for gambling between banks. It is here that regulation comes in. However, too much regulation either to curb such competition or monopolistic power is dangerous. So that regulation should be such that it keeps balance between these forces in conflicting directions.

Efficiency of banking sector becomes more important in the vent of liberalization and globalization of financial market. The liberalization and globalization of financial market pose new challenges as well as provide opportunities to banking industries in developing countries like Pakistan... Furthermore, the Basel Accord II, which is to be implemented next year, and Pakistanis is one of the signatory of this accord, may lead to merger of the banks.

Therefore is a dire need to probe into these issues which are essential for survival in this globalized and liberalized environment. There are only a few studies (Musleh-Ud Din et al, 1996, Limi, 2003, Akhter, 2002, and Kiani, 2005) that attempted to investigate the relative technical efficiency for the banking sector of Pakistan. But no study investigating scale economies, and technological progress exists. This study is an attempt in this regard. The objective of this study is to measure the cost efficiency, scale economies, and technological progress of Pakistani commercial banks. The study will also investigate the impact of scale economies upon level of competition and efficiency of the banking sector in Pakistan, using Fourier-Flexible cost function. Panel data from 1998 to 2005 are used for analysis.

The organization of the Study is as follows. Section 2 reviews the existing empirical studies on the banking sector. Section 3 presents different approaches to measure the efficiency. Section 4 discusses the methodology of our model, sources of data, specification of inputs and output of the banking sector and construction of different variables. Section 5 gives the interpretation of the results on the cost structure of the banking sector. Finally, Section 6 consists of summary and concluding remarks.

## **2. Review of Literature**

There exists huge literature empirically estimating the efficiency, scale economies, and technological progress. Review of few studies is presented here. Aly *et al.* (1990) analyzed the nature of technical, scale and allocative efficiency of banks in the United States. On average, the banks were found to be scale efficient while technical efficiency was found to be negatively related to product diversity, and positively related to the extent of urbanization. Yuergert (1993) made important contributions to the literature on efficiency in financial services. He used cross section data of 805 companies for the year 1989 and the translog cost function in estimation. His results showed that there was a substantial amount of X-inefficiency in the industry, but the difference across firm's size was insignificant. Zardkoohi and Kolari (1994) analyzed empirical estimates of scale and scope economies for 615 branch offices representing 43 saving banks in Finland for the year 1988. Their result suggested that there are economies of scale for individual branch offices. Favero and Papi (1995) analyzed efficiency of the Italian banking sector. They used both parametric and non-parametric methods to make a comparison between these two approaches on a sample of 174 Italian banks for the year 1991 and found that the Italian banking industry features high variability in all the cost and profitability indicators. Chang *et al.* (1998) conducted a comparative analysis of productive efficiency of foreign-owned multi-national

banks and US-owned multinational banks operating in the US for the years 1984-1989. Their results indicate that average inefficiency score of the US multi-national banks was significantly lower than the average inefficiency score posted by the foreign owned multi-national banks. Altunbas *et al.* (1999) estimated the impact of technical change on the costs of European banks using the stochastic cost frontier. The data set of 3779 banks, based in 15 European countries, for the year 1989 to 1996 was used. The results suggest that the annual rate of total cost reduction, attributable to technical change, to be very strongly correlated with the bank size. Chen (2001), using data from 1988-97, found banks' X-efficiency had substantially increased in Taiwan's deregulated banking market. Hassan and Marton (2003) concluded that bank reforms in Hungary improved X-efficiency scores between 1993 and 1998. Hao et al. (2001), using data from 1985-1995, reported that financial reforms in Korea had little or no significant effect on banks' X-efficiency. Isik and Hassan (2002) found that following liberalization (1988-1996), Turkish banks' X-efficiency worsened over time, as did Hardy and Patti (2001), when they computed the X-efficiency of all Pakistani banks during a period of deregulation, 1993-1998. There are only few studies measuring banks efficiency for Pakistan banking sector. Musleh-ud-Din *et al.* (1996) examined the scale and scope efficiency of the Agriculture Development Bank of Pakistan. Their result showed that the bank's production technology exhibits both overall and product-specific economies of scale. Hardy and Emilia (2001) estimated profit, cost, and revenue to measure the efficiency of Pakistani banks. Their results suggest that much of the benefits of reform were passed on to consumers of the banks output and those supplying the banks with inputs. Both public and private banks made progress in improving cost efficiency and that private banks seemed more successful in expanding their revenue base and in this way regaining profit in Pakistan. Limi (2003) examined the changes in technical efficiency of Pakistani banking

industry after the structural reform started in 1990s. His result show that the impact of the structural adjustment programs varies among banks. Some banks are found to have improved their technical efficiency during the reform period, while the efficiency improvement of other banks was ambiguous. Kiani (2005) investigated empirically the technical efficiency of commercial banks operating in Pakistan and made efficiency comparisons between the domestic and foreign banks. Her results indicate that the domestic banks operating in Pakistan are relatively less efficient than their foreign counterparts.

### **3. Approaches**

Different approaches have been used to measure the cost efficiency for banking industry. Earlier, financial ratios were used to measure the banks performance. The problem with this approach is that it relies heavily on the bench mark ratios, which could be misleading. Furthermore these ratios don't capture the long term performance (Sherman and gold, 1985). Farrell (1957) introduces the basic framework for measuring inefficiency, which is defined as deviation of actual from optimum behavior. The frontier establishes the optimum benchmark against which deviations are calculated. What macroeconomic theory tells us is that a production plan is efficient if there is no way to produce more output with given input or with decreased input leaving output unchanged. However production function is usually unobservable. Duality theory (Shaphard 1970) indicate that under certain conditions (i.e. homogeneity of degree one and concavity in prices) the properties of production function can be studies through cost or profit function. In theory, production plan and cost levels are derived from rational and efficient decisions, hence all firms perform at their production frontier. But in practice it is not the case, due to many factors (e.g. poor production plan, inefficient decision due to errors, managerial inability etc.), a firm is producing inside frontier and is therefore not efficient. Most commonly



used technique to measure efficiency is frontier analysis method which can further be divided in parametric and non-parametric approaches. The parametric approach includes Stochastic Frontier Analysis (SFA), the Free Disposal Hull, Thick Frontier, and Distribution Free Approach (DFA). While non-parametric approach is Data Envelop Analysis (DEA). All of these approaches have their own merits and demerits. The SFA was developed independently Aigner et al (1977). The primary advantage of this approach is to separate the random noise from inefficiency components. The main criticism on this approach is that the distributional assumptions to be used are overly restrictive in estimation using a single year's data (Allen and Rai, 1996). However, this assumption can be avoided by using panel data. The Distribution Free Approach (DFA) developed by Schmidt and Sickles (1984) uses panel data with assumption of constant inefficiency over time. The main advantage of non-parametric i.e. DEA is that it permits analysis of small size. The disadvantage of this approach is that it measure efficiency in relative term.

#### **4. Methodology and Data**

##### ***(a) Methodology and Estimation Procedure***

This study uses panel data and assumes that inefficiency varies across the observations and over the time, therefore use of stochastic econometric frontier approach is appropriate. The cost frontier is obtained by estimating a Fourier- flexible cost function with component error term.

The cost function can be written as

$$\ln C_i = f(p_k, y_i) + \varepsilon_i \quad i = 1, \dots, n \quad (1)$$

where  $C$  represents total costs,  $y_i$  represents various products or services produced;  $p_k$  represents the prices of inputs used, and  $\varepsilon$  represents a random disturbance term, which allows the cost function to vary stochastically. The uncertainty in the cost function can be further decomposed as

$$\varepsilon_i = u_i + v_i \quad (2)$$

In Equation (2), The error component  $u_i$  ( $u_i \geq 0$ ), which represents efficiency, is assumed to be distributed independently of  $v_i$ . The term  $v_i$ , represents random term.

We assume that the banks use inputs,  $x = (x_1, x_2, \dots, x_n)$ , available at fixed prices,  $p = (p_1, p_2, \dots, p_n)$ , to produce the output  $y$ . For our purpose, we take the Fourier-flexible cost function as under:

$$\begin{aligned} \ln C = & \alpha_0 + \sum_i \alpha_i \ln Y_i + \sum_k \beta_k \ln p_k + \theta_1 t + \sum_k \tau_{kt} t \ln p_k + \sum_i \phi_{it} t \ln Y_i + \\ & \frac{1}{2} \sum_i \sum_j \alpha_{ij} \ln Y_i \ln Y_j + \frac{1}{2} \sum_k \sum_h \beta_{kh} \ln p_k \ln p_h + \sum_i \sum_k \delta_{ik} \ln Y_i \ln p_k + \\ & \frac{1}{2} \theta_2 t^2 + \sum_i \left[ \eta_i \cos(z_{it} + \lambda_i \sin z_{it}) \right] + \sum_i \sum_j \left[ \eta_{ij} \cos(z_{it} + z_{jt}) + \lambda_{ij} \sin(z_{it} + z_{jt}) \right] + \varepsilon_i \end{aligned} \quad (3)$$

where,  $C$  = total cost,  $Y_i$  =  $i$ th output,  $p_k$  =  $k$ th input price,  $Z_i$  = adjusted value of  $\ln y_i^2$ ,  $\varepsilon_i$  = disturbance term. For a cost function to be well behaved, it must be homogeneous of degree 1 in prices for each level of output. It implies the following restrictions on the cost function.

$$\sum_k \beta_k = 1 \quad (4)$$

$$\sum_k \beta_{kh} = \sum_h \beta_{hk} = \sum_i \delta_{ik} = \sum_i \phi_{it} = 0 \quad (5)$$

The symmetry on the cross-price effect implies  $\alpha_{ij} = \alpha_{ji}$  and  $\beta_{kh} = \beta_{hk}$

### (i) X-efficiency measure

In a competitive environment, a firm is considered as x-efficient if it systematically incurs lower cost relative to other firms. Several techniques have been proposed for estimating x- efficiency. Our study utilizes the Berger (1993) distribution free method. This approach collapses the x- efficiency and random error component into a single variable. As shown by Berger, the residual of the equation ( ) can be transformed so that the minimum is zero, that is

$$\hat{\varepsilon}_{ti} = \min(\hat{e}_{ti}) - \hat{e}_{ti} \quad (6)$$

By taking the exponential of equation (6), the resulting efficiency measure

$$x_{efi} = \exp(\hat{\varepsilon}_{ti}) \quad (7)$$

is normalized to fall between zero and one.

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<sup>2</sup> The formula for  $Z_i$  is  $0.2\pi - \mu.a \ln y$ , where  $\mu = (0.9.2\pi - 0.1.2\pi)/(b - a)$  and (a,b) is range  $\text{Log } Y_i$ .

**(ii) Economies of Scale and Technological Progress**

Overall scale economies measure the relative change in a firm’s total cost for a given proportional change on all outputs. Economies of scale can be estimated as follow:

$$\begin{aligned} \hat{\rho} = scale &= \sum_i \frac{\partial(\ln C(p, y, t))}{\partial \ln y_i} \\ &= \sum_i \left[ \alpha_i + \sum_k \alpha_{ik} \ln y_{kt} + \sum_j \delta_{ij} \ln p_{jt} + \phi_i t \right] + \mu_i \sum_i \left[ -\eta_i \sin(z_{it}) + \lambda_i \cos(z_{it}) \right] \\ &\quad + 2\mu \sum_i \sum_k \left[ -\eta_{ij} \sin(z_{it} + z_{kt}) + \lambda_{ik} \cos(z_{it} + z_{kt}) \right] \text{-----(8)} \end{aligned}$$

Scale measures are estimated for each bank in the sample at its respective output level  $y_1$  and  $y_2$ . If  $\hat{\rho}$  is less than one, then banks are operating below the optimal scale levels and can reduce costs by increasing output further. If  $\hat{\rho}$  is greater than one, then banks should reduce their output level to achieve optimal input combinations.

The technological progress is the other factor that influences the cost in addition to input prices and output levels. To capture the impact of technological progress, we include the linear and quadratic time trend in the cost function specification and allow them to interact with other exogenous variables. The effect of technological changes on aggregate cost can be calculated as follows:

$$\hat{T} = \frac{\partial \ln C(p, y, t)}{\partial t} = \theta_1 + \theta_2 t + \sum_i \phi_i y_{it} + \sum_k \theta_k p_{jt} \tag{9}$$

The negative value of  $\hat{T}$  implies that technological progress exists. The first two terms on right hand side of equation (9) represents the pure technological change, while third term is associated with scale augmenting technological change.

### ***(b) Data and Variable Construction***

We use three basic inputs for the banking sector, which are labor, capital, borrowed funds... We take two outputs, measured as loans and advances and investment. The outputs are defined as  $Y_1$  = Loans and Advances, and  $Y_2$  = Investment. The input Prices are defined as  $p_1$  = total admin cost / total deposits,  $p_2$  = total interest paid / total deposits,  $p_3$  = occupancy cost / total deposits. The cost of capital is assumed to be numeraire.

Our sample includes 29 banks, eighteen domestic banks and eleven foreign banks, the period covered is from 1998-2005<sup>3</sup>. For the purpose of estimation, we use balanced panel data. The required time series data was obtained from the State Bank of Pakistan's various issues of annual *Banking Statistics of Pakistan*

## **5. Empirical Results:**

In this section we present the parameters estimates of our cost function given in equation (3). The parameters estimates are given in table 1 below.

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<sup>3</sup> The banks included in this study are given in appendix.

Table 1: Parameters Estimates of Equation (3)

Variables	Coefficients	Estimates	Std. Error	T-values
Const.	$C$	-836.3	327.1	-2.56
IP1	$\beta_1$	0.67	0.34	1.97
IP2	$\beta_2$	0.04	0.46	0.086
IY1	$\alpha_1$	1.65	0.43	3.837
IY2	$\alpha_2$	1.37	1.017	1.347
T	$\theta_1$	-0.08	0.060	-1.37
T2	$\theta_2$	-0.003	0.003	-1.01
IY1IY1	$\alpha_{11}$	-1.26	1.01	-1.24
IY1IY2	$\alpha_{12}$	-0.69	0.237	-2.94
IY2IY2	$\alpha_{22}$	-1.107	0.92	-1.206
IY1IP1	$\delta_{11}$	-0.040	0.098	-0.406
IY1IP2	$\delta_{12}$	0.098	0.091	1.077
IY2IP1?	$\delta_{21}$	0.031	0.087	0.35
IY2IP2	$\delta_{22}$	0.159	0.086	1.84
IP1Ip1	$\beta_{11}$	-0.022	0.160	-0.14
IP1Ip2	$\beta_{12}$	-0.71	0.236	-3.04
IP2Ip2	$\beta_{22}$	0.722	0.159	4.52
IY1T	$\phi_1$	0.0038	0.01	0.266
IY2T	$\phi_{21}$	-0.0035	0.014	-0.255
IP1T	$\tau_1$	-0.018	0.042	-0.427
IP2T	$\tau_2$	-0.04	0.027	-1.46
CSZ1	$\eta_1$	1.18	1.03	1.145
CSZ2	$\eta_2$	1.33	0.84	1.58
SNZ1	$\lambda_1$	2.06	2.29	0.89
SNZ2	$\lambda_2$	0.86	0.76	1.13
CSZ11	$\eta_{11}$	0.55	0.52	1.05
CSZ12	$\eta_{12}$	0.059	0.51	0.12
CSZ22	$\eta_{22}$	1.38	0.73	1.89
SNZ11	$\lambda_{11}$	1.54	1.92	0.80
SNZ12	$\lambda_{12}$	-1.66	1.07	-1.55
SNZ22	$\lambda_{22}$	1.08	0.83	1.31

Note: The estimates are obtained using OLS technique.

After having parameters estimates, the x-efficiency, scales economies, and technological progress are estimated using equations (7), (8), and (9) respectively. The implication of these results, shown in table 2, is discussed based on average values obtained for 29 commercial banks

in the sample for eight time periods. The efficiency was lowest in 2001 and highest in 2004 for all groups. The average efficiency score is lower (48%) for domestic banks than the average efficiency score for all banks (54%) for all periods; it is higher for foreign banks (66%), and almost same for seven big banks (53%)<sup>4</sup>. This implies that smaller domestic banks are least efficient (all big banks are domestically owned). However, the average efficiency score for Pakistani commercial banks is lower than other countries (for example India, Turkey).

The scale economies exist for all groups of banks for each period though it is lesser as compared to  $x$ -inefficiency (which is one minus efficiency). Scale economies are lowest in year 2005 and highest in year 2000 for all groups. These are lower for big banks (10%) than the average scale economies for all banks (15%) for all periods; it is higher for foreign banks (22%), and for domestic banks it is (12%). This shows that scale economies of small banks, especially for foreign banks are higher.

As for technological progress, which indicates the possible contribution of technical advances in reducing average costs, our results suggest the existence of technological progress for all groups of banks for each period. It was lowest (0.3%) for big bank in 2003/04 and highest (3.9%) for foreign banks in 2005. Again technological progress is slower (0.5% on average) for domestic banks relative to foreign banks (2.2% on average).

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<sup>4</sup> The seven big banks, namely Allied bank, Askari bank, Bank Al-Falah, National bank of Pakistan, Muslim Commercial bank, Habib bank, and United bank. The banks with market share greater than average are categorized as big banks

Table 2: Efficiency, Scale Economies, and Technological Progress of Banks

years	Efficiency				Scale Economies				Technical Progress			
	All banks	Domestic banks	Foreign banks	Big banks	All banks	Domestic banks	Foreign banks	Big banks	All banks	Domestic banks	Foreign banks	Big banks
1998	0.54	0.49	0.65	0.53	0.15	0.128	0.212	0.112	-0.006	-0.005	-0.009	-0.005
1999	0.53	0.48	0.65	0.54	0.16	0.128	0.221	0.110	-0.011	-0.008	-0.019	-0.008
2000	0.53	0.47	0.65	0.54	0.16	0.129	0.225	0.109	-0.013	-0.010	-0.020	-0.011
2001	0.52	0.46	0.64	0.51	0.15	0.123	0.215	0.107	-0.013	-0.01	-0.021	-0.011
2002	0.54	0.48	0.66	0.53	0.14	0.113	0.213	0.098	-0.014	-0.009	-0.026	-0.009
2003	0.54	0.49	0.65	0.54	0.14	0.108	0.223	0.094	-0.010	-0.005	-0.019	-0.003
2004	0.56	0.49	0.71	0.53	0.14	0.105	0.223	0.090	-0.010	-0.004	-0.022	-0.003
2005	0.53	0.47	0.66	0.52	0.13	0.101	0.212	0.089	-0.020	-0.012	-0.039	-0.012
Ave	0.54	0.48	0.66	0.53	0.15	0.120	0.220	0.101	-0.012	-0.005	-0.022	-0.008

Based on results discussed above we infer the existence of cost inefficiency, scale economies, and technological progress for all group of banks. Given the difference in the nature of management practices of Pakistani and foreign banks, we specify Fourier-Flexible cost function to characterize the efficient frontier for commercial banks in Pakistan. This specification allows the data a large degree of flexibility in choosing the global shape of the cost frontier and avoids the problem associated with local approximations such as, Translog.

As results suggest that the scale economies of small banks, especially for foreign banks are higher. More over the requirement of Basel accord is that Capital Adequacy ratio must be 8% of the risk weighted Assets. There two approaches for calculating risk weighted average, namely standard approach and internal rating approach. The second approach is more beneficial for banks but requires higher fixed cost investment in equipments, employees expertise, and development of software etc. therefore, given high fixed cost, only larger banks go for internal rating approach. In addition to these, state bank of Pakistan has asked the banks to raise their



capital gradually to 6 billions by 2009. All these suggest that the mergers of the banks are more likely to take place.

Therefore, we need to analyze whether merger of the banks would result into monopolistic behavior. For this we see whether higher concentration ratio has any impact on the interest rate spread. In Table 3, we see that market share of big five banks shows a declining trend but average interest rate spread shows much dispersed picture<sup>5</sup>. The spread shows fluctuations, it increases up to 2001, then declines and is high in 2005. The average spread for the foreigner bank is larger as compared to domestic banks. But the average spread for big banks (which are domestically owned) is significantly high relative to all domestic banks. However, it is nearly half of the foreign banks (which are relatively small). This shows a lack of competition in the banking sectors. It is not due to monopolistic behavior but may due to risk perceptions as well as lack of information.

Table 3: Concentration Ratio and Average Interest Rate Spread

years	Concentration Ratio	Interest Rate Spread			
		All banks	Dom banks	Foreign banks	Big banks
1998	0.72	2.60	0.13	8.39	4.59
1999	0.73	9.71	0.49	10.31	5.58
2000	0.72	11.75	0.59	12.93	5.76
2001	0.69	12.91	0.65	13.52	6.86
2002	0.61	9.38	0.47	8.93	5.92
2003	0.58	7.30	0.36	6.03	4.50
2004	0.56	6.94	0.35	5.87	4.09
2005	0.58	9.15	0.46	7.81	6.25

<sup>5</sup> The five big banks, namely allied bank, National bank of Pakistan, Muslim Commercial bank, Habib bank, and United bank Constitute on average above than 60% of market share.

The difference in the spread, between big and small domestic banks, is mainly due to following reasons;

- Access to low cost funds as big banks have larger number of branches are even represented rural areas.
- Low risk perception as the big banks were previously owned by public sector (National bank of Pakistan is still in public sector)
- Overhang from past continues as the bank-customer relations continue from past (even some less literate people may not know about the privatization of these banks).

The difference in the spread, between foreign and small domestic banks may be because these are performing different functions.

## **6. Summary and Conclusion**

This study aims at investigating empirically the x-efficiency, scale economies, and technological progress of commercial banks operating in Pakistan. We also make comparisons between the domestic, foreign banks, and big banks using data for 29 banks from 1998 to 2005 operating in Pakistan.

Our results indicate that the domestic banks operating in Pakistan are relatively less efficient than their foreign counterparts. The average efficiency score is lower for domestic banks

than the average efficiency score for all banks for all periods; it is higher for foreign banks, and almost close to average for big banks. This implies that smaller domestic banks are least efficient. The scale economies exist for all groups of banks for each period though lesser as compared to x-inefficiency. The economies of scale for big banks are lower than the average economies of scale for all banks for all periods; it is higher for foreign banks, and lower for domestic banks. This shows that scale economies for small banks, especially foreign banks are higher. Results also show that market share of big five banks is declining over the period but average interest rate spread shows fluctuations. This negates any relationship between the two. The average spread for the foreigner bank is larger as compared to domestic banks. But the average spread for big banks (which are domestically owned) is significantly high relative to all domestic banks. However, it is nearly half of the spread for foreign banks (which are small banks). This shows a lack of competition in the banking sectors. The main conclusions that can be drawn from these results are that mergers are more likely to take place especially in small banks. If the mergers do take place between small domestic banks and foreign banks, these will reduce cost due scale economies as well as x-efficiency (because foreign banks are x-efficient relative to small domestic banks). Even if mergers do take place between small and big banks, cost will reduce with out conferring any monopolistic power to these banks. This will also help in stability of the financial sector, which is one of the concerns of State Bank of Pakistan (SBP). So the best policy option for SBP is to encourage mergers, while keeping a check on interest spread, so that the benefits from reduction in cost due to mergers are passed on to depositors and borrowers.

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Appendix : Banks included in the study

Serial No.	Domestic Banks	Forien Banks	Big Banks
1	Allied bank	Al-Baraka Bank	Allied Bank
2	Askari Bank	Abn Amro bAnk	Askari Bank
3	Bank Al-Habib	American Express	Habib Bank
4	Bolan Bank	Omnan International Bank	Bank Al-Falah
5	First Women Bank	Bank of Tokyo	Muslim Commercial Bank
6	Habib Bank	Citi Bank	National Bank of PAKIST
7	Bank Al-Falah	Deutsche Bank	United Bank
8	Metropolitan Bank	Habib Zurich	
9	Muslim Commercial Bank	Hong Kong Bank	
10	National Bank of Pakistan	Rupali Bank	
11	Prime Commercial Bank	Stand Chartered Bank	
12	Sonery Bank		
13	Union Bank		
14	United Bank		
15	Faysal Bank		
16	Bank of Punjab		
17	Bank of Khyber		
18	PICIC Commercial Bank		



