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Fuerst, Franz and McAllister, Patrick

University of Reading, Henley Business School

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# **An Investigation of the Effect of Eco-Labeling on Office Occupancy Rates**

**Franz Fuerst and Patrick McAllister\***

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\*The University of Reading, Henley Business School, School of Real Estate and Planning, PO Box 219, Whiteknights, Reading, RG6 6AW, UK, Tel : + 44 (0) 118 931 6657, Fax : + 44 (0) 118 931 8172 e.mail: [p.m.mcallister@rdg.ac.uk](mailto:p.m.mcallister@rdg.ac.uk) or [f.fuerst@rdg.ac.uk](mailto:f.fuerst@rdg.ac.uk)

## **Abstract**

This paper investigates the effect of eco-labeling on the occupancy rates of commercial offices in the US. The occupancy rates of LEED and Energy Star labeled offices are compared to a sample of non-labeled offices which were selected to include properties in the same submarkets. Significant differences are found between the two types of labeling. While Energy Star labeled offices are more likely to be multi-tenanted compared to the total sample, single tenant occupancy tends to be over-represented among LEED labeled offices. Using OLS and quantile regression analyses, a significant positive relationship is found between occupancy rate and the eco-label. Controlling for differences in age, height, building class and quality, the results suggest that occupancy rates are 5-7% higher in LEED labeled buildings and 1.5-3.5% higher in Energy Star labeled buildings. However, the effects are concentrated in certain market segments.

## **Introduction**

In the real estate sector, eco-labeling has been one of the most important elements of a blend of governmental policies used to encourage market participants to voluntarily improve the environmental performance of the commercial building stock. In many real estate markets it is possible to observe a range of policy options being implemented at local and national level to encourage this trend. Policies include; increasing mandatory minimum standards, offering fiscal incentives, using ‘positive discrimination’ procurement and improving information dissemination. A key signal of a building’s environmental performance has been eco-labels provided by independent, albeit sometimes government sponsored, third party organizations. While there is a growing body of work investigating whether eco-labeled offices display evidence of rental and price premiums, this paper focuses on the effect of eco-labeling on occupancy levels.

This paper provides an empirical investigation of occupancy rate differentials between LEED and Energy Star labeled buildings and non-labeled commercial buildings in the US. In the analysis, eco-labeled buildings are compared to a sample of non-labeled buildings which were selected to include properties in the same submarket areas as the labeled sample. Occupancy are related to a set of hedonic characteristics of the buildings such as age, location, number of stories *inter alia*. Essentially, our hedonic model measures occupancy rate differences between labeled buildings and randomly selected non-labeled buildings in the same submarkets controlling for differences in lease contract, age, height, quality, sub-market etc. We first estimate occupancy rate regressions for a sample of approximately 292 LEED and 1,291 Energy Star (the precise number varies slightly with model specification) as well as approximately 10,000 buildings in the control group. Using OLS and quantile regression analyses, a significant positive relationship is found between occupancy rate and the eco-label. Controlling for differences in age, height, building class and quality, the results suggest that occupancy rates are 5.5% higher in LEED labeled buildings and 3.5% higher in Energy Star labeled buildings. However, the effects are concentrated in certain market segments.

The remainder of this paper is organized as follows. The first section provides background discussion to the topic focusing on the growth in environmental certification, the nature of eco-labeled buildings and previous research on their costs and benefits. The main empirical section outlines the data and methods used in the study followed by a discussion of the results. Finally conclusions are drawn.

## **Background and Context**

### *Eco-labeling in Commercial Real Estate Markets*

Certification and labeling codes are usually part of a policy to increase the supply of environmental public goods (Kotchen, 2006). The mechanism is to alter the behaviour of users by providing more information about the environmental performance of alternative products and services. The aims are to encourage a shift towards more environmentally responsible consumption and to encourage producers to enhance the environmental performance of products and services. It is envisaged that better information, increased market transparency and the consequent price outcomes will produce superior environmental performance. A benefit of voluntary eco-labeling is that the market prices of products with superior environmental performance are revealed. As a result, potential inefficiencies associated with mandatory standards or complete prohibition is avoided.

A blend of voluntary and mandatory eco-labels has emerged in a number of commercial real estate markets. Voluntary environmental certification systems for buildings include schemes such as Green Star (Australia), LEED (USA), Energy Star (USA), Green Globes (USA), and BREEAM (UK). Mandatory certification of energy efficiency was introduced in the European Union in 2008 following the EU Energy Performance of Buildings Directive and takes the form of Energy Performance Certificates and Display Energy Certificates. This paper focuses on two US voluntary eco-labeling schemes; the Environmental Protection Agency's Energy Star and the US Green Building Council's Leadership in Energy and Environmental Design (LEED) programmes.

Office properties tend to dominate both the LEED and Energy Star in terms of space and numbers (Nelson, 2007). The Energy Star program is used more for existing buildings. It is based upon an assessment of buildings' energy performance. Energy Star accreditation is based upon relative energy efficiency and environmental performance since only buildings that are in the top quartile are eligible for Energy Star accreditation. LEED accreditation is based upon scores in a number of different categories focused on; sustainability of location, water efficiency, energy and atmosphere, materials and resources, indoor environmental quality and innovation and design process. The LEED thresholds are primarily absolute. Buildings that reach the required levels are labeled. There are four levels of certification; certified, silver, gold and platinum. LEED certification is comparable to other eco-certification schemes in the UK, Germany and Australia and is likely to provide the framework for prospective harmonized global standards. Given their differences, it is not

surprising that studies have found important differences between Energy Star and LEED labeled buildings in terms of average size, age, height and other variables.

While the presence of an eco-label and good environmental performance are not necessarily synonymous, there is a substantial body of literature that suggests that environmentally responsible buildings offer a bundle of benefits to occupiers and investors. Surveys of willingness-to-pay have identified occupiers who have stated that they are prepared to pay higher rents for eco-labeled buildings (see National Real Estate Investor, 2007, GVA Grimley, 2007 and McGraw Hill Construction, 2006 for examples). Many US states now offer subsidies and tax benefits for eco-labeled buildings. Occupiers benefit from costs savings due to lower energy and water usage. Less tangibly, since it is difficult to measure, it is also argued that business performance may improve in environmentally responsible buildings due to reduced staff turnover, lower absenteeism *inter alia*. In addition, the rapid increase in allocation of corporate resources to environmental, social and governance (ESG) issues allied with professed commitments to Corporate Social Responsibility (CSR) has created potential marketing and image benefits for occupying and investing in buildings labeled as environmentally responsible. Central to this paper is the possibility that, in turn, investors may also obtain a bundle of benefits linked to lower vacancy rates, rental premiums, lower energy and other utility costs, reduced depreciation and reduced regulatory risks.

There have been a number of studies of the construction cost premium associated with achieving certification (see, for example, Kats, 2003; Berry, 2007; Morrison Hershfield, 2005). These studies suggest small construction cost premiums of around 2% on average. The most recent and authoritative studies have come from Davis Langdon (a global construction consultancy). Their most recent study compared 83 building projects with a primary goal of LEED certification with 138 similar building projects without the goal of sustainable design (Davis Langdon, 2006). Confirming the findings of earlier studies, they found no significant difference in average costs for building projects with a primary goal of LEED certification as compared to non-labeled buildings.

As noted above, there have been a number of studies measuring the price effects of eco-certification on commercial offices. To date, most of the studies have used the CoStar database to compare the sale prices and/or rents of LEED and Energy Star buildings in the US. These are summarized in Table 1.

Nelson (2007) examined the performance differences between labeled and non-labeled buildings using a number of criteria. Drawing upon the CoStar database, the study compared

**Table 1: Summary of Studies of LEED and Energy Star Buildings Using CoStar Data.**

|  | <b>Data</b>  | <b>Approach</b>   | <b>Findings on price differentials</b>  | <b>Other findings</b>   |
|--|--|---|---|---|
| Miller, Spivey and Florance (2008)         | Filtered sample of Class A buildings (larger than 200,000 sq ft, multi-tenanted, over five stories, built after 1970) to compare to 643 ES buildings. 927 sale transactions between 2003 and 2007. Breakdown between LEED and ES sale price observations is unclear. | Hedonic OLS regression for sale prices only.<br><br>Controls for major markets but none for quality.  | Finds no statistically significant sales price premium.   | Occupancy rate is 2-4% higher for ES compared to non-ES filtered sample.<br><br>Report 30% lower operating expenses based on energy costs.                        |
| Wiley, Benefield and Johnson (forthcoming) | Class A office buildings only. 46 metropolitan markets (25 markets for sales).<br><br>Breakdown between LEED and ES is unclear. We estimate 30 LEED and 440 ES rental observations and 12 LEED and 70 ES sales observations.   | Hedonic OLS and 2SLS regressions for rental and occupancy rates.<br><br>Control sample seems to be other buildings in same metropolitan area. No controls for micro-location effects. | Hedonic OLS and 2SLS find rental differentials of 15-17% for LEED and 7-9% for ES.<br><br>Hedonic OLS model of sales prices in absolute form. Estimate sale price premiums of \$130 psf and \$30 psf for LEED and ES. | Hedonic OLS and 2SLS with occupancy rate as dependent variable finds occupancy rate differentials of 16-18% for LEED and 10-11% for ES compared to control group. |
| Eichholtz, Kok and Quigley (2009)          | Contract rents for 694 certified buildings. Sale prices for 199 certified buildings 2004-7.<br><br>Breakdown between LEED and ES is unclear.   | Hedonic OLS regressions for rental and sales prices.<br><br>Control sample is buildings within 0.25 miles of certified building.  | No statistically significant rental premium for LEED. 3% rental premium for Energy Star.<br><br>No statistically significant sale price premium for LEED. 19% sale price premium for Energy Star.                     | Find a positive relationship between energy efficiency measure and level of rental premium.   |
| Fuerst and McAllister (2009)               | Asking rents for 990 ES and 210 LEED certified buildings.<br><br>Sale prices for 662 ES and 139 LEED certified buildings 1999-2009.  | Hedonic OLS regressions for rental and sales prices.<br><br>Control sample is based on buildings within same CoStar submarkets.   | 6% rental premium for ES and LEED certified buildings.<br><br>35% and 31% price premium for LEED and ES.  |   |

LEED rated buildings and Energy Star buildings with a vastly larger sample of non-labeled buildings in the CoStar database. While acknowledging the significant differences between the sample and the wider population, it found that labeled buildings tended to be newer, owner-occupied or single tenanted, concentrated geographically and sectorally (in the office sector). Recognizing that it did not control for these differences, the study identified lower vacancy rates and higher rents in LEED-rated buildings. To control for differences between their sample of labeled buildings (927 buildings) and a much larger sample of non-labeled buildings, Miller *et al* (2008) include a number of control variables such as size, location and age in their hedonic regression framework. They find that dummy variables for Energy Star and LEED ratings show the expected positive sign but tests show that these results are not significant at the 10 percent level. Wiley, Benefield and Johnson (forthcoming) focused on the effect on rent, occupancy rate and sale price of eco-certification for Class A office buildings in 46 metropolitan markets across the USA. They found rental premiums ranging from approximately 15-18% for LEED labeled buildings and 7-9% for Energy Star labeled buildings depending on the model specification. In terms of sales transactions, they estimated premiums of \$130 per sq ft for LEED labeled buildings and \$30 for Energy Star. However, although plausible, these results need to be treated with some caution. A limitation of their hedonic model is their control for location. In essence, they identify rental and sale premiums for labeled buildings relative to non-labeled buildings *in the same metropolitan area*. However, if labeled buildings tend to be more likely to be found in better quality locations within a metropolitan area, observed premiums may include a location as well as a certification premium.

In a working paper, Eichholtz, Kok and Quigley (2009) also used an hedonic framework to test for the effect of certification on the contract rents of 694 office buildings. Using GIS techniques, they control for location effects by identifying other office buildings in the CoStar database within a radius of 0.25 miles of each labeled building. They identify a statistically significant rent premium on the contract rents per square foot of 3% for Energy Star labeled buildings. They find no significant rent premium for LEED-labeled buildings. However, when they used “effective” rents to reflect different vacancy rates in labeled buildings, the premium increased to around 10% for Energy Star labeled buildings and 9% for LEED-labeled buildings<sup>1</sup>. Similar results were found for transaction prices. Although not discussed in the paper, they found a substantial 19% sale price premium for Energy Star labeled buildings but no statistically significant premium for LEED-labeled buildings.

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<sup>1</sup> Eichholtz *et al* also find that there is a higher relative premium for cheaper locations. However, this is likely to be due to the fact that similar absolute premiums due, for example, to lower energy costs will invariably result in higher relative premiums in less expensive locations.



Within the real estate sector, occupancy (or vacancy) rates are commonly used as a *portmanteau* indicator of market conditions. Vacancies can impose substantial costs upon investors. In addition to the loss of income, investors incur a number of fixed and variable costs. These will include brokerage and legal fees associated with finding a new occupier and CAM-related expenses (maintenance, security, utilities, insurance, local real estate taxes etc). In addition, variations in vacancy rates among buildings in similar locations may be attributable to differences in demand which, in turn, may be attributable to the characteristics of the buildings. The vast majority of the academic literature on vacancy levels has been on modelling regional or metropolitan levels typically focusing on their explanatory power in rent determination at the market level. Not surprisingly, these studies have tended to find a positive relationship between rent and occupancy rates. Essentially both rent and occupancy rates are analysed as jointly determined and are modelled as outcomes of the interaction of the same supply and demand conditions.

In addition, there is a much smaller body of work drawing upon search theory that analyses the micro-foundations of rent and vacancy determination. An important insight is that, at the building level, vacancy rates consist of both voluntary and involuntary components. The voluntary component is part of a strategic trade-off by the owner in an attempt to identify equilibrium vacancy and rental levels. In this context it is possible that, due to enhanced problems of noisy price information, eco-labeled buildings present additional price setting problems for their owners. Although owners of eco-labeled buildings are aware that occupiers will obtain an additional consumer surplus relative to non-labeled buildings, information about the reservation prices of occupiers may be costly or difficult to obtain due to the relative novelty of the product. Following search theory, if the expected distribution of rental offers is higher for eco-labeled buildings, there is an additional incentive to continue searching for occupiers i.e. to keep space vacant. By searching longer, the owner is able to learn more about the range of offers available. Thus, the rational vacancy rate may be higher for eco-labeled buildings.

There has been some empirical investigation of the strategic issues faced by owners and the simultaneous determination of rents and occupancy rates. Frew and Jud (1988) investigated the interaction between vacancy rates and rents at the individual building level. They essentially tested the hypothesis that “landlords who are willing to accept higher average vacancy rates, thus, will tend to have higher than average rents at any point in time.” (Frew and Jud, 1988, 3). They also postulate that there should be a negative relationship between building age and vacancy rate since they expect managers of new buildings to trade off

vacancy levels with the price discovery of the marketing process. In their empirical investigation, they analyse data from a single office market using an hedonic regression approach. In common with Sirmans, Sirmans and Benjamin (1990), they find evidence of a positive relationship between vacancy and rent. In addition, they also found a negative relationship between age and vacancy.

In terms of this study, there are a number of other studies that have looked at differences in occupancy/vacancy rates between LEED and Energy Star labeled buildings. In addition to investigating the effects of certification on rents and sale prices, Wiley, Benefield and Johnson (forthcoming) also modelled occupancy rates. Using a similar approach to the pricing study discussed above, they find that LEED and Energy Star rated buildings have occupancy rate premiums of 16-18% and 10-11% respectively. They also report a positive relationship between rent and occupancy rate. However, as noted, this study did not control for potential micro-location effects. Drawing upon the CoStar database also, Miller, Spivey and Florance (2008) compared a filtered sample of Class A offices with Energy Star rated buildings. Looking at the period 2004-2008, they find a much lower occupancy rate premium ranging between 2%-5%. Nelson (2007) also finds that eco-labeled buildings have lower vacancy rates relative to the total CoStar universe.

In summary, since they provide a range of tangible and intangible benefits to occupiers, there are strong *a priori* grounds to expect eco-labeled buildings to have lower vacancy rates than comparable non-labeled buildings. There are also strong grounds to expect levels of occupancy differential to vary cross-sectionally. LEED and Energy Star ratings are significantly different and tend to be associated with different market segments. Within LEED, there are different levels of certification. As a result, there are likely to be variations between labeled buildings in the levels of the potential benefits (reduced costs of occupancy, image and business performance) that may be obtained by occupiers.

## **Empirical Research**

### *Method and Data*

When attempting to measure differentials between a labeled and non-labeled product, the key methodological issue is to identify an appropriate benchmark to compare labeled and non-labeled products. In some product markets, apart from the certification label, eco-friendly goods may be indistinguishable from conventional goods e.g. some timber or food commodities. As a result, it is often straightforward to identify a suitable benchmark against

which to measure a differential. In contrast, in markets where products are bespoke (such as commercial real estate), the construction and design requirements of obtaining certification may add to inherent product heterogeneity. Thin trading and low market transparency may reduce the amount and quality of available information. The result is that measuring the differential for eco-labeled buildings is hindered by the combination of the lack of an appropriate benchmark and limited information due to thin market effects.

Hedonic regression modeling is the standard methodology for examining price determinants in real estate research. This method is used here primarily to measure the effect of LEED and Energy Star certification on occupancy rates. Rosen (1974) first generalized that the hedonic price function covering any good or service consisted of a variety of utility-bearing characteristics. In the office rent determination literature, hedonic modeling typically specifies that a range of physical, locational and lease characteristics be used as the independent variables determining price. In this study, occupancy rate is specified as the dependent variable. For the purpose of this study, we specify two types of hedonic models – OLS and quantile regression.

#### *Hedonic Model*

The OLS regression model of building occupancy rates takes the following form:

$$OR_i = \beta_0 + \beta_1 \ln A_i + \beta_2 \ln S_i + \beta_3 \ln L_i + \beta_4 \ln T_i + \beta_5 \ln G_i + \beta_6 \ln R_i + \beta_7 BC_i + \beta_8 SU_i + \beta_9 LD_i + \beta_{10} ES_i + \varepsilon_i \quad (2)$$

In this model,  $A_i$  represents the age of the property, measured from the year of construction or the year of a major refurbishment (whichever occurred more recently),  $S_i$  is the number of stories of the property,  $L_i$  represents the lot size,  $T_i$  and  $G_i$  are the latitude and longitude geographic coordinates of the property which capture any large-scale effects of the spatial distribution of properties across the country,  $\ln R_i$  represents the asking rent,  $BC_i$  are controls for building class (standard categories A,B,C and F) and  $SU_i$  are controls for submarkets and  $\varepsilon_i$  is the error term which is assumed to be independent across observations and normally distributed with constant variance and a mean of zero. A rent premium for LEED and/or Energy Star rated buildings is captured by the  $LD_i$  and  $ES_i$  terms, a dichotomous variable that takes the value of 1 for labeled buildings and a value of 0 otherwise.

Details of LEED and Energy Star buildings were obtained from the CoStar database. Given the discussion above, a key issue is the benchmark against which the sample of labeled buildings can be compared. Our benchmark sample consists of approximately 24,479 office buildings in 643 submarkets in 81 metropolitan areas spread throughout the United States. In effect, the hedonic model is measuring occupancy rate differences between eco-labeled buildings and randomly selected non-labeled buildings in the same sub-market area controlling for differences in age, size, height, building class and submarket.

In the first step, we drew details of approximately 2,147 eco-labeled buildings of which 667 were LEED labeled and 1480 were Energy Star. In the second step, buildings were selected in the same metropolitan areas and submarket as the labeled sample. Sample selection was based on the criteria a) same submarket or market as labeled buildings and b) at least 10 comparable observations for each labeled building in the database. Although the market weightings may be different between the benchmark and the labeled samples, our regression model controls for market-specific effects.

A key consideration in measuring the effect of eco-certification on occupancy rates is that the different types of certification (LEED, Energy Star and non-labeled) have variations in their propensity to be leased to a single tenant. Since single tenanted buildings are typically 100% occupied, their inclusion may introduce a bias if they are not represented in the eco-labeled and the control samples in equal proportions. For instance, the data suggests that Energy Star rated buildings tend to much more likely to be multi-tenanted compared to non-Energy Star buildings. We estimate that approximately 30% of the CoStar office database is single tenanted. The corresponding figures for Energy Star and LEED labeled buildings are 9% and 40% respectively. However, the potential bias problem is mitigated by the fact that asking rents tend only to be available for multi-tenanted LEED buildings. In addition, it is possible that recently completed new buildings in the leasing up stage may have low occupancy rates. The presence of sub-groups where recently completed buildings are over-represented could also influence findings. In order to control for this issue, we exclude buildings from the sample that have occupancy rates of below 1%.

Our second approach involves the application of a quantile regression approach. Quantile regression is typically used to assess whether there is an unequal variation in the response of the dependent variable to the independent variables. Such unequal variation is associated with the presence of multiple relationships between the independent and dependent variables. In this instance, the quantile regression is providing a method of examining whether the effect of eco-labeling is more important in certain segments of the market.

Following Koenker and Hallock (2001) and Koenker (2005), the abbreviated specification of our quantile regression model for occupancy rates reads:

$$OR_i = \beta_\tau X_i + \mu_{\theta_i} \quad \text{with } Quant_\tau(OR_i) = \beta_\tau X_i \quad (3)$$

where  $X_i$  denotes the vector of regressors and  $\beta_\tau$  is the vector of estimated parameters.

$Quant_\tau(OR_i) = \beta_\tau X_i$  is the  $\tau$ th conditional quantile of  $OR_i$  given the vector of variables  $X$ .

The  $\tau$ th quantile regression is then estimated by:

$$\min_{\beta \in \mathbb{R}^p} \left\{ \sum_{i: OR_i \geq \beta X_i} \tau |OR_i - \beta_\tau X_i| + \sum_{i: OR_i < \beta X_i} (1 - \tau) |OR_i - \beta_\tau X_i| \right\} \quad (4)$$

which can also be expressed as

$$\min \sum_i \rho_\tau(OR_i - \beta_\tau X_i)$$

where  $\rho_\tau(\epsilon)$  is the check function which weights positive and negative values asymmetrically.

and  $\rho_\tau(\epsilon) = \tau\epsilon$  if  $\epsilon \geq 0$  or  $\rho_\tau(\epsilon) = (\tau-1)\epsilon$  if  $\epsilon < 0$ .<sup>2</sup> This yields estimates for the specified quantiles, i.e. deciles in our empirical estimation.

## Results

Descriptive statistics of the variables included in our model are displayed in Table 2. There are major differences between eco-labeled and non-labeled buildings and, in turn, between LEED and Energy Star labeled buildings. LEED tend to be newer. The median age of LEED labeled buildings is five years. The comparable figure for the benchmark sample is 23 and for Energy Star offices it is approximately 20. While there is relatively little difference between buildings with Energy Star certification and the benchmark sample in terms of age, the former tend to be dominated by tall buildings suggesting that they are mainly located in high value CBD locations. This is supported by the fact that Energy Star buildings tend to be on average much larger than non-labeled buildings. Without controlling for the differences between the samples, eco-labeled buildings have higher asking rents and lower vacancy rates than non-certified buildings. It is notable that the median occupancy rate for LEED is 100%. This is not solely due to the fact that 40% of LEED labeled office buildings are single tenanted. Since the median occupancy rate for multi-tenanted LEED buildings is 99%. The median occupancy rate for Energy Star is over 95%. There is little difference in the occupancy rates of single-tenanted and multi-tenanted Energy Star buildings.

<sup>2</sup> The specification of our quantile regression model uses the Hall-Sheather bandwidth method and Huber Sandwich calculations for computing Ordinary (IID) covariances which are valid under independent but non-identical sampling.

When controlling for the rent determinants such as building class, age, height, size and sub-market location, we find evidence that eco-labeled office buildings have higher occupancy rates. In the OLS model, there is a statistically significant positive coefficient for the Energy Star and LEED dummies indicating that offices with these eco-labels have significantly higher occupancy rates than offices with similar attributes in the same sub-market. The results suggest a 5.5% higher occupancy rate for LEED labeled buildings. The occupancy rate premium is approximately 3.5% for Energy Star labeled office buildings. These findings are similar to Miller et al (2008) who find a 2-4% higher occupancy rate for Energy Star buildings.

The results for the other variables are in line with expectations. The results suggest that occupancy rates, like rents, are determined by market demand as indicated by the positive coefficient on the rent variable. In line with previous research on price premiums in LEED and Energy Star buildings and in other studies of office rental determination, occupancy levels (similar to rent levels) display a positive relationship with size. Compared to recently constructed buildings (aged 0-3 years), occupancy rates of offices tend to increase as buildings get older stabilizing after ten years. However, the lack of a statistically different occupancy rate differential linked to building quality is notable. The low explanatory power of the models suggests that important variables may have been omitted. It may also be due to the fact that the effects of the independent variables are concentrated in certain categories of the dependent variable. Quantile regression can provide an effective method for obtaining more reliable estimates when the model coefficients vary significantly across the distribution of the dependent variable.

**Table 2: Summary Statistics**

| <b>Overall</b>           | <b>Occupancy Rate (%)</b> | <b>Rent (\$ psf)</b> | <b>Age (years)</b> | <b>Size (sq ft)</b> | <b>Stories</b> |
|--------------------------|---------------------------|----------------------|--------------------|---------------------|----------------|
| Mean                     | 63.07                     | 19.50                | 28.35              | 52,771              | 3.32           |
| Median                   | 78.63                     | 18.00                | 23.00              | 10,800              | 2.00           |
| Std. Dev.                | 38.95                     | 9.16                 | 27.45              | 145,147             | 5.80           |
| Observations             | 24,283                    | 16,488               | 21,137             | 24,951              | 24,480         |
| <b>Energy Star</b>       |                           |                      |                    |                     |                |
| Mean                     | 91.42                     | 27.76                | 19.44              | 315,051             | 13.4           |
| Median                   | 95.76                     | 25.04                | 20.00              | 217,082             | 9.00           |
| Std. Dev.                | 12.44                     | 11.37                | 12.76              | 301,264             | 12.89          |
| Observations             | 1480                      | 990                  | 1474               | 986                 | 1,453          |
| <b>ES Multi-tenant</b>   |                           |                      |                    |                     |                |
| Mean                     | 90.30                     | 27.80                | 19.10              | 328,135             | 14.45          |
| Median                   | 94.17                     | 25.11                | 20.00              | 228,883             | 10.00          |
| Std. Dev.                | 12.6                      | 11.38                | 11.14              | 303,331             | 13.20          |
| Observations             | 1,291                     | 985                  | 1,291              | 1,291               | 1,291          |
| <b>LEED</b>              |                           |                      |                    |                     |                |
| Mean                     | 91.07                     | 26.74                | 11.77              | 179,290             | 6.45           |
| Median                   | 100.00                    | 24.50                | 5.00               | 95,000              | 4.00           |
| Std. Dev.                | 22.46                     | 11.00                | 19.06              | 262,071             | 8.50           |
| Observations             | 667                       | 210                  | 504                | 667                 | 622            |
| <b>LEED Multi-tenant</b> |                           |                      |                    |                     |                |
| Mean                     | 83.69                     | 27.55                | 11.06              | 229,319             | 8.85           |
| Median                   | 99.00                     | 25.92                | 4.00               | 127,690             | 5.00           |
| Std. Dev.                | 27.74                     | 10.74                | 18.32              | 320,370             | 10.47          |
| Observations             | 292                       | 169                  | 264                | 292                 | 292            |

Tables 4 and 6 display the results of the quantile regressions for each individual decile for the restricted and unrestricted samples. The results suggest that there are clear differences in the effect of eco-labeling for the different segments of the sample. For Energy Star labeled buildings, only statistically significant positive coefficients for this eco-label are identified for the bottom three deciles. There is a pattern of decreasing significance as the occupancy rate increase. For the LEED labeled offices, we find a different pattern. The quantile regression finds a positive relationship between the LEED eco-label and the occupancy rate for all the deciles.



**Table 3 Results of Hedonic Regression: Restricted Sample**

|                          | <b>OLS</b>      |
|--------------------------|-----------------|
| Constant                 | -7.84           |
| Class A                  | -1.62           |
| Class B                  | -0.96           |
| LEED                     | <b>5.55***</b>  |
| Energy Star              | <b>3.57***</b>  |
| Rent                     | <b>6.89***</b>  |
| Height                   | -0.68           |
| Area                     | -0.30           |
| 3-6 years                | <b>14.06***</b> |
| 7-10 years               | <b>20.14***</b> |
| 11-19 years              | <b>18.39***</b> |
| 20-23 years              | <b>18.19***</b> |
| 23-26 years              | <b>19.94***</b> |
| 27-31 years              | <b>18.41***</b> |
| 32-42 years              | <b>19.20***</b> |
| 43-62 years              | <b>18.73***</b> |
| >62 years                | <b>17.25***</b> |
| <b>Submarket dummies</b> |                 |
| F test                   | <b>3.63***</b>  |
| Adjusted R-squared       | 0.16            |
| Included observations    | 9,264           |

**Table 4 Quantile Regression: Detailed Results for Restricted Sample**

|             | <b>Decile</b> | <b>Coefficient</b> |
|-------------|---------------|--------------------|
| LEED        | 0.10          | <b>7.48**</b>      |
|             | 0.20          | <b>7.23***</b>     |
|             | 0.30          | <b>6.76***</b>     |
|             | 0.40          | <b>5.35***</b>     |
|             | 0.50          | <b>4.89***</b>     |
|             | 0.60          | <b>4.26***</b>     |
|             | 0.70          | <b>5.05***</b>     |
|             | 0.80          | <b>3.86***</b>     |
|             | 0.90          | <b>1.62***</b>     |
| Energy Star | 0.10          | <b>10.37***</b>    |
|             | 0.20          | <b>5.58***</b>     |
|             | 0.30          | <b>1.96**</b>      |
|             | 0.40          | 0.57               |
|             | 0.50          | 0.20               |
|             | 0.60          | 0.28               |
|             | 0.70          | 0.64               |
|             | 0.80          | 0.26               |
|             | 0.90          | 0.00               |

**Table 5****Results of Hedonic Regression: Unrestricted Sample**

|                       | <b>OLS</b>      |
|-----------------------|-----------------|
| Constant              | 27.91           |
| Class A               | <b>-8.30***</b> |
| Class B               | <b>-2.68***</b> |
| LEED                  | <b>7.72***</b>  |
| Energy Star           | <b>1.73*</b>    |
| Rent                  | <b>10.75***</b> |
| Height                | 0.81            |
| Area                  | <b>-1.82***</b> |
| Longitude             | <b>-0.41**</b>  |
| Latitude              | <b>-41.32**</b> |
| 3-6 years             | <b>19.07***</b> |
| 7-10 years            | <b>26.92***</b> |
| 11-19 years           | <b>23.94***</b> |
| 20-23 years           | <b>24.47***</b> |
| 23-26 years           | <b>27.20***</b> |
| 27-31 years           | <b>25.30***</b> |
| 32-42 years           | <b>24.47***</b> |
| 43-62 years           | <b>21.41***</b> |
| >62 years             | <b>17.19***</b> |
| Submarket dummies     |                 |
| F test                | <b>7.09***</b>  |
| Adjusted R-squared    | 0.27            |
| Included observations | 10,977          |

**Table 6 Quantile Regression: Detailed Results for Unrestricted Sample**

|             | <b>Decile</b> | <b>Coefficient</b> |
|-------------|---------------|--------------------|
| LEED        | 0.10          | <b>8.52***</b>     |
|             | 0.20          | <b>6.93**</b>      |
|             | 0.30          | <b>6.39***</b>     |
|             | 0.40          | <b>7.18***</b>     |
|             | 0.50          | <b>7.35***</b>     |
|             | 0.60          | <b>7.27***</b>     |
|             | 0.70          | <b>6.32***</b>     |
|             | 0.80          | <b>5.86***</b>     |
|             | 0.90          | <b>4.08***</b>     |
| Energy Star | 0.10          | <b>23.97***</b>    |
|             | 0.20          | <b>4.47**</b>      |
|             | 0.30          | 0.63               |
|             | 0.40          | -0.10              |
|             | 0.50          | <b>-1.48*</b>      |
|             | 0.60          | -0.87              |
|             | 0.70          | -0.71              |
|             | 0.80          | -0.28              |
|             | 0.90          | 0.16               |

## Conclusion

Eco-labels are used both by businesses and regulators to increase the demand for, and the supply of, environmentally responsible products. Essentially, it is envisioned that by increasing awareness and improving information about the environmental performance of products, market prices will be altered by changes in supply and demand. Similar to other product markets, both mandatory and voluntary eco-labels have become increasingly important in the commercial real estate sector. There are strong *a priori* grounds to expect differences in occupier demand for eco-labeled offices relative to non-labeled offices. It is generally accepted that there are benefits associated with environmentally responsible buildings. Occupiers can gain tangibly from lower utility costs and incentives or subsidies and, perhaps less tangibly, from improvements in business performance and marketing benefits. In addition, from an investor's perspective there are a number of channels by which superior environmental performance can influence the financial performance of the asset. These are mainly associated with higher incomes (rental premiums, higher occupancy levels), costs reductions (lower operating expenditure, lower vacancy rates) and reduced risk premia.

It is clear from the data that eco-labeled offices tend to be different from non-labeled offices. Energy Star offices tend to be large, tall and located in major metropolitan markets. LEED labeled offices tend to be more diverse. There are distinct differences from both Energy Star and LEED labeled buildings. In particular, from the perspective of occupancy rates, it is notable that approximately 90% of Energy Star labeled offices are multi-tenanted. The comparable figures for LEED and non-labeled offices are 60% and 70% respectively. The results suggest that, where we control for this difference, there is an occupancy premium of 5-7% for LEED labeled offices. However, the quantile regression finds that the LEED label has a significant positive effect on occupancy level for all deciles of LEED offices. Both regression models also indicate a significant positive relationship between occupancy rate and the Energy Star label. For Energy Star label offices, the occupancy rate premium is lower and between 1.5-3.5%. The quantile regression suggests that the Energy Star effect is concentrated on offices that are in the lower deciles by occupancy level. Taking into account age, height, building quality and rent levels, Energy Star-labeled offices are much less likely to have severe vacancy problems than similar non-labeled office. However, the results suggest that the Energy Star label has no significant effect for buildings with relatively high occupancy rates.

Given the relative novelty of eco-labelling in commercial real estate allied to its recent rapid growth, it is important to bear in mind that empirical studies of this type provide a backward-

looking snapshot of market differentials for a specific sample in a specific time period. Given the rate of market growth, data will improve and patterns of supply and demand will change. Further, this study has focussed on office properties only. Empirical studies of the retail, industrial and residential markets may arrive at different results. Furthermore, there is little understanding of the relative contribution of the potential sources of occupancy rate or pricing differentials. What are the key drivers of demand - fiscal benefits and subsidies, improved business performance, image benefits or reduced operating costs? Finally, our study presents a static cross-sectional analysis of occupancy rates. As more detailed data and longer time-series of eco-labeled properties become available, it will be possible to model differential occupancy rates in a dynamic fashion, potentially incorporating search theory and strategic considerations in determining optimal occupancy levels under given market conditions.

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