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# Optimal mixed payment system and medical liability. A laboratory study

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## Abstract

In a controlled laboratory environment, we test the role of medical malpractice liability on physicians' service provision under fee-for-service, capitation, and mixed payment. We find that the introduction of medical liability causes a significant deviation from patient-optimal treatment that it is not mitigated by the use of a standard mixed payment system. Specifically, we find that the presence of medical liability pressure involves a proper optimal calibration of mixed payment system. Our findings have relevant policy implications for the correct calibration and implementation of the mixed payment system.

**JEL Classification:** I12; K13; C91.

**Keywords:** medical liability; defensive medicine; payment systems; physicians' behaviour; laboratory experiment.

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## **1. Introduction**

This paper helps to understand how different physicians' payment systems (i.e., fee-for-service, capitation, and mixed systems) affect their behaviour in the presence of medical liability and, in particular, if the mixed system is able to mitigate the undesirable effects of medical liability on pure payment systems.

In order to better identify the causal effect, the use of a controlled environment such as a laboratory where to run experiments represents a promising tool. To the best of our knowledge, the only experimental study investigating the effect of introducing a mixed payment system as an alternative to non-blended FFS and CAP is Brosig-Koch et al. (2017). They show that, consistently with theoretical predictions (e.g., Ellis and McGuire, 1986), under mixed payment system both under-provision and over-provision are mitigated and, thus, patients' health benefit increased. Differently from our experimental design, Brosig-Koch et al. (2017) do not account for the crucial role played by medical liability on morphing physicians' incentives under diverse payment systems.

Looking at the potential effect of medical liability, Finocchiaro Castro et al. (2019) is the first work to analyse in an experimental setting how medical liability affects physicians' behaviour under different pure payment systems, FFS and CAP. They find that, regardless of the pure payment system, the quantity of medical services provided by physicians is higher when the risk of being sued for medical malpractice is at play. Then, results also show that the increase in the quantity of medical services induced by the risk of being sued for medical malpractice is welfare-improving in CAP as it counterbalances the CAP induced under-provision, while it decreases welfare in FFS as it exacerbates the FFS induced over-provision.

Therefore, it is interesting to check whether the distortion due medical liability is also evident in a mixed payment system. This paper is the first to study, in a controlled laboratory setting, the relation between a mixed payment system and the risk of being sued for medical malpractice as a factor affecting the provision of physicians' medical services. Specifically, in our paper we "optimally" adjusted the mixed payment system in order to induce subjects to choose the optimal quantity of medical services. Doing so, we are able to test whether the effectiveness of optimally adjusted mixed payment system is affected by the presence of medical malpractice liability pressure.

Our behavioural data show that introducing *ceteris paribus* variation in malpractice liability pressure does lead physicians to choose a higher amount of medical services for their patients, regardless of the patients' severity and the physicians' payment system. From a policy perspective, our experimental design allows us to infer whether the implementation of a mixed payment system should take into account the malpractice liability pressure at play in the specific context.

The remainder of the paper is organized as follows. Section 2 discusses a literature review. In Section 3, we present our behavioural predictions and physicians' payment system. In Section 4, we describe the experimental design and the "inside the lab" procedures. In Section 5, we show the results of the experiments, and in Section 6 we give some concluding remarks.

## **2. Literature background**

Our study contributes and integrates the previous literature about medical liability influence on physicians' behaviour both in non-blended and in mixed payment systems. The key insight from this literature is that a balanced FFS-CAP payment

system could avoid inadequate medical treatment, decrease useless medical expenditure, and increase the patients' benefit (Brosig-Koch et al., 2017; Finocchiaro Castro et al., 2019).

In the literature, various studies have shown that medical responsibility influences the behaviour of doctors regardless of payment systems, pure or mixed, used. In this sense, Danzon (2000) highlights the relationship between the pressure exerted by doctors' responsibility and the selection of treatments. The existing literature has focused mainly on the branch of obstetrics, one in which doctors face a rather high pressure of responsibility. In this field, studies have generally found that to reduce the risk of litigation, doctors more frequently choose caesarean sections instead of natural parts (applying the so-called defensive medicine), with consequent higher costs for the health system.

Dubay et al. (1999) conducted a survey on reforms of the Public Liability Act to highlight how an increase in the pressure of responsibility on doctors determines a growth of the practice of defensive medicine in obstetrics, especially for mothers who have a low socioeconomic status. Esposto (2012) also arrives at similar conclusions, showing that in the United States, where the reforms for illicit had reduced the probability of cases of medical negligence, the incidence of caesareans was lower than that of the other states. Finally, Amaral-Garcia et al. (2015) found that in Italian hospitals the introduction of an insurance system that covers the risks of possible litigation is associated with a decrease in the use of caesarean sections.

For instance, another branch in which doctors are subject to significant responsibility is that of heart disease. In this field, Kessler and McClellan (2002) find that the increase in responsibility pressure due to negligence has a more significant impact on diagnostic rather than therapeutic decisions. All this is confirmed by Fenn et al. (2007) who find

that hospitals in the UK facing higher liability costs are using imaging procedures more frequently. Also Baicker et al. (2007), analysing a large patient population, identifies diagnostic imaging procedures believed to be driven by fear of negligence, with no effect on aggregate mortality rates. Avraham and Schanzenbach (2015) found that the introduction of non-economic damage limits reduce the treatment intensity of patients with heart attack without affecting mortality rates. Finally, Studdert et al. (2005) investigated physicians directly on the role that systems of responsibility have in their service choices to be offered and noted that 93% of the interviewed doctors practised defensive medicine.

Detailed reviews on the effects of negligence systems are provided by Kessler (2011) and Bertoli and Grembi (2018). The last one, in particular, focuses on the relationship between liability and medical treatment selection.

Some scholars have argued that defensive medicine is the main driver of excessive health care spending in the United States. Frakes and Gruber (2018) have conducted a survey on the behaviour of doctors working in a system that exempts them from the risks of negligence. The structure examined is that of the Military Health System (MHS), a \$ 50 billion program that provides insurance for all active military servants and their employees. The latter can decide whether to seek assistance in military treatment facilities (MTF) or to contact outside the MTFs, obtaining the reimbursement of the costs incurred, through a contract with a service plan managed by a private sector. The authors, drawing data from the Military Health System Data Repository (MDR), which is the main database of medical records managed by the military health system, found that immunity from responsibility reduces hospital spending by 5% without measurable negative effects on the patient's results. As a result, targeted reforms, such as those of the Military Health System (MHS), could

have real effects on the costs of the health system without major effects on the quality of services offered to patients.

Other scholars have grasped the relationship between the level of services offered and the payment systems used to remunerate health services. Among these, Ellis and McGuire (1986) have developed a theoretical model in which physicians choose the level of services to be provided to their patients and have shown that, when they act as imperfect agents, the choice of medical care is strongly influenced by the systems of payment that could potentially lead to non-optimal services. In fact, the results of their work show that if doctors favour the profits of the hospital with respect to the benefits for the patient, a potential payment system, in which the payment depends on the group related to the diagnosis (DRG) in which the patient falls, can lead to a number of services provided lower than optimal. On the other hand, with a cost-based payment system, the services provided by doctors tend to be too high. They have developed a model that evaluates various types of mixed payment systems. The experimental investigation of these payment systems, in which physicians are partially paid in perspective and partly on costs, has led to the conclusion that they can mitigate excessive performance and increase the patient's health benefits.

Following the influential study by Ellis and McGuire (1986), the effect of changes in the health care payment system on the behaviour of physicians has been studied under different perspectives, in a variety of circumstances concerning asymmetric information and altruism of doctors (for example, Ellis and McGuire, 1990; Chalkley and Malcomson, 1998; Choné and Ma, 2011; Makris and Siciliani, 2013).

More generally, there is an extensive literature showing that healthcare providers are responsive to financial incentives (e.g., Gruber et al., 1999; Croxson et al., 2001; Cavalieri et al., 2014).

Gaynor and Gertler (1995), studying the practices of medical groups in the United States, found that compensation agreements with higher levels of revenue sharing, such as capita, significantly reduce the efforts of physicians. Sørensen and Grytten (2003) found that Norwegian primary care physicians with an FFS contract generate a high number of consultations and other medical services compared to doctors with a CAP contract. Likewise, Devlin and Sarma (2008) found that Canadian family physicians, remunerated with a service fee, conduct more patient visits than those who are subject to other types of payment schemes.

Mixed payment systems have become a major alternative to the two extreme forms of fee-for-service and capitation. While the theory shows that mixed payment systems are superior to pure payment systems, the causal effects on the behaviour of doctors when the two systems are mixed, are not well understood empirically.

Only in recent years the problem has been studied applying the experimental approach, through a growing literature dedicated to the study of how different payment structures influence the provision of medical services. In their pioneering work, Hennig-Schmidt et al. (2011) investigated the effects of FFS and CAP under controlled laboratory conditions, finding that the levels of medical services provided by FFS are significantly higher than those of the CAP, even though the health benefits of patients result also influenced. Lagarde and Blauw (2017) have designed a new "real effort" experiment to study multitasking behaviour (quantity and quality) in the provision of medical services. They have found that the highest amount of services is provided in the FSS payment system while the CAP system leads to the minimum amount of services offered. On the other hand, as regards the quality of services, it grows as the remuneration offered to doctors grows.



Some scholars have conducted experimental investigations on the effect of the introduction of pay-per-performance schemes (P4P). In his experiment, Green (2014) found that relying on extrinsic incentives through P4P to motivate doctors has a displacement effect on their intrinsic motivations and, therefore, is detrimental to the quality of care and expensive for the healthcare industry. Cox et al. (2016) focused on the adoption of P4P to effectively reduce hospital readmission rates while others, in recent years, have conducted numerous laboratory experiments to analyse other health problems.

In a recent work, Brosig-Koch et al. (2017) performed a controlled laboratory experiment to study the effect of introducing a mixed payment system as an alternative to non-blended FFS and CAP. The experiment was conducted on medical students and non-physicians playing in the role of doctors, who were asked to decide the amount of medical services to offer to various hypothetical patients, according to the payment method proposed. On the one hand, researchers have implemented a pure fee-for-service (FFS) system, according to which, doctors receive a fee for each service offered. In this case, the behavioural data revealed an "overprovision" (supply superior to the optimal quantity) of significant medical services. On the other hand, the pure capitation system (CAP) was considered, paying physicians a lump sum for each registered patient. In this case, it was evident a significant "under provision" (supply less than the optimal quantity) of medical services. In the research, the introduction of mixed payment systems, which include components of FFS and CAP, was applied by systematically changing the salary of FFS or CAP doctors to mixed systems, which differed in the various weights given to the two components. The experimental data obtained by the authors confirmed the theoretical predictions. Mixed payment systems reduce the overprovision of the FFS system and the under provision of the CAP

system, improving health benefits for patients. These results were found both in physicians and non-physicians, although medical students tended to be more patient-oriented than non-physicians.

Understanding how doctors respond to changes in the payment method is important for policymakers and researchers, even if determining the causal effect of a change in the payment system is a difficult task. A further problem presented to researchers and which has only recently been studied experimentally is the relationship between the payment system and the responsibility of physicians.

To the best of our knowledge, the only one work which study the role of medical liability in an experimental laboratory context is the paper of Finocchiaro Castro et al. (2019), which analyses the role of medical responsibility in influencing the behaviour of doctors in the context of different pure payment systems (FFS and CAP). They show that, regardless of the payment system, the amount of services provided by doctors is greater when the risk of being reported for medical malpractice is at play.

Hence, the aim of our work is to contribute to this flow of literature by testing the effect of medical liability on the behaviour of physicians in an optimally adjusted mixed payment system.

### **3. Predictions and hypotheses**

In this section we briefly describe a simple model of physicians' behaviour under risk of being sued for medical liability in the vein of Finocchiaro Castro et al. (2019). In particular, we consider the effect of implementing a perfectly balanced FFS-CAP mixed payment system compared to the two standard non-blended payment systems (CAP and FFS, namely) and the role of medical malpractice liability in affecting the

physicians' choice of medical services across the three possible payment systems. Hence, we draw our behavioural hypotheses to be experimentally tested in the following section.

### 3.1 Physicians' payment systems

The two standard physicians' pure payment systems are CAP and FFS, the ones considered in our experiment. Under CAP system, physicians receive a lump sum payment,  $L$ , for each enrolled patient, regardless of the quantity of medical services provided; thus, the revenue function in CAP is  $R_{CAP} = L$ . On the opposite, under FFS system, physicians receive a prospectively fixed price,  $p$ , for every medical service provided to patients; thus, the revenue function in FFS is  $R_{FFS} = pq$ .

In response to these two systems, we consider a perfectly balanced (50% FFS – 50% CAP) mixed payment system. The profit functions are presented in (2).

Under the societal perspective, the efficient quantity of medical services is assumed to maximize the sum of the physician's profit and the patient's benefit (Chalkley and Malcomson, 1998; Ma and Mak, 2015).<sup>1</sup> Therefore, the efficient quantity of medical services,  $q^E$ , is given by:

$$B'(q^E) = C'(q^E) \tag{1}$$

where  $B(q)$  (assumed to be increasing and concave,  $B'(q) > 0$  and  $B''(q) < 0$ )<sup>2</sup> is the patient's expected benefit from medical services, and the total cost function  $C(q)$

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<sup>1</sup> For the sake of simplicity, we are deliberately overlooking the issue of the deadweight loss from raising taxes to pay healthcare providers, which is sometimes included in the social welfare function (Chalkley and Malcomson, 1998; Brekke et al., 2015).

<sup>2</sup> In line with the previous literature, in our experiment the patient's benefit function follows an inverted u-shape, implying that the expected benefit reaches a maximum at some quantity,  $q^B$ , after which starts to fall (Ellis and McGuire, 1986; Brosig-Koch et al., 2017; Finocchiaro Castro et al, 2019).

(assumed to be increasing and convex,  $C'(q) > 0$  and  $C''(q) > 0$ ) depends on the amount of medical services.

Recalling the theoretical model of physicians' behaviour, with and without the risk of being sued for medical malpractice liability, presented in Finocchiaro Castro et al. (2019), we make the two following behavioural hypotheses.

**Behavioural Hypothesis 1.** *Mixed payment system leads physicians to choose an amount of medical services closer to the efficient level as compared to non-blended payment systems.*

**Behavioural Hypothesis 2.** *The optimal calibration of a mixed payment system, which induces the physician to choose an efficient level of medical services, is affected by medical malpractice liability.*

## **4. Experimental design**

### *4.1 Basic setup*

In our experimental sessions, each participant plays the role of physicians and chooses how many medical services to provide for heterogeneous patients and, most importantly, under different payment systems. All the subjects are asked to choose the quantity of medical services for each patient determining in this way the physician's profit, the patient's health benefit and, when medical liability is at play, the ex-ante probability of being sued for medical malpractice. The process is incentivized by financial rewards considering that all subjects at the end of each session get a monetary

payment commensurate with their own payoff, which include also the ex-post event of being sued or not. Moreover, real patients' health outside the lab are affected by subjects' decisions, as the monetary equivalent of the patients' health benefit resulting from subjects' behaviour is transferred to a charity (Famiglie SMA) caring for children affected by spinal muscle atrophy (Hennig-Schmidt et al., 2011; Hennig-Schmidt and Wiesen, 2014; Brosig-Koch et al., 2017).

We implement exogenous variations in the presence of medical malpractice liability and the expected probability of being sued, while keeping all other variables (e.g., patients' severity) constant. Therefore, we exploit the within-subject variation in the provision of medical services to infer the causal effect of malpractice liability on physicians' behaviour. Furthermore, motivated by a simple theoretical framework, we analyse the impact of a mixed payment system and of malpractice liability compared to non-blended payment methods, namely fee-for-service (FFS) and capitation (CAP), which allows us to discuss the interplay between medical malpractice liability and payment systems.

The experimental design we propose aims at testing the effects of medical liability pressure on the physicians' provision of medical services under both non-blended (FFS and CAP) and blended payment systems, to understand how physicians' payment system affect their behaviour and how the presence of medical liability could influence a perfectly balanced mixed fee-for-service/capitation payment system. In particular, each participant plays in the role of a physician who decides only on the quantity of medical services to provide to their patients, going from a scale of 0 to 10.

The experiment is divided into four treatments according to the different payment systems and the presence/absence of medical liability scheme. In order not to make the experiment too complicated for participants, we have divided our subject pool into two

subsamples. The first subsample (98 subjects) played the sequence Fee-for-service/Mixed, whereas the second one (82 subjects) played the sequence Capitation/Mixed.

Both the payment systems and the effect of the risk of being sued for medical malpractice liability will determine the revenue obtained by the subjects at the end of the experiment. Thus, the amount of medical services  $q$  determines the physician's profit,  $\pi(q)$ , but it determines also the patient's expected health benefit,  $B(q)$ .

In all treatments, each physician decides the quantity of medical services  $q \in [0,10]$  for 6 hypothetical patients, heterogeneous in terms of both the severity of illness  $s \in \{x, y, z\}$  and gender (M/F). Specifically, patients 1, 2, 3 are male with low (x), medium (y) and high (z) severity, while patients 4, 5, 6 are female with low (x), medium (y) and high (z) severity, respectively. The sequence of patients for which physicians choose the amount of services has been randomly drawn for each treatment from a uniform distribution; it differed among the treatments but remained the same for all the experiment. Patients are assumed to be passive and fully insured, accepting each level of medical services.

Formally, the physician's profit is given by:

$$\pi(q) = \begin{cases} pq - cq^2 & \text{under FFS} \\ L - cq^2 & \text{under CAP} \\ \mu M + (1 - \mu) pq - cq^2 & \text{under Mixed} \end{cases} \quad (2)$$

where  $p$  is the fee per service provided to a patient in FFS,  $c$  is the parameter governing the marginal cost of providing medical services,  $L$  is the lump-sum payment per patient in CAP, and  $M$  is the lump-sum payment per patient in mixed. Specifically, in our experiment  $p = 2$ ,  $c = 0.1$ ,  $\mu = 0.5$ ,  $L = 10$ ,  $M = 15$ .

Considering our setting, in the treatments where subjects do not run the risk of being sued for medical malpractice, they face only the cost deriving from the amount of services provided. When they play in the presence of medical malpractice risk, they also face the cost of being sued. In the case physicians get sued for medical malpractice, they lose entirely their profit. Table 1 depicts the structure of the experiment.

**Table 1 – Experimental design**

	Sequence 1				
	Treatment FFS	Treatment MIXED	Treatment FFS_ML	Treatment MIXED_ML	Subjects $N$
Payment	FFS	Mixed	FFS	Mixed	Non-medical students 88
Liability	No	No	Yes	Yes	Medical subjects* 10
	Sequence 2				
	Treatment CAP	Treatment MIXED	Treatment CAP_ML	Treatment MIXED_ML	Subjects $N$
Payment	CAP	Mixed	CAP	Mixed	Non-medical students 63
Liability	No	No	Yes	Yes	Medical subjects* 19

FFS: fee-for-service; CAP: capitation. \* medical students and physicians.

Looking now at the patient's health benefit  $B(q)$ , the different severity of illness,  $s \in \{x,y,z\}$ , implies a different patient's health benefit function. Though all patients share the same maximum health benefit, that is  $B^s(q^*) = 10 \forall s$ , the patient-optimal quantity of medical services,  $q^*$ , varies consistently with severities. In particular,  $q^* = 3$  for low (x),  $q^* = 5$  for medium (y), and  $q^* = 7$  for high (z) severity.

Formally, the patient's expected health benefit employed in the experiment is given

$$\text{by: } B^s(q) = \begin{cases} B_0^s + q & \text{if } q \leq q^* \\ B_1^s - q & \text{if } q \geq q^* \end{cases} \quad (3)$$

with  $B_0^x = 7$ ,  $B_0^y = 5$ ,  $B_0^z = 3$ , and  $B_1^s = B_0^s + 2q \forall s$ .

Considering the patient's health benefit function and the cost function, we can also analyse under-provision and over-provision of medical services relative to the efficient level under the societal perspective (Brosig-Koch et al., 2017). Specifically, it can be easily seen that in our experimental setup the efficient quantities of medical services, implicitly defined by  $\Delta B(q^E) = \Delta C(q^E)$ , are  $q^E = 3$  for low ( $x$ ),  $q^E = 5$  for medium ( $y$ ) and high ( $z$ ) severities.

As for the *ex-ante* probability of being sued, it is influenced by the quantity of medical services  $q$  provided and by the severity of the disease. In particular, a higher amount of medical services  $q$  reduces the probability of being sued, while it is increased by the rise of the level of the severity. Formally, the *ex-ante* probability of being sued for medical malpractice employed in the experiment is given by:

$$Pr^s(q) = \lambda^s \left(1 - \frac{q}{10}\right) \quad (4)$$

with  $\lambda^x = 0.3$ ,  $\lambda^y = 0.4$ , and  $\lambda^z = 0.5$ .

Even if subjects know exactly the *ex-ante* probability of being sued and how to influence it, the *ex-post* event “being sued”/“not being sued” is still a random variable, and it is known only after their choices on the quantity of medical services. Specifically, the event  $[1,0]$ , where 1 is “being sued” and 0 is “not being sued”, is drawn by the software Z-Tree after each physician's choice from a Bernoulli distribution with  $Pr(X = 1)$  equal to (4), and then it is displayed on the screen of each subject with the formulation “You have been sued”/“You have not been sued”, in order to make them aware of the *ex-post* event of having been sued or not. In the case of



being sued, physicians suffer the disutility of being cited in court, which in the experiment means that they lose all their profit for that period.

#### *4.2 Inside the lab*

Our experiment takes in consideration the individual's attitude toward risk, given to the fact that under liability condition subjects may be affected by their risk attitudes. For this reason, before starting the experiment, we asked participants to complete a brief questionnaire to evaluate the level of risk attitude as suggested by Holt and Laury (2002). The questionnaire has been based on ten choices between paired lotteries A and B where, given the payoffs structure and the probabilities assigned to the different payoffs, it has been possible to evaluate individual's risk attitude by the number of times each player chooses lottery A before switching to B. It is well known that the Holt and Laury (2002) procedure may lead to inconsistent risk preferences when subjects switch back from lottery B (risky choice) to lottery A (safe choice) more than once. Similar to the results obtained by Holt and Laury (2002), most of the subjects in our experiment can be classified as risk-averse.

After the control for risk preferences, subjects received the instructions regarding just the first treatment (FFS) and the corresponding table describing all the information necessary to do the experiment: the profit's level for the physician, the cost, and the benefits for the patient. Moreover, the treatment started only after subjects solved some numerical exercise related to the payment system, to show that they had fully understood the way in which profits and benefits were computed. After the end of the first treatment, where each physician faced all the six patients, the experiment moves to the second treatment (Mixed) that has been run in the same way as FFS, but under the mixed payment system.

Then, subjects started the third treatment (FFS\_ML) under FFS with the presence of medical liability condition. Before starting treatment, we used other numerical exercises to be sure that it was clear to all participants that the probability of being sued for medical malpractice was inversely related to the quantity of medical services and increasing with the severity of the patient under cure, as well as that all participants were aware that the random event “being sued” implied the loss of their own profit in that single period.

Finally, the last treatment (Mixed\_ML) has been done under the mixed system with the presence of medical liability condition. After the completion of the fourth treatment, the experiment ended.

As mentioned before, while half of the sample followed this order, the other half started with the capitation payment system (CAP) followed by the mixed system (Mixed), and then again the CAP\_ML and the mixed with the presence of medical liability (Mixed\_ML). The procedure followed was exactly the same as the one described before for FFS.

A total of 180 students with different backgrounds (economics, law, political science, and medicine) joined our experiment, 98 subjects played in sequence 1 (FFS-Mixed) and 82 in sequence 2 (CAP-Mixed). We run twenty sessions, each lasting on average one hour.

In order to test for sequence effects, in half of the sessions the order of the treatments has been reversed. The Mann-Whitney U test cannot reject the hypothesis of no sequence effects ( $p = 0.75$ ).

At the end of the experiment, subjects has been paid in relation to one period randomly chosen by a volunteer subject rolling a dice. The number drawn was relevant both for

the subjects' payment and for the corresponding patient's benefit. Before paying subjects in private according to the randomly drawn period, they have been asked to complete a questionnaire on social demographics, such as age, gender, and the University faculty they belong to. Even if participants played for hypothetical patients, real patients' health outside the lab has been affected by their choices. In fact, participants was informed by the instructions that the monetary equivalent of the patients' health benefit resulting from their decisions will be transferred to *Famiglie SMA* (<http://www.famigliesma.org/campagna-raccolta-fondi-sms-solidale/>), a charity caring for children affected by spinal muscle atrophy (SMA). To this end, we applied a procedure similar to Brosig-Koch et al. (2016), Hennig-Schmidt et al. (2011), and Eckel and Grossman (1996) where one of the participants was randomly chosen to be a monitor and verified that one of the experimenters entered the *Famiglie SMA* website and transferred the aggregate benefits.

The exchange rate used for the experimental currency was 1 Experimental Crown (EC) = EUR 0.45. Average reward for participation, net of the attendance fee, was EUR 14.68. In total, EUR 350.00 was transferred to the *Famiglie SMA*.

The experiment has been entirely computer-based and run with the Z-Tree experimental software. All the experimental sessions have been done at the laboratory of the "Department of Economics and Business" of the University of Catania.

## **5. Empirical results**

In this section, we analyse the data resulting from experimental sessions using non-parametric techniques. The aim of the following analysis is to test whether the introduction of the mixed payment system and, then, the medical liability pressure

affects significantly the provision of medical services, according to our behavioural predictions.

Table 2 shows the average levels of medical services according to payment systems, the introduction of medical malpractice liability, and the patients' severity of illness.

**Table 2 – Average quantities by treatment and severity**

Severity	Quantity $q$								Total Average
	Without Medical Liability				With Medical Liability				
	FFS	CAP	MIX	Average No ML	FFS	CAP	MIX	Average ML	
x	4.51	2.01	3.53	3.35	6.72	3.23	5.40	5.12	4.23
y	6.10	3.46	4.81	4.79	7.58	4.88	6.61	6.36	5.57
z	7.70	5.79	6.43	6.64	8.68	6.80	7.64	7.71	7.17
Average	6.10	3.75	4.92	4.93	7.66	4.97	6.55	6.39	5.66

FFS: fee-for-service; CAP: capitation; MIX: mixed.

As we can see, under CAP the average level of prescriptions is lower than the patient-optimal quantity of medical services,  $q^*$ , whereas under the FFS it is higher, regardless of the severity of illness. The mixed payment system systematically mitigates this effect, leading medical prescription toward the efficient quantities of medical services,  $q^E$ . Differently, when the medical liability condition is at play, the average level of prescriptions increase regardless the severity of illness and the payment system in use, pushing them away from the optimal levels also under the mixed payment system.

The average level of the total prescriptions is 5.66, which is basically the median value of physician's choice set.

As for the non-parametric analysis, to test our first behavioural hypothesis, we compare the choices made by physicians in treatments FFS vs. MIXED and CAP vs.

MIXED. In other words, we check if the prescription levels under mixed payment system against the non-blended FFS and CAP leads physicians to choose an amount of medical services closer to the efficient level. In both cases, the Wilcoxon test confirms our first hypothesis ( $p_{FFSvsMIXED} = p_{CAPvsMIXED} = 0.001$ ).

A second relevant result pertains the change in physicians' behaviour when the medical liability condition is implemented under different payment systems. To do this, we compare the choices made by physicians in treatments FFS\_ML against MIXED\_ML and CAP\_ML against MIXED\_ML, to check whether medical malpractice liability influences medical prescriptions. In both cases, the Wilcoxon test confirms our first hypothesis ( $p_{FFS\_MLvsMIXED\_ML} = p_{CAP\_MLvsMIXED\_ML} = 0.001$ ). Medical liability also influences the behaviour of the subjects when they play in a mixed payment system. In fact, both in Sequence 1 and Sequence 2 of the experiment,  $MIXED < MIXED\_ML$ , with  $p = 0.001$ .

To sum up, the introduction of medical liability, regardless of the payment system in use, causes a significant increase in the level of medical prescriptions chosen by physicians, as reported in the previous literature (Finocchiaro Castro et al., 2019).

Moreover, we implemented the Mann-Whitney test for unmatched sample data to see whether any difference would exist in the physicians' behaviour between the participants joining the sequence FFS-MIXED and those taking part into the sequence CAP-MIXED of the experiment, considering in this way the two different samples. The test reports no significant differences.

For the sake of completeness, we also compared the prescription levels reached under FFS and CAP systems both in the presence or not of medical liability condition. As suggested by previous literature (Brosig-Koch et al., 2017; Finocchiaro Castro et al.,

2019), the prescription levels achieved under CAP are significantly less than those reached under FFS (FFS > CAP, Wilcoxon test  $p = 0.001$ ). When comparing the two payment systems with liability condition at play, the Wilcoxon test provides the same result (i.e., FFS\_ML > CAP\_ML,  $p = 0.001$ ).

## **6. Concluding remarks**

This paper reports the result of a lab controlled experimental setting which studied the effect of medical malpractice liability on physicians' provision of medical services both in pure and in mixed payment systems. In our experiment, we considered "ceteris paribus" variations in the quantity of medical services offered in relation to the presence of medical malpractice liability in an optimally calibrated mixed payment system, exploiting the within-subject variation among treatments to infer the causal effect of medical liability on an optimally calibrated mixed payment system, considering the difficulty to conduct such analysis only with empirical evidence.

We report that, when malpractice liability pressure is at play, physicians increase the provision of medical services for their patients, regardless of the physicians' payment system (FFS, CAP, Mixed). We also find that the mixed payment system mitigate the undesirable effects of pure payment systems, reducing the overprovision generated by FFS and the underprovision generated by CAP.

Under the societal perspective, although the optimal calibration of mixed payment systems can lead physicians to choose an efficient level of medical services, medical liability causes a significant deviation from patient-optimal treatment also in this case, with relevant policy implications for the appropriate calibration and implementation of a mixed payment system.

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## **Appendix A: Instructions**

*(Treatment MIXED\_ML: Mixed under medical liability)*

### **Welcome to our laboratory**

You are going to join an experiment on individual decision-making. Instructions are straightforward and, if you pay close attention, you may gain a monetary amount that will be paid to you in cash at the end of the experiment. The amount of cash you may win depends only on your decisions and will not be affected by the decisions taken by other participants in the lab. Your monetary gains, measured in Experimental Crown (EC), will be converted into Euro at the following exchange rate  $1 \text{ EC} = 0.45 \text{ Euro}$ . For instance, it means that if, at the end of the experiment, you achieve 40 EC, you will receive 18 Euro.

### Experimental Design

The experiment lasts approximately 60 minutes and is divided into four stages. You are going to receive detailed instructions at the beginning of each stage. Please, remind that the decisions taken in one stage of the experiment bear not effect on the decisions that you will have to take in the following stages of the experiment.

### Stage IV

Please, read carefully the following instructions regarding stage IV. If anything in the instructions is not clear please raise your hand and one of the experimenters will approach you. From this moment onward, you cannot communicate with any other participant. If you fail to do so, you will be asked to leave the laboratory.

Stage IV lasts for six periods. In each period, you will play in the role of a physician and you will have to decide how many medical prescriptions to provide to patients. In other words, you have to decide on the level of medical care (in terms of drugs, diagnostic exams, ...) to provide to patients according to his/her severity of illness. Patients can be classified according to three levels of severity of illness (low, medium, high) and to gender (male, female). Thus, you will face six patients. When taking the decision on patient's medical care, you can choose among 0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 prescriptions per patient.

In this stage of the experiment, after the decision on the level of medical prescriptions to provide, the patient could sue you for medical malpractice with probability  $P_r$ , which depends on the level of medical prescriptions already provided. The relationship between provided prescriptions and the probability of being sued is shown in the table that you can see on the pc screen before taking your decision on the level of medical prescriptions.

### Earnings

In each period of stage IV, you will be paid according to the mixed payment system. You will be paid in part on the basis of the FFS system (your income increases as the total amount of health services you prescribe) and partly on the basis of a remuneration based on the capitation system (it does not depend on the number of health services provided). Moreover, you bear a cost due to the level of effort devoted to visiting each patient that depends on how many medical prescriptions you provide to patients. If you get sued by a patient, you will incur a fixed monetary loss equal to the profits earned in the same period you are sued. Hence, your profit in each period is computed as the payment you receive from the mixed system minus the cost due to the provision of medical services minus, if sued, the monetary loss due to being sued by the patient. Each level of medical prescription provided accrues a certain level of benefit to patient according to her/his severity of illness. Therefore, your choice on the quantity of medical prescriptions to provide determines both your profits and the patients' benefits.

In each period, you will see on the screen (see below) all the information regarding the patient you currently face: the severity of illness, your earning according to the payment system in use, the related costs, the probability of being sued for each possible level of medical prescriptions, the monetary loss due to being sued, your profits and the corresponding patient's benefits.

***Patient with illness x***

Quantity of medical treatment	Your fee-for-service payment (in EC)	Your capitation payment (in EC)	Your costs (in EC)	Your profit (in EC)	Expected benefit of the Patient (in EC)	Probability of being sued for medical malpractice	Your profit in case of being sued for MM
0	0	7,5	0	7,5	7	30%	0
1	1	7,5	0,1	8,4	8	27%	0
2	2	7,5	0,4	9,1	9	24%	0
3	3	7,5	0,9	9,6	10	21%	0
4	4	7,5	1,6	9,9	9	18%	0
5	5	7,5	2,5	10	8	15%	0
6	6	7,5	3,6	9,9	7	12%	0
7	7	7,5	4,9	9,6	6	9%	0
8	8	7,5	6,4	9,1	5	6%	0
9	9	7,5	8,1	8,4	4	3%	0
10	10	7,5	10	7,5	3	0%	0

***Patient with illness y***

Quantity of medical treatment	Your fee-for-service payment (in EC)	Your capitation payment (in EC)	Your costs (in EC)	Your profit (in EC)	Expected benefit of the Patient (in EC)	Probability of being sued for medical malpractice	Your profit in case of being sued for MM
0	0	7,5	0	7,5	5	40%	0
1	1	7,5	0,1	8,4	6	36%	0
2	2	7,5	0,4	9,1	7	32%	0
3	3	7,5	0,9	9,6	8	28%	0
4	4	7,5	1,6	9,9	9	24%	0
5	5	7,5	2,5	10	10	20%	0
6	6	7,5	3,6	9,9	9	16%	0
7	7	7,5	4,9	9,6	8	12%	0
8	8	7,5	6,4	9,1	7	8%	0
9	9	7,5	8,1	8,4	6	4%	0
10	10	7,5	10	7,5	5	0%	0

### *Patient with illness z*

Quantity of medical treatment	Your fee-for-service payment (in EC)	Your capitation payment (in EC)	Your costs (in EC)	Your profit (in EC)	Expected benefit of the Patient (in EC)	Probability of being sued for medical malpractice	Your profit in case of being sued for MM
0	0	7,5	0	7,5	3	50%	0
1	1	7,5	0,1	8,4	4	45%	0
2	2	7,5	0,4	9,1	5	40%	0
3	3	7,5	0,9	9,6	6	35%	0
4	4	7,5	1,6	9,9	7	30%	0
5	5	7,5	2,5	10	8	25%	0
6	6	7,5	3,6	9,9	9	20%	0
7	7	7,5	4,9	9,6	10	15%	0
8	8	7,5	6,4	9,1	9	10%	0
9	9	7,5	8,1	8,4	8	5%	0
10	10	7,5	10	7,5	7	0%	0

## Payment

At the end of the experiment, one of the six periods of stage IV will be randomly drawn. The profit achieved in that period will be paid to you in cash. While you in this stage have decided in the role of physician on service provision for hypothetical patients, real patients' health outside the lab is affected by your choices. The overall benefits accruing to patients will be converted into Euro and donated to the charity *Famiglie SMA* (<http://www.famigliesma.org/campagna-raccolta-fondi-sms-solidale/>). To verify that the monetary amount corresponding to the sum of the patients' benefits in a session is actually transferred, one of the subjects will be randomly chosen to be a monitor. After the experiment, the monitor will verify that one of the experimenters will actually transfer the monetary amount through credit card payment on the *Famiglie SMA* website. The money will support the charity caring for children affected by spinal muscular atrophy in Italy.

## Questionnaire

Before starting the experiment, we kindly ask you to answer some simple questions aiming at checking your comprehension of the design of stage IV and of the profit generation mechanism.

If you have any question regarding the questionnaire, please raise your hand and one of the experimenters will come to your seat. Stage IV will start only when all the participants answer to all questions correctly.