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The purpose of this paper is to contribute to our understanding of the empirics of trade in tourism services by studying bilateral intratourism trade for a sample of 14 member states of the European Union during 2000–2004. The authors applythe most up-to-date and robust method available in the literature to distinguish vertically and horizontally differentiated tourism services: the Azhar and Elliott method (2006). The results clearly show that, contrary to conventional wisdom, a large proportion of European countries simultaneously exports and imports comparable amounts of tourism services. Moreover, the predominance of vertical differentiation in these intra-tourism flows suggests that international specialization is taking place in Europe within the tourism sector itself, along the spectrum of quality.

Keywords: bilateral tourism flows; two-way trade; vertical intraindustry; vertical differentiation; tourism services; Europe

JEL classification: C82; F14; L83

Given the importance of tourism in international trade, there has been much empirical research over the last decade devoted to the study of international flows of tourism services and tourism specialization (Peterson, 1988; Sahli, 1999, 2006; Algieri, 2006; Jensen and Zhang, 2006; Webster *et al*, 2007; Du Toit *et al*, 2010; Petit, 2010). These studies agree on the existence of a pattern

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of international specialization in tourism, with some countries specialized as exporters of tourism services and others as importers of tourism services. These results are supported by official reports from international organizations (United Nations' World Tourism Organization, World Trade Organization) and studies in tourism geography (Burton, 1994; Williams, 2009). They contribute to give the impression that international tourism trade mainly consists of one-way flows going from a few (rich) source countries to many (less rich) host countries specialized in tourism. This pattern of international flows, asserted for example by Vu and Turner (2006), is supposed to be reflected in large imbalances in tourism trade, with the former accumulating high deficits and the latter high surpluses.

However, two simple observations cast doubt on this picture. First, most exports and imports of international tourism services are made within the same group of rich or emerging countries,¹ with many countries simultaneously ranking in both the top exporter and the top importer lists such as the USA, France, Germany, UK and Italy (UNWTO, 2010a, 2010b). Secondly, the large majority of international flows take place within the tourist's own region, with about four out of five worldwide arrivals originating from the same region (UNWTO, 2010a). Of course, these two characteristics do not mean that tourism flows are necessarily balanced between countries of the same region, but suggest that tourism flows may not be as imbalanced as previously thought. In contrast to the stereotypical image of a one-way flow, two-way trade appears a plausible phenomenon in tourism, especially if trade is considered at a more disaggregated geographic level and if tourism is viewed as an intrinsically differentiated product.

The empirical literature has two serious drawbacks: it has been conducted at a high level of geographic aggregation² and it considers tourism as a homogenous product. Many factors, however, are responsible for differentiation in tourism, both horizontal (from the point of view of attributes) and vertical (from the point of view of quality). Firstly, geographic location can be viewed as a factor of inherited horizontal differentiation. As long as location is associated with specific inherited natural and cultural/historical endowments, twodifferent destinations should necessarily be considered as different tourism products with distinct attributes (Eilat and Einav, 2004; Cracolici and Nijkamp, 2008). This increases the probability of two-way trade in international tourism services. Note that by creating tourism resources (not necessarily related to location – that is, special events – a large range of available activities, entertainment, shopping), governments can actually amplify this kind of differentiation.

Second, vertical differentiation could be even more important in tourism than horizontal differentiation, as empirical works have stressed the strategic role of quality and innovation in a given tourism destination's attractiveness. For example, Fick and Ritchie (1991) show that the success of a tourism destination depends critically on the quality of the services it provides. Kalpe and Andvik (2002) demonstrate that quality has positive effects on the economic performance of hotels. Cracolici and Nijkamp (2008) reveal the dominating weight of some qualitative attributes in the evaluation process of tourists in Southern Italian regions. These aspects have been stressed for a long time by the literature on the destination lifecycle model (Butler, 1980), which predicts

that non-differentiated mass destinations end up reaching 'maturity' or saturation, followed by decline. Improvements in product quality and innovations are presented as the only means to avoid such a decline by allowing for a rejuvenation of a destination.

To sum up, many factors constitute grounds for expecting a more complex picture of trade in international tourism than is suggested by the existing empirical work, with a significant probability of two-way trade, both horizontal and vertical. The discovery of simultaneous exports and imports within industries (defined as intra-industry trade, IIT) between countries of similar levels of development is one of the most important empirical findings in the field of international trade since the 1960s. Following the pioneering works of Verdoon (1960), Drèze (1961), Balassa (1966) and Grubel (1967) on Western European countries, a considerable number of studies have confirmed the predominance of IIT in high-income and middle-income countries' trade in goods and found IIT to be the most rapidly growing part of post-war trade between developed economies. This empirical finding also leads to a renewal of the theory of international trade, because the traditional theory (that is, based on comparative advantage) is deemed unable to explain trade within industries between similar countries. The seminal articles of Krugman (1979) and Lancaster (1980) lay the foundations of the 'new international trade theory', which explains two-way trade in varieties of similar products (horizontal IIT). Two-way trade in products differentiated by quality (vertical IIT) can be modelled using either the traditional framework of comparative advantage (Falvey, 1981; Falvey and Kierzkowski, 1987; Flam and Helpman, 1987) or this 'new international trade theory' (Shaked and Sutton, 1984).

Most empirical studies on IIT have been confined so far to trade in goods and little attention has been paid to IIT in services. Kierzkowski (1989) was the first to deal with intra-industry trade in services, studying the case of the transportation industry. Tang (1999, 2003) conducted an econometric analysis of the determinants of international telephone traffic imbalances between the USA and 148 foreign destinations. Lee and Lloyd (2002) carried out an empirical study for nine service industries on a large sample of countries. Moshirian et al (2005) and Webster and Hardwick (2005) studied intra-industry trade in financial services for some Organisation for Economic Co-operation and Development (OECD) countries. In their study of the relevance of international trade theory for tourism, Webster et al (2007) undertake an empirical evaluation of IIT for international tourism services for a sample of 44 countries using data from the United Nations' World Tourism Organization (UNWTO). However, they used multilateral data, that is, for any given country, the different partners it had were grouped together before IIT indices calculations were conducted. This 'geographical bias' (Fontagné and Freudenberg, 1997) leads to the measurement of a 'multilateral' form of intra-industry trade which can overestimate the true value of overlaps in trade. For example, consider a country trading with two partners. This country exports to only one of the two (while not importing from it) and imports only from the other (while not exporting to it). At the bilateral level, this country's trade thus consists of two one-way flows (in opposite directions), one with each partner, which is the opposite of IIT. But considering trade between this country and both of its partners defined as a single trade bloc andaggregating these two one-way flows would produce

a 'multilateral' form of intra-industry flows. Consequently, an important part of measured intra-industry trade may be due to an insufficient geographical disaggregation and may appear in this case as a pure artefact. Thus, empirical research on IIT ought to be done on a strict bilateral basis.

The aim of this paper is to contribute to our understanding of the empirics of trade in tourism services by providing a rigorous case study on international tourism trade in the EU14. Firstly, it is the first empirical investigation that examines trade patterns in services on a strict bilateral basis and at the most detailed level for which bilateral data is available. This investigation looks at a sample of 14 European Union (EU) countries over the period 2000-2004. Europe is by far the leading regional tourism destination in the world, accounting for 53% of international tourist arrivals in 2008. The majority of international tourists still travel to and within Europe. Together, they made up almost 490 million international tourists in 2008, accounting for 50% of international tourism receipts (UNWTO, 2010b). Europe is also currently the largest source market in the world, generating 55% of international arrivals, followed by Asia and the Pacific (20%) and the Americas (16%) (UNWTO, 2010a). The EU14 have been selected based on considerations of data availability and homogeneity. This group includes the most important source/ destination tourism countries in Europe.

Secondly, to the best of the authors' knowledge, this paper is the first to address the issue of vertical and horizontal IIT for tourism. No work on tourism, oreven on services, has dealt with the problem of the structure of IIT between two-way trade in horizontally differentiated products and two-way trade in vertically differentiated products. In this paper, after solving the problem of data consistency and developing a proxy for export unit values which is adapted to the case of tourism services, an assessment of intra-tourism trade in the EU14 is made by breaking down horizontal and vertical IIT by using the most upto-date and robust method available in the literature: the Azhar and Elliott (2006) method.³

A better understanding of international tourism flows must start with an accurate description of the reality and the characteristics of these flows, especially at the bilateral level. In our opinion, the methodological approach used in this paper is an appropriate and parsimonious way of reaching this goal. By measuring the intensity of European bilateral trade in tourism and describing the true pattern of specialization, the method provides a more reliable picture of the reality, which is a necessary step for improving tourism demand modelling by means of complementary tools (such as gravity models). For example, the conclusions cast doubt on the stereotypical image of one-way flows of international tourists, going from a few source countries to host countries highly specialized in tourism. They show that, in Europe at least, we can no longer consider trade in international tourism services to be of a unidirectional nature - trade in tourism services appears to be less unbalanced than is claimed. Moreover, the large predominance of vertical differentiation in these intra-tourism flows suggests that international specialization is taking place in Europe within the tourism sector itself, along the spectrum of quality. It is claimed that, from now on, any assessment of comparative advantage and specialization in tourism should explicitly take into account the dimension of quality.

The paper is structured as follows. The next section describes the empirical method we use to detect and measure intra-industry trade, and to distinguish between its horizontal and vertical components. The subsequent section describes the database and our procedure for delivering a consistent dataset for bilateral trade in tourism services. The penultimate section is devoted to the empirical analysis of intra-tourism trade in the EU14; the paper ends with our concluding remarks.

Empirical measure of intra-industry trade

By analogy with intra-industry trade in manufactured goods, intra-tourism trade (ITT) is defined as the situation where two countries trade comparable amounts of international tourism services with each other. Country A exports international tourism services to Country B and, at the same time, imports international tourism services from B. But these two-way flows have to be of comparable magnitude. This definition naturally raises the problem of the choice of an adequate threshold of trade overlap beyond which trade in international tourism services can be described as ITT.

The distinction between inter-industry trade and intra-industry trade

The most widely used indicator to measure intra-industry trade is Grubel and Lloyd's indicator (1975). The GL indicator calculates the portion of balanced trade (overlap between exports and imports) between two countries, i and j, within the total trade of a given industry k

$$GL_{i,j}^{k} = \frac{\left[(X_{i,j}^{k} + M_{i,j}^{k}) - |X_{i,j}^{k} - M_{i,j}^{k}| \right]}{X_{i,j}^{k} + M_{i,j}^{k}} = 1 - \frac{|X_{i,j}^{k} - M_{i,j}^{k}|}{X_{i,j}^{k} + M_{i,j}^{k}},$$
(1)

where $X_{i,j}^k$ and $M_{i,j}^k$ denote, respectively, exports of k by i to j and imports of k by i from j over one particular year. (Time subscripts are implied.) In this approach, intra-industry trade is thus interpreted as the balanced part of bilateral trade flows.

This indicator falls within the range of 0 to 1. The higher its value, the larger the share of balanced trade in the total trade of k between the two countries. An index value of 0 indicates exclusive inter-industry trade (good k is only exported or only imported by country i in exchange for a product belonging to a different industry) while an index value of 1 indicates exclusive intra-industry trade in sector k ($X_{i,j}^k = M_{i,j}^k$).

There is no theoretical threshold for the GL indicator beyond which total trade between two countries could be categorically described as being dominated by its intra-industry trade component. However, according to a practice pioneered by Grubel and Lloyd (1975), intra-industry trade is usually said to be dominant in the empirical literature for a GL indicator larger than two-thirds (GL > 66%). In that case, the minority flow represents at least 50% of the majority flow.

GL indices can be aggregated across industries (as a trade-weighted average

of the industry indices) and/or across partners (as a trade-weighted average of the bilateral indices). Considering the tourism sector only (T), the geographic aggregate GL indicator for country i is computed as follows

$$GL_{i!}^{T} = 1 - \frac{\sum_{j=1}^{N} |X_{i,j}^{T} - M_{i,j}^{T}|}{\sum_{j=1}^{N} (X_{i,j}^{T} + M_{i,j}^{T})},$$
(2)

where N denotes the number of country i's partners.

 GL_N^T describes the share of balanced trade (overlap between exports and imports) between country i and all its N partners in the total trade of tourism services. Despite some shortcomings, the GL index is nowadays the most widely used indicator to assess the extent of intra-industry trade within a sector, especially because it gives results which can be easily interpreted (Helpman, 1981; Vona, 1991; Bernhofen, 1999).

The distinction between horizontal and vertical intra-industry trade

Three methods have been proposed to disentangle horizontal and vertical intraindustry trade. These three methods rely on the same two basic assumptions regarding prices, unit values and quality of traded products, pioneered by Abd-El-Rahman (1986a, 1986b). First, it is assumed that differences in prices for an item mirror differences in quality (Stiglitz, 1987). Second, average unit values (value/quantity) can reasonably be used as a proxy for prices as prices for traded products are too difficult to gather (there are as many prices as transactions, each transaction having its own characteristics: time, place, special conditions, etc).

The more up-to-date and robust method of disentangling horizontal and vertical intra-industry trade has been put forward by Azhar and Elliott (2006). Addressing the shortcomings of employing simple unit value ratios to define the boundary between product quality types, these authors proposed a method of measuring and comparing product quality differences based on the traditional GL measure, but applied to the unit value space. There are three steps to this method.

The first step is to characterize each bilateral trade flow as horizontally or vertically differentiated. They define two related indices of quality differentiation that have symmetrical limits and are projected or scaled equally on both lower and upper bounds. This defines a 'product quality space'.

The first index of product quality is quite close to that of Grubel and Lloyd and provides a measure of the dispersion of product quality in intra-industry trade flows

$$PQH_{i,j}^{k} = 1 - \frac{UV_{i,j,k}^{X} - UV_{i,j,k}^{M}}{UV_{i,j,k}^{X} + UV_{i,j,k}^{M}},$$
(3)

where $0 < PQH_{i,j}^k < 2.5 \ UV_{i,j,k}$ is the unit value of export X or import M in industry k. i and j denote, respectively, the declaring country and its partner. (Time subscripts are still implied.)

The second index provides a measure of vertically differentiated quality dispersion in total intra-industry trade flows

$$PQV_{i,j}^{k} = 1 + \frac{UV_{i,j,k}^{X} - UV_{i,j,k}^{M}}{UV_{i,j,k}^{X} + UV_{i,j,k}^{M}},$$
(4)

where $0 < PQV_{i,j}^k < 2$. When all two-way trade ûows are equal in quality (no vertical IIT), PQV is equal to unity. Note that $PQH_{i,j}^k + PQV_{i,j}^k = 2$, which leads to $PQV_{i,j}^k = 2 - PQH_{i,j}^k$. To classify intra-industry trade as horizontally or vertically differentiated, the authors choose an arbitrary cut-off point of ± 0.15 ('the 85% cost share rule'). If $0.85 \le PQV_{i,j}^k$ (or $PQH_{i,j}^k$) ≤ 1.15 , then trade flows between countries i and j for product k are considered to be of similar quality (horizontal differentiation). In other words, imports and exports of a product can be considered as horizontally differentiated two-way trade if they share at least 85% of their costs (reflected in the price per unit of output). Otherwise, they are supposed to be vertically differentiated. In this case, more precisely, intra-industry trade is classified as high quality if $PQV_{i,j}^k > 1.15$ (or $PQH_{i,j}^k < 0.85$) and low quality if $PQV_{i,j}^k < 0.85$ (or $PQH_{i,j}^k > 1.15$).

The second step is to divide the bilateral flows of country i into two groups according to the nature of product differentiation, as defined in the previous step. The first group (N_{iH}) contains all horizontally differentiated bilateral flows, the second group (N_{iV}) all vertically differentiated bilateral flows (with $N_{iH} + N_{iV} = N$, N denoting the number of country i's partners). The third step is to calculate the intra-industry trade's (that is, trade overlap) share of each category of differentiated products in country i's total trade (with all its N partners) of good k. These shares are given by the following indicator

$$IIT_{i\forall}^{k} \lambda = \frac{\sum_{j=1}^{N_{i\lambda}} (X_{i,j}^{k,\lambda} + M_{i,j}^{k,\lambda}) - \sum_{j=1}^{N_{i\lambda}} |X_{i,j}^{k,\lambda} - M_{i,j}^{k,\lambda}|}{\sum_{j=1}^{N} (X_{i,j}^{k} + M_{i,j}^{k})},$$
(5)

where λ denotes the category of product differentiation: H for horizontal differentiation, V for vertical differentiation. The numerator gives the value of balanced trade for the category of product differentiation λ , whereas the denominator gives us the total trade (that is, with all partners). These two shares sum up to the geographical-aggregate GL indicator as previously defined in equation (2): $IIT_N^*H + IIT_N^*V = GL_N^k$.

Azhar and Elliot's method thus leads to a splitting up of the global trade overlap into overlap in similar products and overlap in vertically differentiated products:

$$\frac{\text{balanced trade in } H}{\text{total trade (in } H \text{ and } V)} + \frac{\text{balanced trade in } V}{\text{total trade (in } H \text{ and } V)} = \frac{\text{total balanced trade}}{\text{total trade (in } H \text{ and } V)}$$

Data sources and methodology

Data presentation

The data used in this work are from reports of tourism services exports and imports, available on a bilateral basis – that is, divided by partner country – compiled by the OECD (2003, 2007) from several countries' trade statistics and from Eurostat. Our study covers the period 2000–2004. Among the 24 OECD nations initially encompassed by the database, only the EU-14 countries have been retained. These are the only ones (along with Canada) to have reported data for which it is possible to calculate export unit values (a definition of export unit value adapted to tourism services is provided below). However, even with these countries, three problems with the reported statistics remain. Countries such as Denmark and Spain provide bilateral data in international tourism services only with countries that are not part of the European Union. Others reported data on tourism service exports and imports only for certain years: Sweden (2001–2004), Belgium–Luxembourg (2002 and 2003), the Netherlands (no data for 2003). Finally, Germany did not declare its tourism service exports and imports with Finland and Sweden.

Given that certain countries did not declare their bilateral trade in international tourism services, two types of bilateral data are available. In the first case, which is the simplest to deal with, only one of a pair of countries reports its flow with the other country. This type of data has only one source and will be referred to as 'non-mirrored data'. The second case is more complex as it concerns the pairs where each country reported its international tourism services flows with the other. For the same flow, there are thus two different sources. They are referred to as 'mirrored data'. The difficulty is that, in general, the importer country and the exporter country report different values for the same flow. This problem is also the case for goods, but in services the differences in reporting seem to be larger.⁷

Harmonization of tourism 'mirrored data'

Among the several methods traditionally used for harmonizing mirrored data, we have chosen the method developed by Lejour and De Paiva Verheijden (2004). The main advantage of this method over the others is that it corrects the source of the problem. Our preliminary hypothesis is that some countries have a systematic tendency to overestimate or underestimate their import or export reports. The aim of this method is to identify these countries through econometric regressions. The following regression is run

$$ln(imp_{ij}) = \alpha + \beta ln(exp_{ji}) + \sum_{r} \gamma_{r} D_{r}^{E} + \sum_{r} \delta_{r} D_{r}^{1} + \varepsilon_{ij}.$$
 (6)

Reported tourism services imports from country i to country j, imp_{ij}, is the dependent variable. There are two sets of independent variables: the reported tourism services exports between these countries, \exp_{ij} , and dummies for both reporting exporting countries, D^E , andreporting importing countries, D^I . α is a constant representing the reference situation and β is the coefficient for the log of reported tourism exports. In the ideal case, where both countries report the same values for the same flow, β is equal to 1 and the constant is 0. γ and

 δ are the coefficients of the dummies for the tourism exporting and importing country, respectively. If these coefficients are not statistically significant, then the country r does not have a tendency to overestimate or underestimate its tourism exports and imports. The results from the econometric regressions are summarized in Table 1. Compared to the reference variable, certain countries systematically overestimate their reported flows. Austria, France, Germany, Italy, the Netherlands, Sweden and the UK systematically overestimate their imports of international tourism services, and Belgium and Luxembourg, France, Germany, Greece, Italy, the Netherlands, Portugal and the UK systematically overestimate their exports.

In order to harmonize the mirrored data, the data from the country which is higher placed in the ranking (that is, having the lower number) is used. For example, for the pair France–Italy, the reports of exports from France to Italy (rather than the reports of imports to Italy from France) and the reports of exports from Italy to France (rather than the reports of imports to France from Italy) are used.

Definition and calculation of export unit values for tourism

As is discussed above, all methods used to disentangle horizontal and vertical intra-industry trade rely on the assumption that differences in quality can reasonably be assessed by differences in prices. Therefore, it is necessary to define aproxy for tourism prices. The best candidate for this role seems to be the tourism services export unit value. However, two problems arise.

The first issue is related to the definition of export unit value in the case of tourism services. In fact, taking into account only the export value per tourist may suggest that the length of stay be disregarded and can lead to spurious conclusions. Therefore, it is decided that tourism export unit value will be defined as the average spending *per day* of a foreign tourist. Specifically, the unit value of tourism exports from country A to country B is defined as the ratio of the tourism export receipts from A to B divided by the number of total nights spent by B's travellers in country A. Tourism service exports (from the more reliable reporting country in the case of mirrored data) have thus been divided by the number of reported nights spent. Some aberrant figures, 32 in total (6% of the initial sample), were detected and removed from the sample. The period studied is from 2000 (the first period available in the UNWTO data) to 2004 (the last period available in the OECD database).

The second problem in determining tourism services export unit values comes from differences in price levels between countries. According to the 'Penn effect' (Kravis et al, 1978, 1982; Heston and Summers, 1996), the wealthier a country is, the higher its price level. The real per capita GDP of low-income countries relative to that of high-income countries is then greater than is indicated by comparisons based on exchange rate conversions of GDPs into a common currency. The most commonly presented explanation of this phenomenon is the Balassa (1964)—Samuelson (1964) mechanism, based on the differences in productivity between the countries' traded sectors. As the value of tourism exports is strongly dependent on the cost of living, this productivity differential between traded sectors in the two countries risks resulting in a difference in their tourism export unit values, even if their tourism services are

Table 1. Reported trade data by exporting or importing country according to reported trade data reliability.

Dependent variable: $lnMji$							
Exporter	Coefficient	Student t	Reliability rank	Importer	Coefficient	Student t	Reliability rank
Austria	0.1089	1.18	5	Austria	0.2774**	3.04	12
Belgium-Luxembourg	0.3986**	3.46	17	Belgium-Luxembourg	0.2196	1.79	7
Finland	Reference		1	Finland	0.0242	0.31	4
France	0.3243**	3.08	14	France	0.2473^{*}	2.48	11
Germany	0.4826**	4.35	20	Germany	0.5523**	4.34	22
Greece	0.3163**	3.04	13	Greece	-0.0092	-0.10	3
Italy	0.2247^{*}	2.12	9	Italy	0.3967**	4.07	18
Netherlands	0.3389**	3.86	15	Netherlands	0.2334^{*}	2.29	10
Portugal	0.1625^*	1.98	8	Portugal	Reference		2
Sweden	-0.1467	-1.71	6	Sweden	0.5008**	5.37	21
UK	0.4377**	4.34	19	UK	0.3634**	3.15	16
Constant	0.1318	1.60					
lnXij	0.8801**	37.28					
R^2	96.54%						

Note: **, *Indicate that the variable's coefficient is respectively quite significantly different from 0 (the probability of incorrectly rejecting the hypothesis that the coefficient is 0 is less than 1%) and significantly different from 0 (the probability of incorrectly rejecting the hypothesis that the coefficient is 0 is less than 5%). *Source:* OECD data (2003, 2007), authors' calculations.

of identical quality. A higher price in tourism would thus not necessarily be a reflection of superior quality, but of higher productivity in non-tourism-related traded sectors. To neutralize this effect of the difference in cost of living, the export unit values have been deflated by the purchasing power parity index (PPP) of CHELEM database (CEPII, 2006).

To sum up, country i's unit value of international tourism services exported to country j has been calculated in the following manner. The total value of international tourism services exported to j has been divided by the number of nights spent in i by foreign tourists from j. The result is then divided by the PPP index of the host country i (with France taken as the reference country). One country (Ireland) has been excluded from our analysis because of lack of data with regard to overnight stays.

Results

The importance of two-way trade in European tourism flows

To assess the importance of intra-tourism flows in the EU14, the Grubel and Lloyd indices have been calculated for each country in the sample for the period studied (2000–2004). With an index contained between 58% and 60% on average, this first result shows that two-way tourism trade is of considerable importance in the EU14. Following the conventions of the empirical literature, which states that intra-industry trade is predominant if the Grubel and Lloyd indicator is higher than 66%, it is seen that almost one out of two country pairs (44%) has tourism trade which is predominantly intra-industry tourism.

The importance of intra-tourism trade is also apparent when considering the distribution of these indices (pooling 2000–2004; see Appendix, Figure A1). This distribution, of a distinctly dissymmetrical shape, clearly indicates the existence of a large proportion of country pairs characterized by a very high level of intra-tourism trade: more than a third (35%) of pairs studied have an index higher than 80%. Conversely, only a small fraction of pairs have a highly imbalanced tourism trade: less than 9.5% of pairs studied have an index below 20%. It thus seems that in EU14 tourism trade, a relative symmetry at the bilateral level is much more common than a pronounced dissymmetry. On the whole, the analysis in this paper shows the reciprocity of tourism trade between two countries to be a phenomenon of great significance in the EU14.

Tables 2 and 3 indicate, respectively, which pairs of countries have the lowest share of intra-tourism trade and which have the highest. Note that the reported results are in accordance with the distribution of GL indicesand confirm the importance of intra-tourism trade. While all of the 20 pairs of countries displaying the largest shares of intra-tourism trade have a GL indicator larger than 80%, only 9 out the 20 pairs of countries displaying the lowest shares of intra-tourism trade have an indicator lower than 20%. Moreover, these tables suggest some explanations for intra-tourism trade intensity. Cultural and geographical proximity seems to be an important determinant. For example, countries which are quite close geographically (common border) and culturally (common history), for example Finland and Sweden, France and Italy, Germany and Denmark, and Spain and Portugal are characterized by a high intensity of

Table 2. Country pairs displaying the lowest shares of intra-tourism trade (%, average of annual indicators, 2000–2004).

Country 1	Country 2	GL index
Greece	Ireland	4.2
Germany	Spain	15.4
Greece	Sweden	15.9
Germany	Greece	16.5
Finland	Greece	16.7
Spain	UK	17.6
Belgium-Luxembourg	Greece	18.1
Netherlands	Greece	18.3
Denmark	Greece	19.2
Austria	Greece	20.1
Belgium-Luxembourg	Spain	20.4
Portugal	Sweden	22.6
Spain	Sweden	24.5
Ireland	Portugal	25.6
Portugal	UK	28.2
Finland	Portugal	28.3
Netherlands	Spain	28.5
France	Netherlands	28.9
Finland	Spain	29.5
Greece	UK	30.0

Source: OECD (2003, 2007); authors' calculations.

Table 3. Country pairs displaying the largest shares of intra-tourism trade (%, average of annual indicators, 2000–2004).

Country 1	Country 2	GL index
Germany	Finland	97.9
Germany	Sweden	97.3
Finland	UK	96.8
Germany	Netherlands	94.3
Finland	Sweden	93.4
UK	Sweden	93.1
Germany	Denmark	92.9
Portugal	Spain	92.6
France	Italy	92.5
Denmark	Netherlands	91.7
Belgium-Luxembourg	Denmark	91.1
Germany	UK	89.9
Austria	France	89.5
Netherlands	Sweden	88.5
Belgium-Luxembourg	UK	86.9
Netherlands	UK	86.4
France	Ireland	86.3
Ireland	Italy	86.2
Greece	Portugal	83.4
Denmark	Finland	83.1

Source: OECD (2003, 2007); authors' calculations.

	2000	2001	2002	2003	2004	Average
						(2000–2004)
Germany	49.7	50.9	51.7	51.0	55.8	51.8
Austria	53.5	53.5	54.4	58.1	69.0	57.7
Belgium-Luxembourg	56.7	56.9	54.5	54.9	56.6	55.9
Denmark	79.1	79.1	75.1	61.9	64.4	71.9
Spain	30.0	30.4	32.9	32.4	34.6	32.1
Finland	76.8	78.9	77.6	80.6	79.3	78.6
France	58.0	58.9	58.6	54.6	58.3	57.7
Greece	37.4	36.9	34.2	33.8	30.7	34.6
Italy	59.3	57.5	57.7	59.1	60.7	58.9
Netherlands	74.9	73.4	75.4	62.7	65.3	70.3
Portugal	58.3	56.8	56.6	55.6	56.0	56.7
UK	48.5	44.3	46.4	43.7	44.3	45.4
Sweden	69.7	61.8	69.3	63.5	65.2	65.9

Table 4. Share of intra-tourism trade for each country of the EU14 (%) (geographically aggregated Grubel and Lloyd indicator).

Source: OECD (2003, 2007); authors' calculations.

intra-tourism trade. Conversely, countries that are more distant from a geographical or cultural point of view, for exampleGreece and Ireland, Germany and Spain, and Greece and Sweden, are characterized by a small intensity of intra-industry tourism trade.

The second part of this section is devoted to the importance of intra-tourism trade for each country of the sample taken individually. In other words, the proportion of intra-tourism trade in total intra-European tourism trade for each country is analysed. To determine this, the geographically aggregated Grubel and Lloyd indicator (see equation 2 above), with an aggregation across its 13 European partners, is calculated for each country. These indicators are given in Table 4.

The average GL indicators for countries over the entire period range from 30.0% (Spain) to 80.6% (Finland). Three groups of countries can be identified:

- 1. Three countries have only a small share of intra-tourism trade (GL < 50%): Spain, Greece and the UK. Within the EU14, these countries either have a pronounced comparative advantage in the tourism industry (Spain and Greece) or a pronounced comparative disadvantage (the UK) for further details, see Nowak *et al*, 2010. These three countries are responsible for 30% of the tourism exports in our sample. They fit in perfectly with the traditional image of international tourism service trade, with a clear polarization between host countries and source countries.
- 2. Seven countries, which represent more than half the sample, have a large amount of intra-tourism trade. ¹² Germany, Austria, Belgium-Luxembourg, France, Italy, the Netherlands and Portugal. This group generates nearly 62% of the EU14's tourism exports. Note that three of the five biggest exporters of tourism services worldwide belong to this group and are thus characterized by a high proportion of intra-tourism trade.

3. The last three countries have trade in international tourism services that are markedly dominated by intra-industry trade, since their geographic aggregate GL is greater than 66%: Denmark, Finland and Sweden. All three are located in the North of the EU14 and their exports of tourism services are limited (they make up only 10% of the EU14's exports). For these countries, a relative equilibrium of their tourism balance is the rule.

At the level of the EU14 as a whole, the aggregated Grubel and Lloyd indicator (trade-weighted average of the previous 13 national GL indicators) adds up to 53%. This proportion is markedly higher than for the trade of goods, since Brülhart (2008) estimated the weighted intra-EU14 GL indicator for goods to be merely 46.6% in 2006. When these indicesare compared to those for manufactured goods, which empirical studies have shown to display high levels of intra-industry trade, international tourism services still rank highly. According to the GL indicators by industry calculated for the EU14 by Fontagné et al, (1997), only the sector 'other transport equipment' has a higher rate of intra-industry trade than tourism (approximately 65% over 1990–1994), the following sectors having indicators of circa 45%: 'non electrical machinery', 'professional goods', 'motor vehicles'.¹³

To conclude, this sub-section reveals that intra-tourism trade is not a marginal phenomenon in intra-EU14 relationships. Two-way trade in European tourism flows appears to be at least as significant as one-way trade, if not overwhelmingly predominant. In any case, the observed level of intra-industry trade in tourism services seems on average to be much higher than that seen in goods trade. Only a very few countries are characterized by low intra-tourism trade. These results cast doubts on the stereotypical image of one-way flows of international tourists; going from very few source countries to host countries highly specialized in tourism. They show that, in Europe at least, trade in international tourism services can no longer be considered as univocal or unidirectional, with a polarization between exclusively host countries on the one hand and exclusively source countries on the other. Given the importance of intra-tourism flows in total intra-EU14 tourism flows, trade in tourism services appears to be less unbalanced than it often believed.

The predominance of tourism trade in quality-differentiated products

This section assesses the proportions oftrade of horizontally differentiated products and trade of vertically differentiated products within total intratourism trade, using Azhar and Elliott's method (2006). Table 5 shows the share of each type of trade in bilateral intra-EU14 tourism trade, by year, for a threshold of 15% (Azhar and Elliot' '85% cost share rule'). 14

Regardless of the year studied, vertical intra-tourism trade always appears as the dominant category in intra-tourism trade. Horizontal intra-tourism trade appears to be very limited, with often less than 10% of bilateral tourism trade in the EU14. Intra-tourism trade in Europe is thus essentially composed of trade in international tourism services that is differentiated by its level of quality. Moreover, the distribution between horizontal IIT and vertical IIT appears to be stable over time: the data show that there has been no significant evolution over the period studied. Finally, let us point out that all the results are resistant to major changes to thresholds for unit value differences(see Appendix, Table A1).

Table 5. Decomposition of bilateral tourism flows in the EU14(%), according to Azhar and Elliott's method (2006).

	2000	2001	2002	2003	2004
Horizontal intra-tourism trade	9.7	8.2	9.5	13.3	16.30
Vertical intra-tourism trade	42.7	43.5	43.2	37.4	36.2
Inter-industry trade	47.6	48.3	47.3	49.3	47.5

Note: A threshold of 15% for unit value differences was used (Azhar and Elliott's '85% cost share' rule). Source: OECD (2003, 2007), UNWTO (2006), CEPII (2006); authors' calculations.

Table 6. Decomposition of bilateral intra-EU14 tourism flows by country (%) according to Azhar and Elliott's (2006) method (2000–2004).

	ITTH	ITTV	Inter-industry trade
Germany	12.2	40.4	47.4
Austria	15.4	43.1	41.5
Belgium-Luxembourg	24.6	32.2	43.2
Denmark	7.5	63.9	28.6
Spain	7.5	26.2	66.3
Finland	17.7	60.5	21.8
France	10.8	47.3	41.9
Greece	6.6	27.6	65.8
Italy	11.9	47.9	40.2
Netherlands	32.2	36.5	31.3
Portugal	16.2	40.7	43.1
UK	10.6	35.5	53.9
Sweden	9.2	57.1	33.7

Note: ITTH denotes horizontal intra-tourism trade. ITTV denotes vertical intra-tourism trade. *Source:* OECD (2003, 2007), UNWTO (2006), CEPII (2006); authors' calculation.

The predominance of vertical intra-tourism trade is confirmed for all EU14 countries. Table 6 shows, for each country, the geographical aggregated shares of the three types of trade over the four-year period studied. It allows us to more clearly identify countries that exhibit the phenomenon of vertical intratourism trade.

Table 6 reveals thattrade in vertically differentiated products strongly dominates intra-tourism trade in all EU14 countries. Its share often represents several times the share of trade in horizontally differentiated products, with the noteworthy exception of the Netherlands, whose bilateral intra-tourism trade is quite balanced among the three types of flows. The method used in this paper establishes that vertical intra-tourism trade is the most important component of total bilateral tourism trade for seven countries: Austria, Denmark, Finland, France, Italy, Netherlands and Sweden. However, it should be noted that Netherlands, Belgium–Luxembourg and, to a lesser extent, Finland, Portugal and Austria hold a significant share of horizontal intra-industry trade.

The importance of intra-tourism flows in European tourism services trade and

Table 7. Decomposition of vertical intra-tourism trade by country (%) according to Azhar
and Elliott's (2006) method (intra-EU14, 2000-2004).

	ITTH	ITTV {=(1)+(2)}	LITTV (1)	HITTV (2)	Inter- industry
Germany	12.2	40.4	0.0	40.4	47,4
Austria	15.4	43.1	28.8	14.3	41.5
Belgium-Luxembourg	24.6	32.2	0.1	32.1	43.2
Denmark	7.5	63.9	52.2	11.7	28.6
Spain	7.5	26.2	10.1	16.1	66.3
Finland	17.7	60.5	34.3	26.2	21.8
France	10.8	47.3	47.3	0.0	41.9
Greece	6.6	27.6	13.5	14.1	65.8
Italy	11.9	47.9	1.4	29.5	40.2
Netherlands	32.2	36.5	14.8	21.7	31.3
Portugal	16.2	40.7	7.8	32.9	43.1
UK	10.6	35.5	30.5	5.0	53.9
Sweden	9.2	57.1	19.7	37.4	33.7

Note: ITTH denotes horizontal intra-tourism trade. LITTV denotes vertical intra-tourism trade of low-quality services. HITTV denotes vertical intra-tourism trade of high-quality services. ITTV denotes total vertical intra-tourism trade (ITTV = LITTV + HITTV).

Source: OECD (2003, 2007), UNWTO (2006), CEPII (2006); authors' calculation.

the large predominance of vertical differentiation in these intra-tourism flows suggest that, in Europe, international specialization is taking place *within* the tourism sector itself, along ranges of quality of tourism products, rather than *between* the tourism sector and other sectors. The logic of comparative advantages must probably operate at the level of quality within tourism.

Table 7 provides additional information regarding the nature of quality of vertical intra-tourism trade (ITTV). The focus differs from Table 6 in that we now distinguish between vertical intra-tourism trade of *low-quality* services (LITTV) and vertical intra-tourism trade of *high-quality* services (LITTV) for all EU14 countries. Recall from Azhar and Elliott's method discussed above that, in the case of vertically differentiated products, intra-industry trade is classified as high-quality if $PQV_{i,j}^k > 1.15$ (or $PQH_{i,j}^k < 0.85$) and as low-quality if $PQV_{i,j}^k > 0.85$ (or $PQH_{i,j}^k > 0.85$).

First, three distinct groups of countries can be identified. For the countries of the first group, intra-tourism trade is largely dominated by flows in which the quality of exports is superior to the quality of imports: Germany, Sweden, Belgium–Luxembourg, Italy and Portugal. Even though this group is dominated by Northern European countries, we note the presence of two Southern European countries: the comparison of vertical intra-tourism trade of low quality services (LITTV) and vertical intra-tourism trade of high quality services (HITTV) shows that Italy and Portugal tend to sell to non-residents tourism services of a higher quality than those purchased abroad by their own residents. Moreover, Table 7 challenges the traditional view of Germany and Sweden when it comes to tourism. These countries are usually considered to be large importers of tourism services only. However, the table shows us that

they are major exporters of high quality tourism services: 40.4% of total German tourism services trade with EU14 is made of exports of higher quality than imports. In Sweden's case, this is in fact the dominant characteristic.

The second group is made up of countries the intra-tourism trade of which is dominated by flows of imports of superior quality to those of exports: Denmark, France, UK and Austria. Here, the most surprising finding is with regard to France whose situation is symmetric to Germany: almost half of its total bilateral tourism flows with the EU14 is made of exports of lower quality than imports. This result may be another symptom of the 'French Paradox' (Randriamboarison, 2003): although France has been consistently the world's most popular tourist destinations in terms of tourist arrivals, it generates less in tourism receipts than the USA and Spain. International tourists visiting France spend on average less than they do in other countries. Many arguments have been put forward in the literature to explain this paradox. Firstly, due to its geographical position, France is often considered to be a 'point of transit' by many international tourists. Secondly, it appears that France endures the disadvantages of 'mass tourism' due to tourist saturation (Caccomo and Solonandrasana, 2001).

In the last group of countries, the share of exports of superior quality is not significantly different from the share of imports of superior quality (Spain, Greece and Finland). Note that two of these countries (Spain and Greece) have the lowest rate of vertical intra-tourism trade and total intra-tourism trade of the sample.

Finally, these results obtained for vertical intra-tourism trade seem rather different from those obtained for European intra-industry trade patterns of vertically differentiated goods where there is evidence of a dividing line between the 'North' (up-market goods) and the 'South' (medium and down market goods) of Europe (for further details, see Fontagné and Freudenberg, 2002). In the case of tourism, there is no clear polarization between these two geographical blocs of countries in terms of specialization along ranges of quality.

However, although the above results allow for a better understanding of the nature and scale of intra-tourism trade on a country by country basis, they must be interpreted with some caution because international tourism services are a relatively broad category whose heterogeneity is not really reflected in the aggregated data available. However, this study went the farthest one can go, given the available data on bilateral flows in tourism trade. And even if data should ideally be more disaggregated by tourism products, the fact that the results obtained are so strong suggests that intra-tourism trade, especially of services differentiated by quality, must have some reality.

Conclusion

The purpose of this paper has been to examine intra-tourism trade patterns in a sample of 14 EUcountries over the period 2000–2004. To the best of our knowledge, this is the first time that this phenomenon has beenformally analysed on a strict bilateral basis and at the most detailed level for which bilateral data are available.

First, the results presented here clearly indicate that a large proportion of

European countries simultaneously export and import comparable amounts of tourism services. Consequently, this empirical investigation does not support the broad image of international tourism largely dominated by one-way flows, going from non-tourist countries specialized in primary goods, industrial goods or non-tourism services to some host countries highly specialized in tourism. In contrast to the conclusions of previous studies mentioned in the introduction, it reveals that the share of two-way trade in European tourism flows is at least as significant as one-way trade. It also shows that the observed level of intraindustry trade in tourism services seems on average to be much higher than that seen in goods trade.

Second, one of the most important findings of this study is that trade in vertically differentiated tourism products strongly dominates intra-tourism trade. In contrast, the share of intra-industry trade in similar (horizontally differentiated) tourism products appears to be relatively low in our sample of EU14 countries. This finding suggests that the quality of tourism services nowadays plays an important role in intra-European tourism trade.

Finally, unlike in the case of export of goods, the empirical investigation of vertically and horizontally differentiated tourism services provided in this paper reveals that there is no substantially different pattern between Northern and Southern European countries. Thus, quality matters in tourism but there is no evidence of a geographical dividing line between the two regions.

All these results have serious implications. They cast doubt over the relevance for tourism trade of the standard conception of inter-industry specialization, according to which a country exports and imports goods belonging to different sectors only. It is this conception however, stemming from traditional comparative advantage-based theories, which has been used so far in empirical studies of tourism trade (Peterson, 1988; Sahli, 1999, 2006; Algieri, 2006; Jensen and Zhang, 2006; Du Toit et al, 2010). These studies implicitly assume that tourism services can only be traded for goods and other services, while in Europe as a matter of fact they are mainly traded for other tourism services. An overly simplistic application of traditional international trade theories without taking into consideration the highly differentiated nature of the tourism product may thus result in spurious conclusions. The calculation of indices of revealed comparative advantages for the tourism sector as a whole, by using exports only (Balassa, 1965) or net balances (Lafay, 1992), can hide the fact that tourism specialization in Europe probably takes place at a more disaggregated level than usually believed. Intra-industry specialization appears here to be a more relevant concept than inter-industry specialization. Specialization should be analysed within the tourism sector itself, especially along the spectrum of quality. Therefore, the main question for policy makers in Europe concerns less the choice between tourism and some other economic activities than the choice of quality or variety of tourism products to promote. Since tourism is revealed as a highly differentiated product, private and public decision makers should consider the positioning of the tourism destination in international competition in terms of its characteristics, the range of product types supplied and above all, the quality provided. A better knowledge of the destination's position on the intra-tourism specialization ladder should help them to design a more appropriate tourism planning and development strategy. It can be viewed as a tool for improving competitiveness and strengthening tourism's contribution to the economy. Such an intra-tourism specialization could be analysed by combining the tools and the results presented in this paper with the above-mentioned revealed comparative advantage indices, as vertical differentiation can be explained by the traditional framework of comparative advantage (Falvey and Kierzkowski, 1987; Flam and Helpman, 1987).

This paper also has an implication for tourism demand modelling. It empirically supports Papatheodorou's (2001) view on the inadequacies of the traditional analytical framework used so far to model tourism demand (see also Morley, 1995). This research, relying on the standard demand theory of conventional microeconomics, considers homogeneous goods only and does not account for horizontal and vertical differentiation, which is revealed as a crucial dimension for the tourism product. Yet most of the existing empirical work has been developed on this theoretical basis, following either a time series, single-equation approach or a system-of-equations approach (Almost Ideal Demand System). 15 Despite contributing to a better knowledge of tourism demand, this work cannot be satisfactory and has probably led to spurious conclusions. For example, when two-way flows are dominant in bilateral trade between two countries or two regions, the demand for one destination may be influenced by the demand for the other destination. In addition, determinants of demand for horizontally differentiated products may be quite distinct from those for vertically differentiated products. Omitting these possibilities by taking the tourism flows as a whole and by considering the tourism product as homogenous can create an aggregation bias in the results. A more relevant theoretical and empirical modelling of tourism demand should explicitly take all these factors into consideration.¹⁶

Moreover, this paper confirms the interest of using the tourism receipts variable as a relevant measure of tourism demand instead of the tourist arrivals variable, which has been the most popular indicator of demand used so far (Song and Li, 2008). The number of tourist arrivals cannot provide any reliable information on the true extent of bilateral intra-tourism trade and does not allow the analysis of differentiation and quality. Since quality appears to be a key parameter for trade in tourism services, the results of our study suggest that it is more suitable that tourism demand studies use tourist expenditures as a dependent variable.

The results presented in this paper also have a macroeconomic implication related to the optimum currency area debate in Europe. According to Kenen (1969) and the Emerson report (European Commission, 1990), larger intraindustry trade in similar products between two countries would reflect a convergence of their production structures and a synchronization of their business cycles. This implies that pairs of economies having a large share of IIT in their total bilateral trade will experience more symmetric shocks, which increases the desirability and the sustainability of a monetary union. As countries do not have the exchange rate instrument to adjust, it is better that sector-specific shocks affect them in the same way. On the contrary, a large share of inter-industry trade between currency union members would reflect heterogeneous production structures, resulting in a high degree of shock asymmetry and high costs associated with the loss of the exchange rate instrument (Fontagné and Freudenberg, 1999; Micco et al., 2003; Cabral and Silva, 2006).

With tourism being an important sector for most members of the European

Monetary Union (EMU), the large share of intra-tourism trade revealed by this study should be good news for the EMU. Except for the notable cases of Greece and Spain, which are characterized by low levels of intra-tourism trade, the tourism sector would contribute to reduce the degree of shock asymmetry and thus to strengthen EMU sustainability. However, as pointed out by Fontagné and Freudenberg (1999) and Brülhart and Elliott (2002), only horizontal IIT fits the Kenen hypothesis. Vertical IIT is more akin to inter-industry trade from the point of view of production conditions. It is supposed to reflect diverging production structures and to lead to more asymmetric shocks between member states. Therefore, the strong predominance of vertically differentiated products in European tourism trade could actually have hindered the synchronization of business cycles between EMU members and contributed to a high degree of shock asymmetry. This result seems very likely when factors of vertical differentiation in tourism are compared with factors of horizontal differentiation: accumulation of human capital, availability of skilled labour and investment in research and development can reasonably be expected to influence the economy more dramatically and to induce higher trade-induced adjustment costs than endowments of beautiful beaches, high mountains and folk dancing. From this perspective, tourism may well have impeded the monetary integration process in the EU. An interesting question to study would be to examine the relationship between tourism and monetary integration in the opposite direction, that is, whether the EMU has influenced the growth and composition of intra-tourism trade between its horizontal and vertical components.

The high share of intra-tourism trade in Europe could be explained by the common characteristics of the EU countries. Because of history and geography, these countries share many important features (political, social, cultural and religious.) which could be at the root of an important part of their trade. Moreover, since the Schengen agreements, travelling in the intra-Europe area has been simplified for European citizens. However, there are still some differences in the intensity of bilateral flows in tourism services in Europe, which must be related, among other things, to the remaining regulations and barriers, especially in trade in other services inside the EU.

For a better understanding of intra-tourism trade, we suggest as further research to investigate factors (economic and extra-economic) that explain the intra-tourism trade intensity in tourism by using econometric regressions. This research will have to be sensitive to the tourism industry characteristics and to the quality of available data. The standard techniques used for trade in manufactured goods (such as logit or logistics regressions) may not be relevant for tourism as the volatility of data is high the tourism consumption is very particular. This further investigation could open new areas of research to tourism demand modelling.

Endnotes

- 1. For example, in 2008, rich and emerging countries generated two thirds of total international tourism receipts and earned three-quarters of this total by receiving 70% of international tourist arrivals (UNWTO, 2010a, 2010b).
- 2. For each country, trade in tourism services has been studied so far on a multilateral basis by considering flows with *all its partners together*, defined as a single bloc. That is, only its exports to the rest of the world and its imports from the rest of the world have been analysed.

- 3. To our knowledge, our paper is one of the first applications of Azhar and Elliott's (2006) method. For an application by these authors, see Azhar *et al* (2008).
- 4. The two other methods had been suggested by Greenaway et al (1995), and by Fontagné and Freudenberg (1997). For a systematic comparison of the three approaches using real data, see Azhar et al (2008).
- 5. The interpretation of this index is similar to the one for the GL index. If the sum of import and export unit values $(UV_{i,j,k}^X + UV_{i,j,k}^M)$ is viewed as total costs or quality, then index $PQH_{i,j}^k$ gives the share of overlap between the export unit value and the import unit value in the total cost
- The data for Belgium and Luxembourg are combined into one entity and data for Ireland are not included.
- 7. For example, in 2002 the UK estimated that its exports of tourism services to the Netherlands totalled \$827 million, while the Netherlands estimated their imports of tourism services from the UK at \$1160 million. This led us to remove certain pairs from the study because the differences between the reports were too great for the data to be considered reliable: Austria and Belgium–Luxembourg, Austria and the UK, France and Greece and France and Portugal.
- 8. As usual with dummies, the interpretations of these variables' coefficients directly depend on the choice of the reference variable. It is necessary to select as reference a country whose reported flows values seem the most reliable. Three criteria have to be fulfilled. First, the country must have declared its bilateral tourism flows for the whole period and with all other countries in the sample. Second, the average of the differences in its reported tourism trade flows with its partner countries must be as small as possible. Third, the differences between its reported flows and those of its partners must not be too scattered. Two countries fulfil these criteria satisfactorily: Finland for tourism exports and Portugal for tourism imports. We thus chose these two countries as references to interpret the coefficients.
- 9. Assume that two countries, *A* and *B*, exchange a total of \$200 of tourism services per year with each other. *A* receives 18 tourists from *B*, and *B* receives 20 tourists from *A*. Let us also assume that *A* and *B* have the same local price levels. If we define the export unit values of tourism services simply as the average spending per tourist, we find \$11.11 and \$10 for *A* and *B*, respectively. In this case, Azhar and Elliott's PQH index is equal to 0.94. According to their '85% cost share' rule (0.85 ≤ QH ≤ 1.15), these tourism flows should be considered of similar quality (horizontal differentiation).But taking into account the tourists' length of stay can lead to the opposite conclusion. Let us assume that the tourists coming from *B* spend, on average, 10 days in country *A* and that the tourists coming from *A* spend two days, on average, in country *B*. The export unit value calculated as the average spending per tourist *and per day* is then \$1.11 and \$5 for *A* and *B*, respectively. In this case, PQH = 0.36 < 0.85: according to Azhar and Elliot's criterion, the tourism services exported by *A* to *B* are of a lower quality than those exported by *B* to *A* (vertical differentiation). We would thus be in a situation of intra-tourism trade in vertically differentiated products.
- 10. International tourism services data is the same as in the previous section (corrected OECD data). Nights spent by tourists according to their nationality are published by the World Tourism Organization. We chose the rubric 'Overnight stays of non-resident tourists in all types of accommodation establishments, by country of residence' in UNWTO (2006).
- 11. Ireland could not be taken into account at the aggregated level as data are extremely limited. However, we use the bilateral data for this country in the sample analysis.
- 12. With an aggregated GL indicator falling between 50% and 66%, we consider that intra-industry tourism trade is significant but not predominant.
- 13. These figures concern a period that predates our own and are thus perhaps not directly comparable to our data. The study by Fontagné *et al* (1997) however is the only one, to our knowledge, which describes intra-industry intra-EU14 by industry.
- 14. To check the robustness of our results and their sensitivity to changes in the choice of the threshold, we then tested a large range of values for the thresholds of Azhar and Elliot's method (see below and Appendix Table A1).
- 15. See Song and Li (2008), and Song et al (2009) for a comprehensive review of the latest developments of quantitative techniques used to analyse and forecast tourism demand.
- 16. At the theoretical level, Rugg (1973), Morley (1995) and Papatheodorou (2001) recommend the use of Lancaster's theory of consumer behavior (1966), in which utility is derived from characteristics of the goods and not from the goods themselves. See Nowak *et al* (2009) for an extension of Lancaster/Rugg's model to explainhorizontal intra-tourism trade.

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Appendix

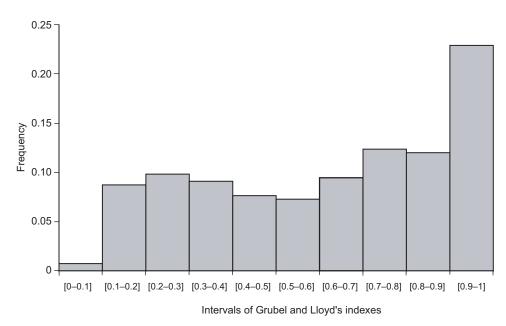


Figure A1. Distribution of the Grubel and Lloyd's indices for the tourism sector in the EU14 (2000-2004).

Source: OECD (2003, 2007); authors' calculation.

Table A1. Decomposition of bilateral tourism flows in the EU14 (%), using Azhar and Elliott's method and according to the criterion of similarity applied (2000–2004).

	Threshold of quality similarity						
	≤ 0.15	≤ 0.20	≤ 0.25	≤ 0.35	≤ 0.50		
IITH	11.6	14.1	18.9	25.5	30.3		
IITV	41.1	38.6	33.8	27.2	22.4		

Note: ITTH denotes horizontal intra-tourism trade. ITTV denotes vertical intra-tourism trade. If the threshold of similarity is set at 0.35, the shares of IITH and IITV are 25.5% and 27.2%. *Source:* OECD (2003, 2007); UNWTO (2006); CEPII (2006); authors' calculation.