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A comprehensive approach towards academic failure: the case of Mathematics I in ISEG graduation¹

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Abstract

Despite the enormous progress in graduation completion rates along the last decade, academic failure in Portuguese Higher Education is still attracting concern. This is particularly true for some 1st. year critical subjects as Mathematics. Most research and analyses on the issue are focused upon either the “academic” or the “non academic” determinants of failure whilst it becomes more and more obvious that the explanation, or at least an important part of it, resides in the interaction between those two sets of features. Having developed previous research on the basis of the former factors to elucidate failure rate in ISEG graduation, we are now analyzing the joint influence of both kind of determinants. For that purpose we rely upon students’ information retrieved from ISEG Pedagogical Observatory Database and the outputs of a Survey on Attitudes Towards Mathematics 1 (SATM 1) which has been especially redesigned and addressed to 1st. year students.

Key Words: academic failure; Mathematics; objective determinants; attitudes, motivation and expectations.

J.E.L. Classification: I23; I21

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Resumo

A taxa de insucesso que caracteriza ainda hoje o Ensino Superior em Portugal, apesar do grande progresso registado na última década, justifica que seja dada atenção especial à análise dos seus determinantes. A questão coloca-se com mais acuidade em certas disciplinas críticas do primeiro ano dos ciclos de graduação, como as da área da Matemática. Grande parte da investigação de referência no domínio do insucesso no Ensino Superior convoca, alternativamente, os determinantes de natureza externa (“académica”) ou os de natureza interna (“não académica”) ligados às expectativas, atitudes e motivação dos estudantes. Seguindo diversos contributos mais recentes, é nossa convicção de que a explicação daquele insucesso tem necessariamente de considerar a intervenção de ambos os tipos de fatores. Assim, no seguimento de trabalhos anteriores sobre o insucesso escolar no ISEG, nas quais nos detivemos sobre os determinantes objetivos, alargamos agora a análise de forma a comportar o estudo da influência articulada daqueles dois tipos de influências. Servimo-nos da informação constante da base de dados do Observatório Pedagógico do ISEG e também dos resultados de um inquérito às atitudes, expectativas e motivação dos estudantes relativamente a Matemática 1 (SATM 1), deliberadamente lançado com esta finalidade.

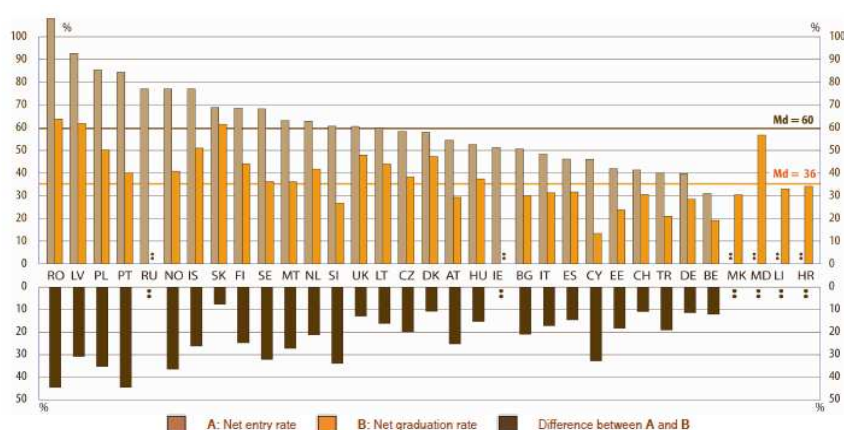
Palavras chave: insucesso académico; Matemática; determinantes objetivos; atitudes, motivação e expectativas.

Classificação J.E.L. I23; I21

Introduction

The wide reforms which imparted Portuguese Higher Education (HE) since 1995 display by now quite clear outcomes: the net graduation rate (first timers) in Tertiary Type A programs reached 40,0% in 2010, equalizing the EU-21 rate and overtaking the corresponding rate for OECD by 1 p.p. (OECD 2012). Nevertheless, the Portuguese HE “production function” goes on bearing severe inefficiency⁵ which can be characterized by the fact that it displays the second wider difference between net graduation rates and net entry rates – 44,3% (44,4% in Romania), as the figure below clearly depicts for 2008-2009:

Figure 1: Net entry rate and net graduation rate (%) tertiary type – A programs, 2008-2009



Source: Eurostat, UOE data collection.

	RO	LV	PL	PT	RU	NO	IS	SK	FI	SE	MT	NL	SI	UK	LT	CZ	DK
A	108.1	92.6	85.4	84.3	77.4	77.0	77.0	68.8	68.6	68.2	63.2	62.8	60.6	60.5	59.9	58.3	57.9
B	63.8	61.9	50.2	40.0	:	40.7	51.0	61.4	44.0	36.2	36.1	41.8	26.8	47.8	44.0	38.4	47.3
A-B	44.4	30.6	35.2	44.3	:	36.3	26.0	7.4	24.6	32.0	27.1	21.0	33.7	12.7	15.9	19.9	10.6
	AT	HU	IE	BG	IT	ES	CY	EE	CH	TR	DE	BE	MK	MD	LI	HR	
A	54.4	52.5	51.2	50.6	48.4	46.1	46.0	42.0	41.3	39.9	39.7	31.0	:	:	:	:	
B	29.3	37.4	:	29.9	31.4	31.7	13.4	23.8	30.5	21.0	28.5	19.1	30.4	56.7	33.0	34.1	
A-B	25.1	15.2	:	20.8	17.0	14.4	32.6	18.2	10.7	18.9	11.3	11.9	:	:	:	:	

Source: EU (2010).

As it had been stressed by some previous studies, failure in tertiary education occurs mostly in 1st. cycle (graduation) and above all among some 1st. year critical subjects. As

⁵ In the sense attributed by Hanushek (2007).

a matter of fact, academic success along individual trajectories depends a great deal on some core 1st year subjects because of the syllabuses interdependency in sequential graduation years. The implementation of Bologna Chart has contributed to reinforce this trend as it led to shorter time duration for 1st. cycle completion though syllabuses' extension and complexity remained identical most of times (EC 2010) .

At the same time university becomes more and more attractive to new kind of students as the ones who need to combine work and study on account of the increasing budget constraints faced by most families. Accordingly academic failure has to be reconsidered not only on the basis of better diagnostic but also in what concerns new pedagogical challenges.

Academic failure in some of ISEG critical subjects had already been addressed throughout research carried by the Pedagogic Observatory (PO) of the Institute. The joint influence exerted by the social and educational status of students' parents, their relative success along previous schooling, the students' situation towards income and work, as well as the course schedules and other scholar arrangements, were then taken into consideration to investigate the main factors behind school failure in Economics 1 and Mathematics 1. As we then stressed, most of the outcomes obtained went on line with the leading findings within reference literature.

However, almost no attention was then given to the influence exerted by students' attitude and motivation towards the above mentioned disciplines. Likewise it was not possible to take into consideration, as we do now, some important behavioral and personal determinants of individual learning proposed and developed by the Social Cognitive Theory and the Self-Determination Theory: namely, the ones affecting intrinsic and extrinsic motivation, self-efficacy and attribution, value and outcome expectations.

Due to a survey on attitudes towards Mathematics (SATM) recently addressed by PO to the ISEG students enrolled in Mathematics 1 (Math 1) it is now possible to go further into the precedent analysis. In this paper we investigate the joint effect exerted by the above mentioned objective factors and the attitudinal and motivational determinants

now identified as two main students' profiles: the one of *commitment* and the other of *stress and anxiety* towards that discipline.

In this study we got a more robust diagnosis of school failure that allows a more reasoned approach to building a more comprehensive and - hopefully - effective pedagogical strategy against failure.

Theoretical Background

Numerous textbooks, readings and papers in Economics and Sociology of Education have been addressing the role played by the usually called academic and “non academic” determinants of academic failure.

Factors such as the socioeconomic status of the family of origin and namely father's and mother's school level, combined with family's average income, stay among some of the most researched determinants. The average revenue of the family of origin closely affects children's and youngster's scholar and academic success not only by providing the minimum conditions for nourishment, health and comfort but also the means to access to cultural goods and complimentary educational resources. Such features stay frequently in close interaction with some deep social imbalances as poverty among children and youngsters, early motherhood and single parenthood, exposure to unemployment of the two adults running the family, among other. In such contexts of the kind, early school leaving and scholar or academic failure emerge as the main outputs related to the educational trajectories as, for instance, Cairns et al. (1989) and Blau (1999) clearly state.

More generally, father's and mother's school level not only condition children's academic outcomes throughout the income level they can raise but also – and sometimes mostly – on the grounds of the educational and socio-cultural resources which constitute the family's way of living (Benavente & Correia 1980; Plug 2002; Chagas Lopes & Medeiros 2004; Clemens 2004). More recently, this line of research came to consider the effects of the current crisis and deterioration in the families' income level on the changing conditions which characterize the intergenerational transmission of economic and educational status, as in Belley & Lochner (2007) and Vandenberghe (2007), among other. The growing phenomenon of young unemployment

which leads an increasing number of young men and women to stay longer within the family of origin, being unable to raise their own families even when a graduation or advanced studies had been completed, severely alters previous demographic trends and deeply interacts with intergenerational relationship, as in Portugal nowadays (Kovács & Chagas Lopes 2012). But especially the above mentioned minimum levels of family comfort and even the ability of providing for adequate nourishment and health are nowadays severely affecting Portuguese children' and youngsters' school outcomes.

The influence exerted by each one's previous scholar trajectory on academic success has also deserved a thorough concern from most researchers on educational issues. Among the most well known approaches in this line we refer to Hanushek (1979) and Kaplan et al. (1997). Some more recent approaches, dealing mostly with success and failure in graduation programs, as Makinen et al. (2004) or Yorke & Longden (2008), among others, point to the particular influence exerted by success or failure outcomes in the first year of students' graduation, revealing how it so deeply compromises future outcomes. These latter results appear to be of main importance in our present study. Actually, most basic subjects are usually taught and learnt during the first year of graduation, especially now that the Bologna arrangements have led most graduation programs to condensation. General knowledge and "basics" are critical on the grounds that they strongly condition the ability to learn more elaborate issues. The same applies to schooling previous to university: during upper secondary, students are supposed to acquire the technical basis required by further studying, which in this case has to do with the type of subjects which they are taught (e.g., Math A against Math B...) and the relative success in that acquisition, among other factors. Furthermore, first year graduation students, most of them freshmen/women, have quite different attitudes, motivation and expectations than their more advanced colleagues; this is a feature of the most relevance to our study and we will come into this in the next sections.

Organizational issues and program options inside higher education severely condition, success and failure, as well. (Siegel et al. 2003). This is particularly true for working students who have to adjust to school schedules which frequently are not in accordance with their occupational obligations. Moreover, the organizational specificities of each academic program, the mismatch between students' knowledge and their curricula and teaching methods must be carefully scrutinized to evaluate academic failure.

In previous studies we relied upon ISEG PO database and closely approached the effects exerted by the above mentioned features upon success and failure during graduation trajectories and most especially during the 1st. year of the graduation programs (Fernandes & Chagas Lopes 2008; Chagas Lopes & Fernandes 2010). The results we then obtained were mostly in accordance with some well known reference studies as Hanushek (1979) or Kalb & Maani (2007).

Nevertheless, despite the robustness of the tests associated with the statistical adjustments we then developed, an important share of academic failure was left to be explained. At the same time, in those analyses we did not explicitly consider the influence displayed by students' attitudes, motivation and expectation towards graduation and particularly towards some more critical subjects – as Math 1 - as we are doing now.

Pedagogical knowledge is assumed by most authors to constitute a corner stone in the diagnostic of students' academic failure. Most approaches concerned with these matters clearly state the role played by attitudes, behavior and beliefs on academic success and usually adopt methodologies which encompass a close assessment and the follow up of those “non-academic” factors along the graduation trajectory (Nielsen 2009). Despite considering, as a general rule, that the most important clue for success has to do with a rigorous background and a solid academic preparation, those social and emotional features clearly condition the basis upon which adequate knowledge acquisition can take place.

Taking as seminal contributions the works by Bandura (1977; 1997) on the social learning theory and on self efficacy and control, this line of approaches come to consider that one's perception on his/her ability to learn clearly influences academic success mostly throughout the need of effort and commitment which individuals associate to that perception. But commitment and effort are in turn strongly dependent on self motivation, engagement and academic discipline: the latter being no longer considered as pure intrinsic characteristics. Authors like Fredericks et al. (2004) and Belfanz (2009) openly demonstrate how academic challenging and supportive environments do contribute to enhance those emotional resources.

Another “non academic” key feature positively associated with students’ success concerns the perception towards the role and importance they expect that graduation as well as some subjects – as Math – will display in their future professional lives (Bedsworth et al. 2006). As a matter of fact, the way students but also their parents and peers evaluate the future social and professional outcomes associated with graduation or mastering a given subject profoundly determines their present motivation and engagement. The same is true for advanced studies. Students intending to pursue for a PhD are, in average, much more motivated and committed.

As it becomes easily understood, academic and non academic features interact and reinforce each other. Father’s and mother’s school level and more generally the social economic and cultural status (SES) of the family of origin are closely associated with students’ motivation and expectations. Past scholar experiences deeply condition each one’s self efficacy and assertiveness. Being a working student leads to differences in self confidence, motivation and commitment when compared to other students.

Likewise, the most adequate methodologies to approach academic success and failure should encompass both kind of determinants – academic and non academic ones – and carefully assess the corresponding joint influences, as we do in this paper. Studies which propose such an integrative approach are, among others, Waxman et al. (2003), Upcraft et al. (2005), Clark (2007) and Noel-Levitz (2007). We will come back to them further on to compare our results since they specially address the situation of first year students.

Data Sources

To develop the present analysis on academic failure we relied upon two data sources:

- ISEG PO database, upon which previous studies were developed, which comprises longitudinal data on about 800 individual academic trajectories. It includes students’ academic records since their first enrollment in ISEG besides other relevant information: on students fathers’ and mothers’ educational and social status, on individual success or failure (e.g. retention episodes, grades...) during basic and secondary education, on the

transitional process from upper secondary to higher education, on students' present situation towards labor market, among other.

- The information obtained throughout a Survey on Attitudes Towards Mathematics 1 (SATM) addressed by email to all students enrolled in Mathematics (Math) 1 during the 1st. semester of 2011-2012. For the 195 (23% response rate) students who answered SATM we got data on students' attitude and motivation, but also objective data on individual's age and gender, family's educational status and several indicators on previous and present academic success (e.g., grades obtained and number of attempts in Math 1).

In Table 1 we display the main characteristics of the respondents and compare them with the universe of the population enrolled in Math 1 in the first semester of 2011-2012. As we can observe, the respondents are in average older, with a higher feminization rate and they are sons and daughters of parents with lower levels of education than the general population.

Economics graduation is over represented and students in the sample are, in general, worse students. We find as well that about one half are freshmen/women in ISEG and circa one third are working students. About 88,0% had Math A – the most demanding type of Mathematics - in Upper Secondary.

Table 1: SATM1 - Characterization of survey respondents

Characterization	Population Enrolled in Math 1	SATM Respondents
Average Age	21	24
Feminization Rate (%)	36,5	40,0
% Economics; % Management	39,0; 51,8	48,0; 45,3
Math Average Grade Upper Secondary	13,7	13,1
Average Grade Access to University	15,1	14,8
1 st . Time in ISEG (%)		48,0
Students in the Labor Market		33,0
Math A in Upper Secondary (%)		88,0
Father's and Mother's Education	//	Higher percentage with Basic; Lower percentage with Graduation

Methodology and Discussion

As to the methodology of analysis, we took the sets of questions in SATM in order to build three *a priori* profiles – “Responsibility and Commitment”, “Irresponsibility and Indifference” and “Block and Insecurity”. We had to abandon the second one due to the small number of responses we obtained to the corresponding questions.

In order to build each profile we summed up all the answers denoting agreement (from “agree” to “completely agree”) towards the questions which we considered to be more representative of each one of the Profiles:

- **Profile I - “Responsibility and Commitment”** - “I plan to work hard” (agreement 179/195), “I plan to go to assessment” (agreement 183/195);
- **Profile II – “Irresponsibility, indifference”**- “Math is useless” (agreement 25/195), “ I am not going to use Math in my future occupation” (6/195 agreement);
- **Profile III – “Block and Insecurity”** – “Math frightens me” (agreement 73/195), “I feel stressed in Math classes” (agreement 86/195).

Let us consider now the statistical methodologies we applied to analyze data.

We began by analyzing the survey outputs and data throughout Contingency Analysis. We aim to study the possible association between agreement towards each one of the leading questions in each profile and a set of “academic” covariates we had been using in previous studies: sex, age, father’s and mother’s school level, type of Math in Upper Secondary, grades (access to University, Math in 12°, expected grade in Math1), graduation program, n° enrollments in Math1, intention to further studying, being/not in the labor market. We obtained very meaningful association results between the covariates and the idiosyncratic questions for Profiles I and III but not for Profile II, given the very low frequencies characterizing the latter Profile. In Table 2 we display the leading association results:

Table 2: Covariates which exhibited higher positive association values in each Profile:

Profiles	Covariates/Situations
Profile I (Responsibility & Commitment)	Being woman; being freshman/woman; grade expected in Math 1; had Math A in Upper Secondary; intending to pursue for PhD. ...
Profile II (Irresponsibility, Indifference)	The size of this Profile prevented us from deriving any meaningful association within this Profile.
Profile III (Block and Insecurity)	Being ISEG 1st. timer, intending to get a PhD, having had Math A in Upper Secondary, expecting an higher grade at Math1 and being daughter/son of a mother with school level higher than graduation.

Relatively to profiles I and III, we must say that the association results clearly confirm the outcomes in Nielsen (2009) and Waxman et al. (2003), respectively. It is interesting to notice that Profile III practically convokes all covariates but sex: this variable which provided a meaningful association with the intentions of commitment and effort seems to be neutral towards the feelings of insecurity and stress. From Profile III it is also possible to conclude its transversal nature towards most “academic” determinants, an outcome to which we return later. It should also be noticed that mother’s “educational capital”, together with setting higher targets towards the grade expected in Math 1, may induce feelings of insecurity and stress, all the other covariates being the same.

Considering the association outcomes common to the three profiles, we obtained the following ranking:

- Being a freshman/woman (the “first timer effect”) displays the higher and more systematic association values with intentions of motivation and commitment, self identification with the discipline, positive valuing of the role expected to be displayed by the discipline in a future occupation, higher concern and confidence towards learning;
- The grade expected in Math 1, with a multimodal distribution, displays positive high association values with commitment and concern, positive

valuing of the present and future roles of the discipline, disagreement towards feelings of stress and difficulty in learning basic assumptions in Math 1;

- The intention to pursue further studies, especially PhD. and post-graduation, appears to be strongly and positively associated with motivation, commitment, positive evaluation of the role to be displayed by Math in professional life and confidence towards learning ability; and to display a negative association with feelings of insecurity and low valuing of the role played by the discipline. These outcomes are in pace with the results in Bedsworth et al (2006) and Nielsen (2009);
- Being working students exhibit positive associations with commitment and motivation and with a positive evaluation of the role displayed by Math on employability; but a meaningful association as well with questions which express insecurity and lack of confidence;
- Father's and mother's school level display positive association values with commitment and confidence (mostly fathers with a MSc.), feelings of easiness in learning and positive valuing of present and future roles assigned to the discipline (mothers with a MSC.), and general disagreement towards feelings of insecurity and stress (mothers with at least a graduation).

Contrary to what we initially expected, the type of Math (A or B) and the grade obtained in Math at the final exam in Upper Secondary, displayed only small association values with intentions of commitment and effort, showing no association patterns with the other profiles' questions. Also, and contrary to most studies, we found no association between the graduation program attended in ISEG and anyone of the three profiles' questions.

With the application of the discriminant analysis we intended to identify which variables could better separate between the situations 'agreement'/'disagreement' towards the leading questions in each profile.

For profile I we adjusted the discriminant to both idiosyncratic questions as displayed in Tables 3 and 4:

Table 3: Discriminant values relative to the question “I plan to go to assessment”

Values for the statistical tests

	Eigenvalue	Canonical Correlation	Wilk’s Lambda	Qui-square	Significance Level	% of Correctly Classified Cases
F1	0,187	0,397	0,843	12,665 (df 6)	0,049	93,8

Standard Coefficients for the Canonic Discriminant Function (absolute values)

Expected grade in Math 1	Mother’s School Level	Grade in Math Exam (12° degree)	Graduation Program	Father’s School Level
0,766	0,674	0,587	0,337	0,289

Table 4: Discriminant values relative to the question “I plan to work hard”

Values for the statistical tests

	Eigenvalue	Canonical Correlation	Wilk’s Lambda	Qui-square	Significance Level	% of Correctly Classified Cases
F1	0,529	0,588	0,654	28,674 (df 11)	0,003	82,6

Standard Coefficients for the Canonic Discriminant Function (absolute values)

N° enrollments Math 1	Grade expected Math 1	Mother’s School Level	Age	Father’s School Level	Grade Access to ISEG	Type Math in Upper Secondary	Graduation Program
0,772	0,711	0,571	0,460	0,304	0,200	0,074	0,006

From the above tables we can observe that the first profile, relative to responsibility and commitment, is effectively sub divided into two different sub profiles:

- The one depicted in Table 3, appears to be mostly contingent upon the expected performance in the discipline, mother’s school level and the grade

obtained in the final Math examination in upper secondary. When we cross compute the cases which express ‘agreement’ towards age and number of enrollments in the discipline, we obtain that most respondents are first timers in ISEG.

- The other sub profile, as expressed by Table 4, seems to be especially sensitive to such covariates as the number of enrollments and the expected grade in the discipline as well as age, among other meaningful discriminant variables. This clearly represents repeating students.

For profile II, concerning the “irresponsibility/indifference” attitudes and motivation, the results obtained through the discriminant analysis should be carefully considered on account of the reduced size of this profile, as we have already mentioned. Table 5 displays the corresponding results:

Table 5: Discriminant values relative to the question “Mathematics is useless”

Values for the statistical tests

	Eigenvalue	Canonical Correlation	Wilk’s Lambda	Qui-square	Significance Level	% of Correctly Classified Cases
F1	0,115	0,321	0,897	8,235 (df 3)	0,041	93,8

Standard Coefficients for the Canonic Discriminant Function (absolute values)

Mother’s School Level	Graduation Program
0,571	0,006

As we can infer, lack of representativeness of this profile translates as well in the fact that only one variable – mother’s school level – seems to display discriminating capacity; nevertheless, we also obtained inconsistency in terms of the sign associated with the corresponding relative value and for that reason we decided not to consider this profile in the discussion.

As have already referred, profile III concerns feelings of block, insecurity and lack of confidence. The results of the discrimination between the “agreement” and “disagreement” situations towards the leading question are displayed in Table 6:

Table 6: Discriminant values relative to the question “Feeling Stressed in Mathematics classes”

Values for the statistical tests

	Eigenvalue	Canonical Correlation	Wilk's Lambda	Qui-square	Significance Level	% of Correctly Classified Cases
F1	0,641	0,625	0,610	35,394 (df 11)	0,000	74,4

Standard Coefficients for the Canonic Discriminant Function (absolute values)

Expected Grade Math 1	Father's School Level	N° Enrollments Math 1	Type of Math in Upper Secondary	Age	Grade in Math 12°	Graduation Program	Mother's School Level	N° Credits	Grade Access to ISEG
0,829	0,501	0,432	0,369	0,161	0,113	0,065	0,058	0,047	0,018

It then appears that feelings of block and insecurity towards Mathematics are associated with almost all the covariates but sex: although with different intensity, most individual characteristics and academic variables seem to display meaningful discrimination between the “agreement” and “disagreement” responses towards the question “I feel stressed in Math classes”. Here we find indeed the intervention of both “academic” and “non academic” determinants, as in Clark (2007) and Noel-Levitz (2007), among other. Either the family's of origin educational status (father's and mother's school level), or the variables relative to previous schooling (type of Math in upper secondary, grade obtained in 12° grade Math examination and grade of access to university) or even the students' present situation (expected grade in Math 1, n° of credits and n° of enrollments, graduation program) reveal themselves to be meaningfully associated with this profile III. Obviously, this outcome clearly reflects the transversal nature of the feelings of insecurity and lack of confidence.

Conclusions and Recommendations

Among the outputs of this study, we emphasize the two which in our opinion deserve further development and concern: the evidence of a “1st. timer effect” and the transversal nature of the feelings of insecurity and lack of confidence.

Relatively to the former, we refer to the enthusiastic feelings and high expectations expressed by freshmen/women students towards Math 1 and which are no longer observable among repeating students. This feature justifies that we further launch a slightly modified version of SATM to students in the final year of graduation in order to assess not only their *ex post* opinions on Math 1 but also the result of the evolution of expectations and motivation towards Mathematics between the beginning and the end of graduation at ISEG. Such an analysis should also contribute to investigate which kind of factors do contribute to erode those positive attitudes and expectations along the graduation trajectory, after controlling for the natural optimism of the newcomers.

Both profiles I and especially III point to the multiplicity of factors behind commitment and motivation, by one hand, and stress and lack of confidence, by the other. In the latter situation we can observe an even combination between “academic” and “non academic” determinants, in line with the results discussed by the authors we reviewed in the theoretical background. This outcome leads us to advise that an integrated pedagogical approach must be designed in order to enhance success in the discipline. Such an approach should comprise remediation strategies especially targeted towards: students which had no Math A in upper secondary; students with lower grades in the Mathematics final examination in upper secondary; repeating students in Math 1; working students. When designing such strategies it should be advisable to carry a thorough appraisal of the results obtained with the allocation of MSc. students to monitor practical lessons in graduation with the purpose of better designing tutorial classes, among other recuperation measures.

In the fight against academic failure, here relatively to Math 1, it is also firmly advisable a more systematic confront between analysis like the present one and the results obtained by the Pedagogic Surveys which are regularly addressed in each semester. This Survey conveys students’ opinions on the more relevant pedagogical issues that

characterize each subject and its professor's methodologies, ability and preparation. Likewise, the design of new strategies to cope with academic failure would be best fitted by combining internal and external determinants of student's attitudes. Likewise, the design of new strategies to address academic failure would become better equipped by combining internal and external determinants of students' attitudes.

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