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# WHAT DETERMINES THE ENTREPRENEURIAL INNOVATIVE CAPABILITY OF PORTUGUESE INDUSTRIAL FIRMS?

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## ABSTRACT

In the context of globalisation, innovation is considered as a key factor for enhancing the competitiveness of firms. Nowadays, it is widely accepted that Portuguese firms face an increasing competitive environment, which is characterised by internationalization and globalization. In this sense, it becomes important to analyse the determinant factors of innovation capability of firms.

This paper aims to identify and analyse the degree of importance of the determinant factors of innovation capability of Portuguese industrial firms. The data obtained through the 2<sup>nd</sup> Community Innovation Survey (*CIS II*) conducted by EUROSTAT, is used in a linear regression model. The entrepreneurial innovative capability, measured as product innovation, is considered as the variable answer, in the estimation process of a Logit function.

The paper presents an innovative contribution since it uses a set of five determinant factors of innovation capability of industrial firms, at a product innovation level. Technological capacity, dimension of the firm, activity sector, market orientation and location of the firm, are considered as determinants factors of innovation capability of the firms. The results of the joint analysis provide the identification of stimulating factors and restraining factors of the entrepreneurial innovative capability of a selected sample of Portuguese industrial firms.

Under a Schumpeterian approach, the paper ratifies that large enterprises are more prone to innovate than small enterprises. The dimension plays a role, in terms of the strategic conduct implemented by small firms, which are not so prone to innovate, due to its small dimension. Benchmarking the Portuguese case is particularly important, because small industrial enterprises face restraining conditions imposed by outsourcing contracts that are established between small producers and leading international buyers. This restrains, broadly, the entrepreneurial innovative capability of small industrial enterprises.

*Keywords:* Innovation, Entrepreneurial Innovative Capability.

JEL Classification Codes: O31, O32.

## **1. INTRODUCTION**

This paper aims to identify and analyze two categories of determinants factors of the innovation process: stimulating and restraining. A selected sample of Portuguese industrial firms is used to test several hypotheses related to the determination of entrepreneurial innovative capability, both of large and small and medium sized enterprises.

The conceptual model that is proposed, makes use of two innovation approaches: (i) the systemic; and (ii) the networks and inter-organizational relationships. The selection of these approaches is due to the adequacy they present for the study of the determinant factors of entrepreneurial innovative capability.

The database that is used corresponds to the one that belongs to the Second Community Innovation Survey for – CIS II (*Community Innovation Survey II*). According to the data granted by the OCT, from 819 firms that answered the questionnaire, 193 carried through innovations in the product, during the period of 1995-1997. In order to identify the significant determinants of entrepreneurial innovative capability, a logistic regression is performed.

This study is structured as follows. In section two presents a literature review is made. In section three the conceptual model is proposed. In section four, the sample, the variables, the hypotheses and the logistic regression model to be tested are presented. In section five, the results are discussed. In section six, the concluding remarks as well as guidelines for futures research are presented.

## **2. LITERATURE REVIEW**

In several studies regarding innovation, there is a tendency to associate the concept of innovation to R&D activities or to technology, regarding the acquisition of new equipment, in order to introduce products or new processes. In fact, the concept of innovation is not only focused on this dimension, it goes beyond the boundaries of technology and R&D.

In this research, the innovation concept is defined as a non-linear linear, evolutionary, complex and interactive process between the firm and its environment. The results of this process are denominated entrepreneurial innovative capability. Thus, the term entrepreneurial innovative capability was integrated to adopt the several components that result from the

innovative process of the firm, namely, product innovation, process and organisational innovation. Although, it should be stressed that in the present paper, the entrepreneurial innovative capability is limited to product innovation, due to lack of available information for performing the empirical tests.

This way, it is considered that the firm is innovative, when it introduces a new technological product or improved during the period of 1995-1997. It is defined as new product when “the product’s characteristics or its use, differ significantly from those products previously produced” (CIS II, 1999:3). An improved product consists on “an existing one, whose performance was significantly widened or developed” (CIS II, 1999:3).

In the literature there has been in the last decades an increasing interest in studying innovation. Recently, the systemic approach about innovation and the networks and inter-organizational approach have made progress in the field of innovation.

The theoretical approach, developed in the scope of the innovation systems support the basic idea, that innovation is not an isolated action within the firm and it is not only dependent from the R&D intensity. Innovation is regarded as an evolutionary, non-linear, and interactive process between the firm and its environment (Kline and Rosenberg, 1986; Dosi *et al.*, 1988, Malecki, 1997). Interactivity of the innovation process refers to the collaboration amongst internal divisions of the firm (R&D, production, logistics, marketing, etc) as well as to the external relations that are established with other stakeholders (suppliers and customers), knowledge institutions (universities and technological centers), finance, and public administration. In this context a wide range of partners may contribute to acquire external resources, knowledge and crucial information for developing productive and innovative activities. Moreover, it may reinforce the innovative capability of firms (Lundvall, 1992; Edquist, 1997; Kaufmann and Tödtling, 2001, Romijn and Albaladejo, 2002).

The present paper considers both stimulating and restraining factors that seem to present a significant impact on the innovative capability of firms. In this context, technological capacity, dimension of the firm, activity sector, market orientation and location of the firm, are considered as determinants factors of entrepreneurial innovation capability.

The importance of the technological capacity of the firm to obtain new knowledge, to stimulate learning, and to explore external knowledge is demonstrated in the studies of Cohen and Levinthal, (1989, 1990), Monery, Oxley and Silverman, (1996), Tsai (2001) and Vinding (2006). According to these authors, firms that have greater technological capacity, have greater capacity of assimilating and reproducing the new knowledge obtained through external sources and, consequently have the capability of producing more innovation. Additionally, this kind of firms has a greater absorptive capacity of knowledge (Tsai, 2001).

The obtained results regarding the existing relation between the entrepreneurial dimension and the entrepreneurial innovative capability are very contradictory; this is why it is fundamental to clarify this relation. In fact, Schumpeter (1942) and the approaches of 'technology-push' (Nelson, 1959) and 'market-pull' (Schmookler, 1966) innovation, defend that innovation is positively related to the firm's dimension and its entrepreneurial innovative capability. In the studies of Sengenberger and Pyke, (1992), Rothwell and Dodgson, (1994) and Tidd, Bessant and Pavitt, (2003), negative effects of the entrepreneurial dimension on innovative capability were identified.

The industrial sector of activity is a classic determinant factor in the study of innovation. The influence of the activity sector in the firm's innovative capability is highlighted in several previous studies (Fritsch and Lukas, 1999, 2001; Kaufmann and Tödting, 2000, 2001; Bayona, García-Marco, Huerta, 2001; Romijn and Albaladejo, 2002; Tether, 2002). It is expected that firms belonging to activity sectors with high technological intensity such as electronics, computer science and biochemistry, innovate more than firms belonging to other activity sectors. In this research, the rule that is used for selecting the sector corresponds to the classification proposed by OECD (1997a) that is based on the level of technological intensity.

Several approaches present the market orientation as a determinant factor of the innovative capability. The market-pull approach, the interactive model of innovation, the industrial clusters, and the dynamics of network services, promote a constant request for more innovation (Porter, 1990; Porter and Stern; 2001; Furman, Porter and Stern; 2002, Leitão, 2004; Leitão, 2006). Given that Portuguese firms exist in a competitive context that is characterized by internationalization and globalization, it becomes important to analyse if the strategic choices made by firms, influence their innovative capability.

The importance of the firm's location on its innovative capability is enhanced by several approaches, namely, industrial district, industrial cluster innovation and regional innovation systems. Empirical evidence shows that firms' location influences its innovative capability (Cooke, Uranga and Etxebarria, 1997; Simões, 1997; Braczyk, Cooke and Heidenreich, 1998; Cooke, *et al.*, 2000; Furman, Porter and Stern; 2002, Asheim, *et al.*, 2006; Cooke and Leydesdorff, 2006).

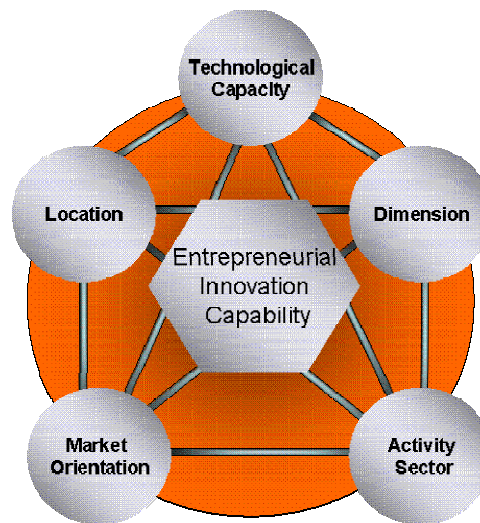
Under a different perspective Sternberg and Arndt (2001) defend that the degree of influence of the firms' location depends on internal aspects of the firms. In fact there are innovative firms located in regions with weak innovative potential and the opposite is also observed, that is, firms located in innovative regions that do not innovate. In this sense, it is important to clarify if the firms' location influences its entrepreneurial innovative capability.

### **3. ENTREPRENEURIAL INNOVATIVE CAPABILITY: A PROPOSAL OF CONCEPTUAL MODEL**

The entrepreneurial innovative capability varies from firm to firm and is determined by a vast and complex number of aspects, both internal and external to the firm. Previous studies about innovation, with few exceptions, "were limited to the diagnosis of R&D and the activities to which it would immediately origin, such as register of patents, technology transfer and not much more. In the last few years, due to the studies of the OECD, the analysis of the diffusion process of innovation, has gained an increasing importance, which appeals to the study of non-R&D aspects of innovation (CISEP/GEPE, 1992:55).

There is an extensive literature that considers aspects which determine the entrepreneurial innovative activity. Nevertheless, by making an analysis of the innovation process, at the firm level, and by considering the literature review, this study points out a set of stimulating and restraining determinants of the entrepreneurial innovative capability, namely: technological capacity, dimension of the firm, activity sector, market orientation and location of the firm, as presented in Figure 1.

Figure 1 – Determinants of Entrepreneurial Innovative Capability at the Product Innovation level



In face of the conceptual model the research question of the present paper is: which are the determinant factors that stimulate or restrain the Entrepreneurial Innovative Capability of industrial firms?

In this sense the Portuguese reality is selected as an adequate laboratory for testing the hypotheses, aiming to provide several insights and guidelines for public and private managers, in terms of the future promotion of entrepreneurial innovative capability. This choice is justified by the fact that in Portugal almost 98% of the industrial units are micro or small enterprises<sup>1</sup>. So, it is particularly important to test a reality in order to find out if the product innovation activities are carried out by a minority of large enterprises or by the majority of small and micro enterprises that are currently engaged in outsourcing schemes with international buyers.

#### 4. RESEARCH METHODOLOGY

After presenting the research question, and justifying the choice for the Portuguese industry, the next step is to identify the population and the sample, and describing the variables to be used. Afterwards, the hypotheses to be empirically tested through the use of a logistic regression are presented.

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<sup>1</sup> According to information collected at the website of IAPMEI (<http://www.iapmei.pt/>), Ministry of Economics and Innovation.

#### 4.1. Data

The data used in this study were collected by the “OCT – Observatório das Ciências e das Tecnologias” (Sciences and Technologies Observatory). The data was collected during the second semester of 1998, through a survey that consisted in a questionnaire named as Community Innovation Survey II. The surveyed year was 1997 and there is a great deal of indicators that concern the period from 1995 until 1997. This questionnaire was applied in Europe, under the supervision of EUROSTAT and following the guidelines presented at the Oslo Manual (OCDE, 1997).

The population includes all the industrial firms with less than 20 employees. The economic activity classes belonging to the population, more specifically to the industry, are the ones that follow: from 15 until 37 and from 40 until 41. The sample was built by the “INE – Instituto Nacional de Estatística” (National Institute of Statistics), according to the methodological specifications of EUROSTAT. The INE has selected an initial sample of industrial firms, selected from the 9289 firms that are registered at the “FGUE – Ficheiro Geral de Unidades Estatísticas do INE” (Global File of INE’s Statistical Units). According to the report of OCT (2000), and Conceição and Ávila (2001), the sample was built through a mixed method that combines the census approach with the stratified random sampling, in following way:

- for firms with more than 200 workers a census approach was used, therefore all CAE firms with at least 200 workers were considered;
- for firms with less than 200 workers, a stratified sample method was used, in which the economical activity type and the dimension class (number of active workers: 20-49, 50-200 and 200 or more) was considered. Thus, randomly chosen firms by CAE and dimension, were selected.
- finally, there was an attempt to assure that all stratus had at least 5 firms and that stratus with less than 5 firms in the population, were all included in the sample.

Thus, an initial sample of 1556 industrial firms was extracted from the population. Some adjustments that resulted from the survey were made to the initial sample, due to file mistakes or activity changes. Consequently, the activities and/or the dimension classes of some firms were reclassified. After being corrected by the survey results, the obtained sample comprised 1429 firms, being named as corrected sample. The firms that answered the questionnaire in a valid way, following the guidelines defined by EUROSTAT, came to a total of 819 firms,



thus constituting the final sample. The following table presents the distribution of industrial firms by dimensional steps.

**Table 1 – Population and Sample of the Portuguese Industrial firms**

	Population	Sample		
		Initial	Corrected	Final
Industrial firms				
Small (20-49)	5 770	558	508	232
Medium (50-200)	2 980	387	327	229
Large (200 e mais)	611	611	594	358
Total	9 289	1 556	1429	819

Fonte: OCT (2000) e Conceição e Ávila (2001)

The survey was completed through post mail, sending questionnaires to be filled out by the firms. Assistance was given via telephone or email address. For the lacking companies, there was some insistence made by fax and telephone in order to forward the questionnaire as requested. Considering the number of firms that answered the questionnaire, which represent the final sample, with the firms of the corrected theoretical sample, it was verified that the 819 answers obtained by the industrial firms represented a global answer rate of 57, 3%

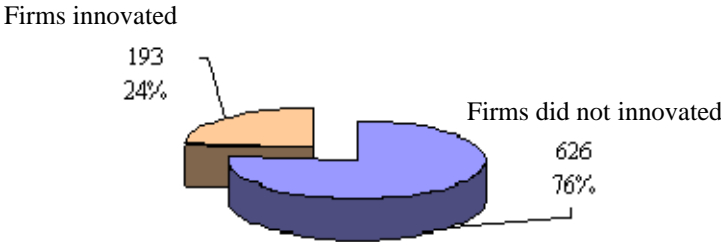
In accordance with the methodology defined by EUROSTAT, in all countries that obtained reply rates less than 70%, there should be an inquiry to the non replies. As presented by Conceição and Ávila (2001) an inquiry to a random sample of about 12% of firms that did not reply was carried out, with a reduced questionnaire of 3 key- questions, equal to those in the main questionnaire. The non-replies were filled out by 85% of the sub-sample firms. The statistical comparison of the results in the key- questions, among the firms that answered to the complete and the sample of the non- responses, showed that in the industry case, “significant differences were not detected regarding the importance of participant and non participant innovative firms “(Conceição and Ávila, 2001;19). According to the same researchers, these results led EUROSTAT into not altering the factor of balance in the industry case.

Considering all the available observations, 819 firms, the description and characterization of the variables: product innovation, technological capacity, dimension of the firm, activity sector, market orientation and location of the firm; are subsequently presented.

The product innovation is a dichotomy variable that is equal to 1, if the firm innovates its product during the period of 1995-1997, and is equal to 0, if it did not. The sample counts on 819 industrial firms, of which 193 (24%) firms innovated, given that it introduced a new or

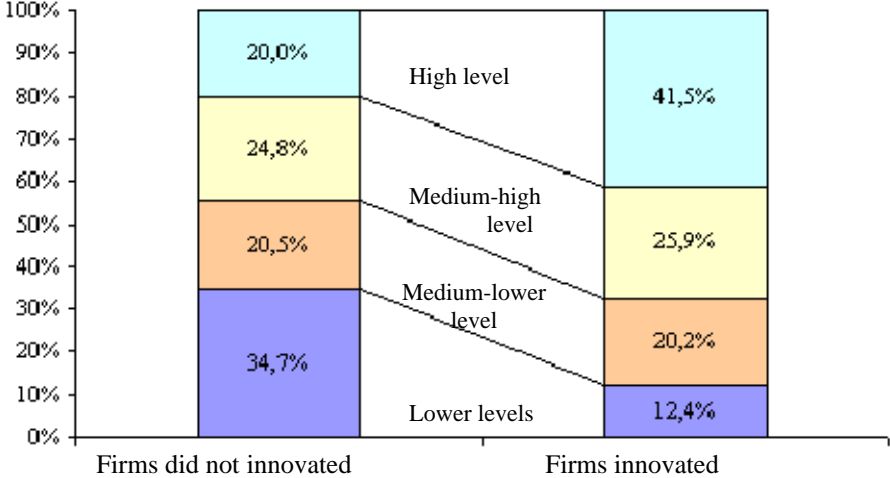
improved technological product during the period of 1995-1997 and, consequently, 626 (76%) did not innovate its product.

**Figure 2 – Distribution of Industrial Firms for Product Innovation**



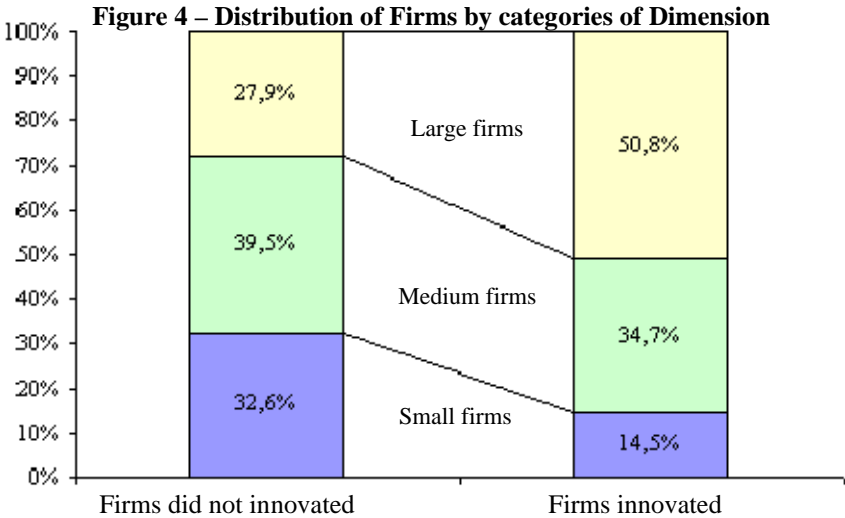
In order to measure the technological capacity, a variable related to the qualification of the personnel working for the firm is used. This variable expresses the capability of the firm to assimilate, adapt the existing technologies and/or develop new technologies. This variable is measured through the ratio number of qualified employees over the total of employees. To obtain more specific information, this ratio variable was changed into a categorical variable of four levels, namely: low, medium-low, medium-high and high qualification of personnel. The cut points were determined by the quartiles of distribution.

**Figure 3 – Distribution of Firms for Qualification of Employees**



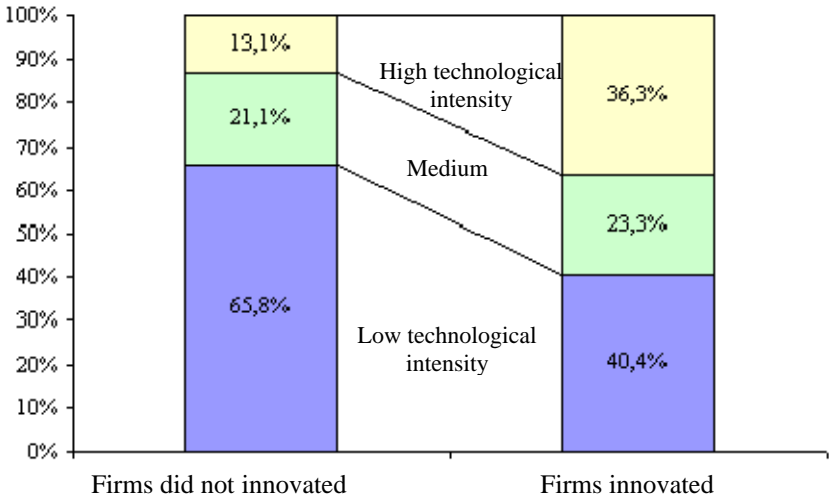
Taking into consideration the distribution of firms according to the categories of qualified personnel, we observe that in the category of innovative firms, the percentage of firms with high levels of qualification is higher than the percentage of firms with lower levels of qualification. Therefore, we retain that firms with higher levels of qualification are, predominantly, innovative firms. Moreover, we retain that the qualification of personnel is more important in innovative firms than in non-innovative firms.

To measure the dimension of the firm, three variables were created: large, medium and small enterprises, which adopt the value 3, 2 and 1. The classification of each dimensional category to each and every industry was carried through, taking as reference the classification proposed Recommendation n° 70/2001 by the European community (CE, 2001). Thus, large enterprises are considered with more than 249 workers, medium enterprises, those that have from 50 until 249 workers and small enterprises those that have less than 50 workers.



Through the distribution of the firms by dimensional scale, we detect that the percentage of innovative firms rises with the dimensional scale. To consider the activity sector 3 variables were created: high intensity, medium intensity and low intensity, each one is equal to 1, if the firm belongs to the sector considered in the category, and 0 if not. Based on the OCDE (1997) classification regarding technological intensity and with the collected data by OCT concerning the activity sector to which the firm belongs, it was possible to classify the industrial firms as high, medium and low technological intensity.

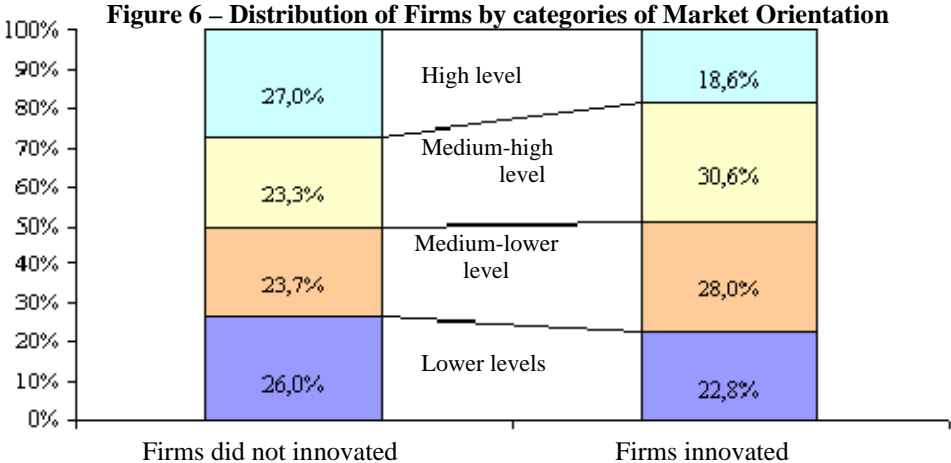
**Figure 5 – Distribution of Firms by categories of Technological Intensity**



In terms of the percentage of firms for each level of technological intensity, we retain that most non innovative firms are located on the level of low technological intensity. In what concerns the innovative firms, it is considered that in the scale of low intensity are 40.4% of innovative firms, followed by the scale of high intensity with 36.3% of the firms.

As illustrated in Figure 6, the innovative firms are mainly located in the scales of medium and high technological intensity, and they represent 59.6%, while non innovative firms are located in the low technological scale (65.8%).

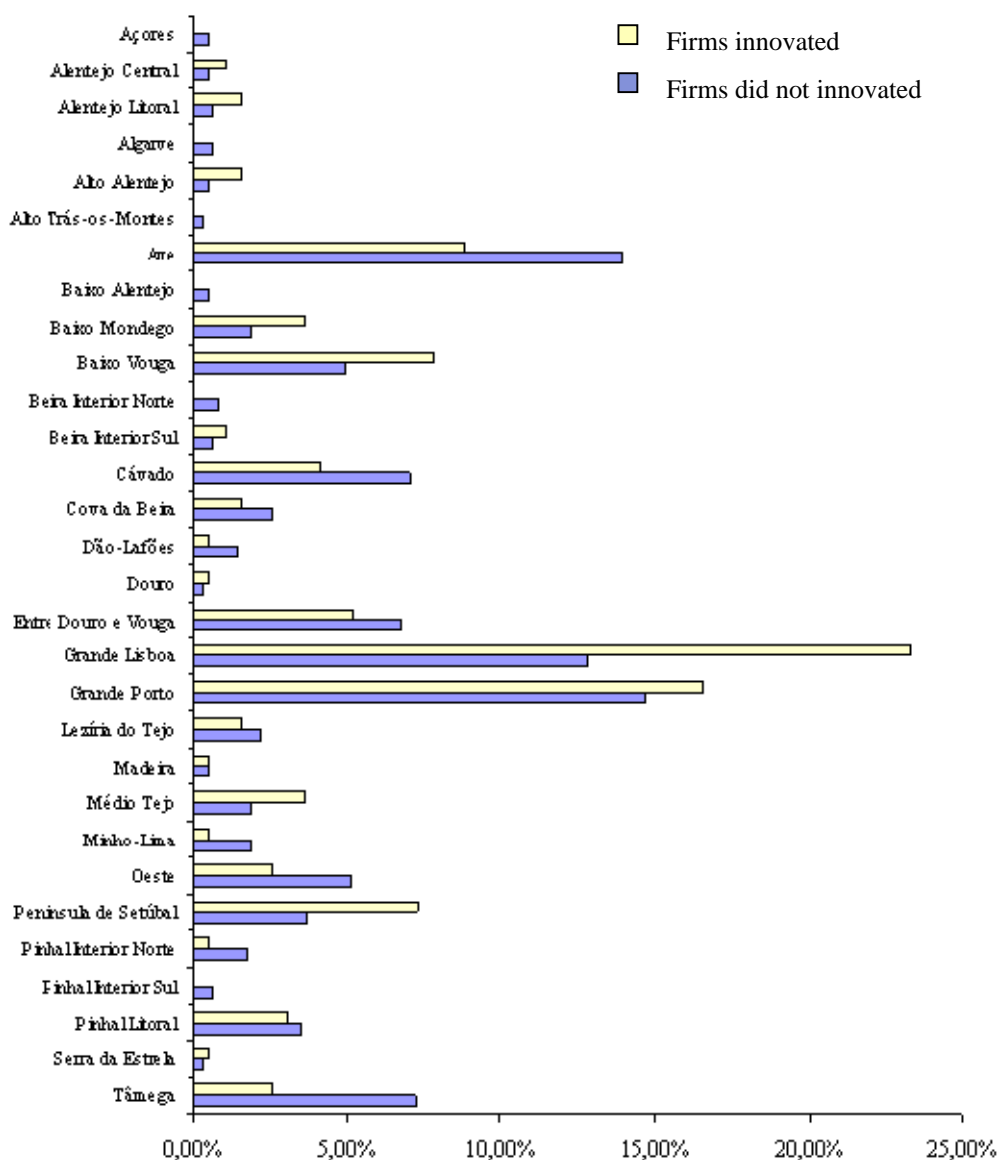
For the purpose of measuring the market orientation a variable relative to exporting intensity, was used. This variable expresses the percentage of external sales, and is given by the ratio: Exports/Sales. In order to obtain more specific information this ratio variable was transformed into a categorical variable of four levels: low, medium, medium-low, medium-high and high exporting intensity. The cut points were also determined by the quartiles of distribution.



Regarding the distribution of firms, and according to the exporting intensity scales, we observe that there is no firm predominance in a specific scale. By analysing the Figure 7, about half of the innovative firms are placed in the two scales of higher exporting intensity. In what concerns the innovative firms, the same is observed.

For the location variable, 30 variables were created for 30 regions at the NUTS III level (28 regions of continental Portugal, one from Madeira and another from Açores). The percentage of innovative firms for each region regarding the total of innovative firms in its product (193) and simultaneously, calculating the percentage of non innovative firms regarding the total of non innovative firms (626), are displayed in the following Figure 7.

Figure 7 – Distribution of Firms, at NUTS III level



We retain that innovative firms in its products, are predominant in the regions of Lisbon, Porto, Baixo Vouga, Baixo Mondego and Setúbal. In regions of Açores, Algarve, Alto Trás-os-Montes, Baixo Alentejo, Beira Interior Norte, and South Interior Pinhal, there are no firms innovating their products, according to the results collected from firms that were integrated in the sample. In the region of Alto Alentejo, in relation to the total of the categorical perspective the number of innovative and non innovative firms is equal. Furthermore, we retain that in other regions the percentage of innovative firms is lower than the ones of the non innovative firms, regarding the total of their categories.

## 4.2. Hypotheses

In order to answer the research question, taking into consideration the literature review, and after proposing a conceptual model, we formulate five hypotheses to be empirically tested, namely:

*(H<sub>1</sub>): The technological capacity is positively related to the firm's propensity for innovating the product.*

*(H<sub>2</sub>): Large firms are more prone to innovate their product than smaller enterprises.*

*(H<sub>3</sub>): Firms of high technological intensity activity sectors are more innovative in the product than those who belong to other sectors.*

*(H<sub>4</sub>): Firms that are oriented to external markets are more prone to innovate their product than the one that are oriented to domestic markets.*

*(H<sub>5</sub>): Location determines the intensity of firms' product innovation.*

The hypotheses formerly mentioned aims to identify the significant determinant factors: stimulating or restraining; on the Portuguese firms' innovative capability, regarding product innovation. The variables included in the model specification are presented in the following Table 2.

**Table 2 – Variables of Model and Hypotheses**

Model I	Code	Variables	Measures	Codification	
Dependent Variable	IP	Product innovation	Binary 1= firms innovated in product 0 = firms did not innovated in product	Dichotomy	
Independents variables	Technological capacity	QP	Qualified personnel	Ordinal categorical variables 1= Lower qualification 2= Medium-lower qualification 3= Medium-high qualification 4=High qualification	Discrete variables whit 3 dummy
	Dimension of the firm	Dim	Number of employees at the end of 1997	Ordinal categorical variables 1=SE <50 2=ME >=50 e <250 3=LE >=250	Discrete variables whit 2 dummy
	Industrial Sector	TI	Technological Intensity Level	Ordinal categorical variables 1= Lower intensity 2= Medium intensity 3= High intensity	Discrete variables whit 2 dummy
	Market Orientation	EI	Export Intensity	Ordinal categorical variables 1= Lower intensity 2= Medium-lower intensity 3= Medium-high intensity 4= High intensity	Discrete variables whit 3 dummy
	Location	Loc	Regional location of the firm (NUTS III)	Nominal categorical variables 30 variables and only select.	Discrete variables whit 29 dummy

### 4.3 Logistic Regression Model for Product Innovation

According to what has been previously defined, the product innovation (PI) is a binary variable, which is equal to 1, if the firm innovates; or equal to 0, if the firm does not innovate. The binary data are very common amongst the several types of categorical data and their modelling is part of the general linear regression models (McCullagh and Nelder, 1989). The logistic regression model the most common one (Agresti, 1996, Ferrão, 2003), regarding the way it facilitates the substantive interpretation of parameters. Thus, logit regression is an approach used in studies of factors of innovation capability (Kaufmann and Tödting, 2000, 2001; Silva, 2003, Silva et al. 2005, Silva and Leitão, 2007).

Considering the response variable (or dependent)  $PI$ , let  $p(PI)$  be the probability of the firm to innovate,  $p(PI) = Pr[PI=1]$ . Considering the technological intensity explanatory variable,  $TI$ , let  $p(PI/TI)$  be the probability of the firm to innovate according to its degree of technological intensity,  $Pr[PI=1|TI=ti]$ . It is assumed that  $PI$  follows the binomial distribution,  $PI \sim \text{Bin}(1, p)$ .

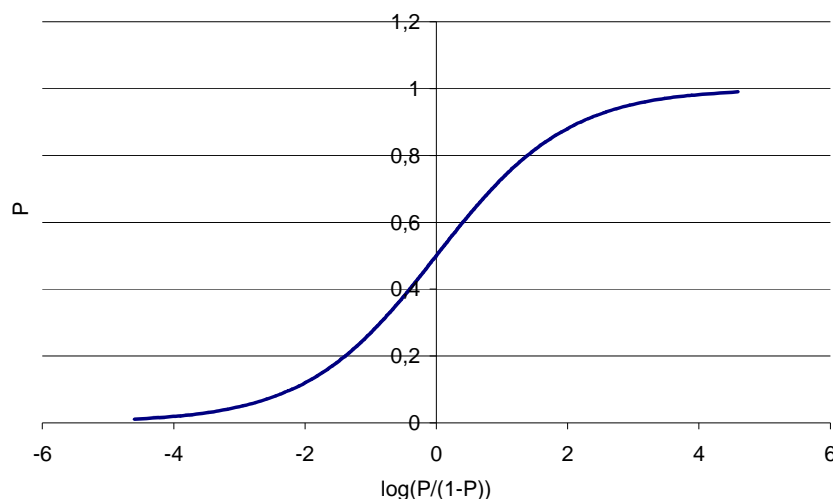
In the regression model, the variable of interest,  $p(PI)$ , henceforth represented by  $p$ , undergoes the transformation known as logistic function and defined as follows:

$$\text{logit}(p) = \log\left(\frac{p}{1-p}\right) \quad (1)$$

Where:  $\frac{p}{1-p}$  represents the odds of success associated with the product innovation.

Figure 8 illustrates the ratio of  $p$  to the logit function ( $p$ ). Whereas  $p$ , being a probability, varies from 0 until 1, the value of the logit function varies from  $-\infty$  to  $+\infty$ .

**Figure 8 – Relationship between  $p$  e  $\log(p/(1-p))$**



The logistic regression model is defined as linear in the fixed parameters,  $\beta_0$  and  $\beta_1$ , and has the following functional form,

$$\text{logit}(p) = \beta_0 + \beta_1 TI \quad (2)$$

The model (3) can also be re-written in terms of the probability of success,

$$p = \frac{\exp(\beta_0 + \beta_1 TI)}{1 + \exp(\beta_0 + \beta_1 TI)} = \frac{1}{1 + \exp[-(\beta_0 + \beta_1 TI)]} \quad (3)$$

The extension of this model to multiple explanatory variables, such as the previously defined *QP*, *Dim* and *EI*, is processed through their inclusion in the linear predictor. Since all the referred variables are nominal categorical and recoded through dummy variables see Table 2, the linear predictor of the model is specified according the equation (4):

$$\begin{aligned} \text{logit}(p) = & \beta_0 + \beta_{11} TI\_m + \beta_{12} TI\_h + \beta_{21} QP\_ml + \beta_{22} QP\_mh + \beta_{23} QP\_h \\ & + \beta_{31} Dim\_m + \beta_{32} Dim\_h + \beta_{41} EI\_l + \beta_{42} EI\_ml + \beta_{43} EI\_mh \end{aligned} \quad (4)$$

The estimation procedure used in this study is the maximum likelihood procedure.

The logit function establishes the connection between the variable answer and the linear predictor. This is the most commonly used connection function because it easily enables the substantive interpretation of the model parameters. Thus, the odds of success concerning product innovation have the value  $\exp(\beta_1)$  for each additional unit in the level of technological intensity. Let us suppose that  $IT=1$ , if the firm has a high technological intensity and  $IT=0$ , if otherwise. If the estimate of  $\beta_1=1,322$  this means that the advantages success ratio of the firms with high technological intensity to the firms with low technological intensity consists of  $\exp(1,322)=3,75$ . In other words, the innovation advantage in the product is 3,75 bigger in firms with high technological intensity than in small firms.

## 5 – DISCUSSION AND RESULTS

Logistic regression models were applied to the Community Innovation Survey data and the estimations of the final model are shown in the following Table 3. It is noticed that all the estimations of the regression parameters are statistically significant up to 5%, in which the Wald statistics was used as test statistics.



**Table 3 –Logit Regression Model Results for Product Innovation**

Model I	Parameter Estimator	S.E.	Wald	Significance	EXP (B)
Technological capacity					
– Medium-lower qualification / Lower	0,743	0,302	6,045	0,014	2,103
– Medium-high qualification / Lower	0,862	0,284	9,240	0,002	2,368
– High qualification / Lower	1,188	0,277	18,397	0,000	3,280
Dimension					
– Medium enterprises / Small	0,610	0,261	5,486	0,019	1,841
– Large enterprises / Small	1,291	0,266	23,480	0,000	3,635
Technological intensity					
– Medium intensity / Lower	0,578	0,226	6,523	0,011	1,782
– High intensity / Lower	1,322	0,221	35,745	0,000	3,750
Market orientation					
– Lower export intensity / High	0,656	0,281	5,456	0,019	1,927
– Medium-lower export intensity / High	0,749	0,270	7,713	0,005	2,115
– Medium-high export intensity / High	0,733	0,261	7,887	0,005	2,081
Constant	-3,653	0,360	102,955	0,000	0,026
Model Summary					
Correct Predict (%)	77,9%				
Qui-square	125,241			0,000	
Log likelihood	769,136				
Nagelkerke R <sup>2</sup>	0,213				
Number of cases	819				

The first hypothesis associates the capability of the firm to innovate its product with the technological capacities of the firm itself. The results reveal that the personnel qualification has a positive and significant effect on product innovation. By considering “low qualification” as a reference level, we verify that the punctual estimations of the parameters associated with “medium low”, “medium high” and “high” qualifications take 0,743, 0,862 and 1,188. Therefore, the firms that are part of the “high personnel qualification” level are more prone to innovate than firms that are integrated in lower levels of personnel qualification.

The H<sub>1</sub> can not be rejected. The null hypothesis stating that there is not a relationship between the technological capacity and the capability of the firm to undertake product innovation be rejected, Cohen and Levinthal, (1989, 1990), Tsai (2001), have obtaining similar results, by pointing out that absorption capacity has a significant effect on the innovative capability of a firm. Romijn and Albaladejo (2002) have also obtained results that confirm the importance of the technological capacities of the firm, by considering them a determinant factor of the entrepreneurial innovative capability, regarding the product.

Concerning the second hypothesis H<sub>2</sub> we detect that the dimension of the firm has a positive and significant effect on the product innovation. Therefore, the bigger the dimension of the firm, the greater the propensity of the firm to innovate its product. The punctual estimations

of the parameters associated with “medium” and “large enterprises” are 0,610 and 1,291 respectively, comparing with “small enterprises”.

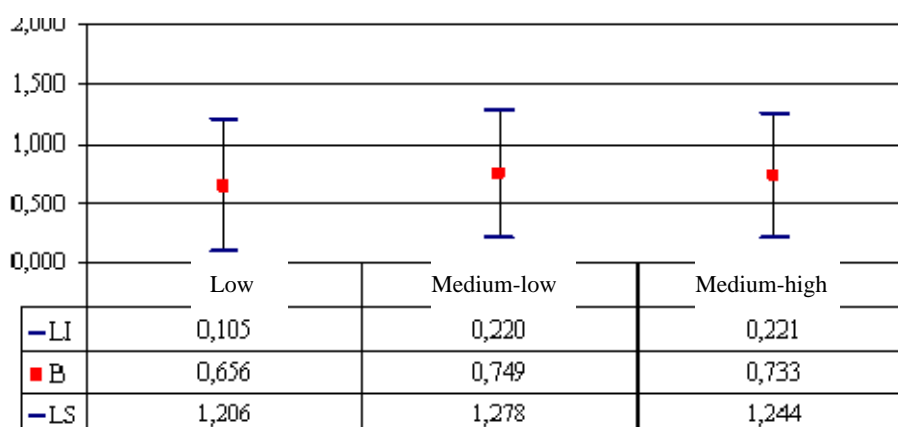
Therefore, the null hypothesis stating that there is not a relationship between the entrepreneurial dimension and the capability of the firm to undertake product innovation can be rejected, whereas the  $H_2$  can not be rejected. These results follow the empirical research done by Martins (1999). As the marginal effects of the dummy variables are analysed, the probability of the firm to innovate its product has an increasing positive relationship between entrepreneurial dimension. The advantages ratio shows that “large enterprises” have a 3,635 advantage regarding product innovation, comparing with “small enterprises”, and a 1,841 advantage, comparing with “medium enterprises”.

Relative to the third hypothesis, we detect that firms belonging to a “high technological intensity” level present a greater propensity to innovate their product. The variable coefficients have positive values and they increase according to the technological intensity level. Considering “low technological intensity” as a reference level, the punctual estimations of the parameters associated with “medium” and “high technological intensity” are 0,578 and 1,322. As the intensity level increases, the probability of the firms to innovate their product increases as well. Hence, the null hypothesis stating that there is not a connection between the activity sectors and the capability of the firm to innovate its product can be rejected, so the  $H_3$  can not be rejected. The study of CISEP/GEPE (1992) confirms these findings, since it shows that sectors with a low technological intensity, namely the textile, clothing and footwear industry, have introduced less product innovations than activity sectors that are part of other technological intensity levels.

By analysing the fourth hypothesis and considering “high export intensity” as a reference level, one would expect that the sign associated with the parameters estimation would be negative and that the absolute value of the estimations would decrease according to the export intensity levels.

The model results show that the punctual estimations of the parameters concerning “low”, “medium low” and “medium high export intensity” are 0,656, 0,749 and 0,733, respectively. This way, the estimations have a positive sign and their values do not differ significantly, as it is presented in the following figure 9, taking into consideration a 5% confidence level.

**Figure 9 – Confidence Intervals for export intensity**



The interval estimation of the parameters shows their superposition, indicating the inexistence of statistically significant differences. However, there are statistically significant differences among punctual estimations of the parameters associated with “low”, “medium low” and “medium high export intensity”, regarding the reference level of “high export intensity”. In this sense, the firms that belong to lower export intensity levels have a greater capability to innovate their product, comparing with firms that belong to a higher export intensity level. We can therefore reject the null hypothesis stating that there is not a connection between the market orientation and the capability of the firm to innovate its product. Nevertheless, we observe that the value obtained for the variables ratio contradicts the idea formulated in  $H_4$ . The model results suggest that firms with high export intensity are less capable of innovating their product, comparing with firms with lower export intensity.

The results are justifiable by the fact that the majority of the Portuguese industrial firms celebrate contracts with international buyers, in outsourcing schemes. Once the sectors belonging to the higher export intensity level were analysed, it was verified that the firms showing higher export intensity, according to their activity sector, were the clothing and footwear firms. As a matter of fact, some of these firms orientate their whole production to the external market, namely 9 clothing firms and 4 footwear firms. Since these firms belong to traditional activity sectors, they are characterised by having a low capability to innovate their product, as the previous hypothesis has proved. This kind of firms invests in their internationalization, but they base their strategic conduct on low (e.g. competitive) prices, in order to meet the special requests of the referred international buyers. Therefore, these firms have high export intensity, but their propensity to innovate the product is low.

Presently, Portugal is a very open economy, and the local consumers often prefer foreign products to national ones. The firms that orientate part of their production to the internal market have to innovate their product, in order to prevent losing their share in the national market. Even though these firms present low levels of export intensity, they innovate due to the demand pull observed at the internal market level.

To test the fifth hypothesis, 29 dummy variables (one for each region) were included in the model, and “Cova da Beira” was used as a reference.<sup>2</sup> All the estimations associated with the regions were not statistically significant.<sup>3</sup> Nevertheless, the obtained estimations are associated with the process of choosing the reference region, meaning that the inexistence of a relation between the regions and the probability of the firm to innovate is not excluded.

The predictive capacity of the model is 77,9%, which results from the comparison between the values of the variable answer predicted by the model and the observed values. The chi-square test statistics comprises 125,241 with a p-value smaller than the significance level of 0,05. The log-likelihood statistics, comprising 769,136, also corroborates the global significance of the model, when compared with the null model. The Nagelkerke coefficient of determination indicates that the model explains 21,3% of the total variation.

## **6. CONCLUDING REMARKS**

Nowadays, the innovation word is on the spotlight, but talking about innovation is not enough, it is necessary to collect innovation data and to perform empirical studies, in order to better guide the entrepreneurial orientation of firms.

In the paper, we test the contributions of several determinant factors of the innovative capability concerning product innovation of industrial firms, by using as laboratory the Portuguese reality. A conceptual model was proposed and several hypotheses were formulated, according to the literature review.

The conceptual model has two underlying premises. The first premise analyses the determinant factors, by using a double approach, which means that they are considered as

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<sup>2</sup> During the exploratory modelling phase, other regions were also regarded as a reference.

<sup>3</sup> Overall, the effect of location on all the experimental models was not very significant. However, when we consider Minho-Lima or Alto Alentejo as a reference, some locations emerge as statistically significant.

being both stimulating and restraining the entrepreneurial innovative capability. The second premise consists in a joint analysis of the determinant factors, in order to allow the simultaneous study of their direct and indirect effects, as well as the impact that they have on the entrepreneurial innovative capability.

A set of five stimulating and restraining factors concerning entrepreneurial innovative capability was analysed: technological capacities, entrepreneurial dimension, activity sector, market orientation and location of the firm. Throughout the analysis, we find that the determinant factors considered in the conceptual model indicate that firms with greater technological capacities are more prone to innovate their product. This result agrees with the idea that technological capacities which are internal to the firm allow it to obtain and absorb new knowledge, using it for entrepreneurial purposes. Thus, the firms that have greater technological capacities will be more prone to innovate. This concluding remark follows the theory of Cohen and Levinthal (1989, 1990).

The model presents results which indicate that, as the technological intensity level increases, the probability of the firms to innovate their product increases as well. Therefore, the firms that are more prone to innovate integrate the high-tech sectors. In the meanwhile, traditional industries are less prone to innovate. This is a problematic point, since these sectors show a higher level of export intensity. It will be necessary to take measures concerning the restructuring of these sectors, making them competitive through critical factors, such as innovation, design, brand image and fashion.

Unlike what was expected, the model results indicate that firms with higher export intensity present a lower probability to innovate. This is due to the fact that many of these firms belong to traditional activity sectors that have a low propensity to innovate, as the previous hypothesis has proved.

In terms of limitations, we must stress that the results obtained through the first statistical analysis of data did not allow us to test, under an empirical basis, the hypothesis concerned with the relationship between the location of firm and the product innovation choice.

Regarding the theoretical hypothesis about entrepreneurial dimension, it was revealed that dimension has a positive and significant effect on product innovation. Hence it is possible to state that large enterprises are more prone to innovate. Following the first phase of the

Schumpeterian approach large enterprises reveal a greater capability to innovate, because they have the necessary dimension to develop, efficiently, innovations. Whereas, small enterprises feel hindered when developing innovative activities, due to its small dimension, and especially, in the Portuguese case because of the restraining conditions imposed by outsourcing contracts that some small enterprises maintain with international buyers.

Even though large enterprises are more prone to innovate, it does not mean that innovation is a prerogative of this type of firms. Innovation can also be a goal for the smaller enterprises; probably the entrepreneurial innovation process will have to be faced in another way, different from the way large enterprises approach it. Small and medium enterprises have limitations caused by their dimension. In the scope of innovation, it is urgent to overcome these restrictions through resources accessible to all firms. More specifically, concerning the hindrances that smaller enterprises have, they should be able to establish relationships with external partners, regarding innovation, in order to surmount their weaknesses and to access the resources and capacities they need to develop innovative activities. As a result, smaller enterprises will be able to innovate in their processes and products. To achieve this, smaller firms should be aware of their own shortcomings, and they also have to know the resources at their disposal, in order to overcome their limitations.

Bearing in mind that the Portuguese entrepreneurial network consists mainly of small and medium enterprises, and that the small entrepreneurial dimension emerges as a factor that restricts entrepreneurial innovative capability, those who are responsible for the design and implementation of public policies should strive to create measures that can stimulate innovation in these firms. Therefore, entrepreneurs are not the only ones who should be responsible for accepting the challenge to innovate. In this area, there are several intervening entities and institutions that are responsible for stimulating innovation and for creating a truly innovative system, capable of maximizing an innovative environment. More than a current subject, it is necessary to act and to view innovation as a global challenge.

Future researches may incorporate alternative determinant factors of the innovation capability of European firms, as for example, the degree of cooperation of the firms with different kinds of stakeholders. Furthermore, the present study will be replicated on the services industries in a European context.

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