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I. Introduction

A gender earnings gap has persisted for many years in the United States. This gap is somewhat remarkable in light of reductions in gender-related occupational segregation, the narrowing of human capital differences between women and men, and government and employer-initiated efforts to enhance opportunities for women. In this paper we argue that federal employment laws and current oversight mechanisms help maintain the gender earnings gap by encouraging the dissembling of employment discrimination into potentially small, separate, parts: pay discrimination, hiring discrimination, and job placement discrimination (including discrimination in promotions).

Gender disparities that are spread across several human resource management activities (e.g., pay, hiring, job placement) are less likely to be detected by employers, employees, or enforcement agencies than are disparities concentrated in one area. In addition, the intransigence of individuals' unconscious gender biases and assumptions¹ suggests that, ironically, as public policy makers pass laws and as employers institute procedures to prevent and correct gender disparities, gender biases will potentially take on new and subtler forms. Exacerbating this problem are two factors: (1) the Equal Employment Opportunity Commission's (EEOC) reliance

¹ See generally, Susan T. Fiske, Stereotyping, Prejudice, and Discrimination, in HANDBOOK OF SOCIAL PSYCHOLOGY 357 (D.T. Gilbert et al. eds., 1998).[You need to insert some sort of parenthetical explanation of the relevance of this article. The parenthetical must begin with a present participle (e.g., "stating," "arguing," "comparing," etc.).]

on individual employee complaints rather than the monitoring of employers for evidence of discrimination, and (2) the EEOC's lack of access to employer pay data.

To effectively address the gender earnings gap and remedy contemporary gender discrimination in employment, we argue that the EEOC needs to monitor employers' EEO outcomes routinely, using a systemic assessment approach and comprehensive metric, which includes employer pay data. A systemic approach will aid employers and enforcement agencies in addressing employment discrimination because it provides an overall picture of firms' staffing, pay, and other employment decisions, all of which impact earnings.

In this paper, we develop the "Gender-in-Employment Index" as a systemic metric for identifying stellar and poor firm performance on equal employment opportunity (EEO) outcomes; and perform an initial examination of several employer performances on the Index. We also discuss how a systemic assessment of firms' EEO efforts is more consistent with current human resource management practice and theory and why firms will likely respond to such an index.

II. U.S. Gender Gap in Earnings

A. The Problem

The ratio of women's to men's median earnings in the U.S. was .76 in 2000 and 2001.² Growth in the ratio has been less than 1% per year; progress has slowed during the 1990s as compared to the 1980s, and between some years (e.g., 1999-2000) the ratio has actually

² U.S. Bureau of Labor Statistics, *Employment and Earnings*, Table 37 (Jan. 2002), *available at* www.bls.gov/cps/cpsaat38.pdf.

declined.³ This sluggish progress suggests that federal EEO oversight has had less than an exceptional impact on raising women's wages to the level of men's.

Estimates of gender pay discrimination for women and men in the same job within firms have a modal value of approximately 3% of pay,⁴ with estimates varying based upon the samples involved and how fully earnings models are specified. Audits of federal contractors by the U.S. Department of Labor have revealed similar types of pay discrimination.⁵ Although consequential, the amount of pay discrimination in the form of unequal pay for equal work explains only a fraction of the overall gender earnings gap. The remainder of the gender earnings gap stems from the differential hiring, job placement, and promotion experiences of women and men.

B. Federal Oversight

There are three primary laws prohibiting gender discrimination in employment. Title VII of the Civil Rights Act of 1964, as amended by the Civil Rights Act of 1991, prohibits discrimination based upon sex, race, national origin, color, and religion in any employment decision.⁶ The Civil Rights Act of 1991 clarified standards for judging disparate impact

³ U.S. Bureau of Labor Statistics, *Highlights of Women's Earnings in 2001*, Report 960, Table 13, *available at* http://www.bls.gov/cps/cpswom2001.pdf.

⁴ See Mary E. Graham et al., Discrimination by Parts: A Fixed Effects Analysis of Starting Pay Differences Across Gender, 26 E. ECON. J. 9, 13-14 (2000).

⁵ U.S. Department of Labor, *The Glass Ceiling Initiative: Are There Cracks in the Ceiling?* (June 1997), *available at* www.dol.gov/esa/media/reports/ofccp/newgc.htm.

⁶ See 42 U.S.C. §§ 2000e-2000e17 (1994).

discrimination and provided for compensatory and punitive awards in intentional discrimination cases, among other changes.⁷ The Equal Pay Act of 1963 prohibits gender-related pay discrimination for women and men doing substantially similar work in the same establishments.⁸ The Equal Employment Opportunity Commission (EEOC) enforces all three laws.⁹

Employees file complaints directly with the EEOC.¹⁰ In 2001, over 25,000 gender-related discrimination complaints were received, which amounted to approximately 31% of the total complaints received.¹¹ In addition, the EEOC has a separate category of charges, called "commissioner charges" which enable the EEOC to address "systemic" discrimination, even in the absence of complaints.¹² There are various basis for an employer to be charged with systemic discrimination, including multiple complaints against an employer, obvious discriminatory human resource practices, and severe underutilization (i.e., understaffing) of women compared to

⁷ See Alfred Blumrosen, MODERN LAW. THE LAW TRANSMISSION SYSTEM AND EQUAL

EMPLOYMENT OPPORTUNITY 284-288 (1993).

⁸ See 29 U.S.C. § 206(d) (1994).

⁹ See Bruce Kaufman & Julie Hotchkiss, THE ECONOMICS OF LABOR MARKETS 494-500 (2003). [This addition has not been printed yet. Is the same information contained on different pages in the 2000 edition]

¹¹ See U.S. EEOC, Charge Statistics from the U.S. EEOC FY 1992 through FY 2001[hereinafter Charge Statistics], available at www.eeoc.gov/stats/charges.html.

¹² See CCH, EEOC COMPLIANCE MANUAL, §§ 8, 16 (2002).

 $^{^{10}}$ Id.

other firms in the same labor market.¹³ However, there is no comprehensive metric to help to identify employers committing systemic discrimination, perhaps because the EEOC does not routinely hold firms accountable for an overall level of discrimination. Partly as a result, very few commissioner charges for systemic discrimination are filed in a given year.¹⁴

To assist in the review of complaints and the filing of commissioner charges, the EEOC requires private sector employers with 100 or more employees to file annual Employer Information Reports (EEO-1), indicating the numbers of women and minorities employed in broad occupational categories.¹⁵ EEO-1 data from companies in relevant industries and geographic areas are available to be used as benchmarks for evaluating companies about which complaints have been registered. The EEOC does not "audit" employers' records, nor does it routinely monitor employers' EEO-1 reports; instead, the EEOC examines employer records primarily in investigations of meritorious complaints or firms otherwise suspected of systemic violations.¹⁶

The Office of Federal Contract Compliance Programs (OFCCP) of the U.S. Department

¹³ *Id*.

¹⁴ See Michael Selmi, *The Value of the EEOC: Reexamining the Agency's Role in Employment Discrimination Law*, 57 Ohio St. L.J. 1, 52 (1996).

¹⁵ See infra app. a (containing a sample EEO-1 form).

¹⁶ Personal communication with P. Ronald Edwards, Chief, Research and Technical Information Branch, Program Research and Surveys Division, Office of Research, Information and Planning, Equal Employment Opportunity Commission (October 3, 2002).

of Labor is responsible for ensuring that federal contractors develop and follow affirmative action plans, as required by Executive Order 11,246.¹⁷ The OFCCP can audit federal contractors for compliance with Executive Order 11,246 and other employment discrimination laws.¹⁸ The OFCCP has the authority to terminate contracts and prohibit employers from obtaining future government contracts if the firms do not follow OFCCP affirmative action guidelines.¹⁹ While affirmative action is not required under Title VII, federal contractors' affirmative action initiatives may positively affect their Title VII compliance, and vice versa. Because of this link, the EEOC and the OFCCP share employer-related information in carrying out their respective duties.²⁰ In addition to its audit capabilities, the OFCCP has made strides in assessing systemic discrimination through its Equal Employment Opportunity Survey (EOS), which it administers randomly to federal contractors.²¹ A visual comparison of this survey with the EEO-1 form, and, importantly, it collects pay-related data. However, the survey is not required of all contractors on an annual basis at present, and by definition of the OFCCP's scope of

http://www.dol.gov/esa/regs/compliance/ofccp/how2/ofcphow2.htm (last visited Oct. 3, 2002). ¹⁹ Id.

²⁰ See Coordination of Functions: Memorandum of Understanding, 64 Fed. Reg. 17,664-17,668
(April 12, 1999).

²¹ See infra app. b (containing a sample EOS form).

¹⁷ Exec. Order No. 11,246, 30 Fed. Reg. 12319, 12935 (Sept. 24, 1965).

¹⁸ See OFCCP Compliance Manual, at

responsibilities, this data collection effort will not reach firms that are not federal contractors.²²

C. Need for a Systemic Approach to EEO Assessment

We suggest a systemic approach to assessing and narrowing the earnings differences between women and men in the form of a comprehensive Gender-in-Employment Index, described in detail in the next section. In employment settings, "systems" refer to the interaction of the actors in a system (e.g., hierarchies of employees and managers), contextual factors such as the technology involved in production, firm policies and procedures, and the culture that holds the system together.²³ A systemic approach should thus consider the role of the above factors in creating employment outcomes, including gender disparities. The use of an overall index for evaluating employer EEO efforts is consistent with a systemic approach in that firms' human resource management practices are considered together. For example, an employer may have a low rate of "Equal Pay" problems because women and men are segmented into different occupations; such that a high level of occupational segregation within a company results in seemingly low level of pay disparities.

A systemic approach is valuable in several respects. First, the assessment of systemic gender discrimination is reflective of modern human resource systems operating in many firms

²² See infra app. a and app. b (for a comparison of EEO-1 and EOS survey forms).

²³ See John T. Dunlop, INDUSTRIAL RELATIONS SYSTEMS 1-32 (1957) (presenting an overview of the systems approach as it pertains to employing organizations.

today.²⁴ Firms are encouraged to improve their performance by integrating complementary human resource activities with each other and with firm culture in general.²⁵ Unfortunately, by design, this integration also has the potential to systematize employers' discriminatory practices across management practices. For example, an employer with a human resource strategy of high selectivity in hiring and extensive investment in employee training may generate gender-related effects at the hiring stage; if the employer becomes less selective in hiring, gender-related effects may shift to the provision of training opportunities. A systemic approach is also more consistent with the work experiences of employees at firms, who view various workplace rewards and opportunities as a whole and as an indication of their employers' regard for them.²⁶

Second, a systemic approach such as the Gender-in-Employment Index explicitly recognizes the accumulation of small gender disparities in a firm's practices. At this point,

²⁴ See Mark A. Huselid, The Impact of Human Resource Management Practices on Turnover,
Productivity, and Corporate Financial Performance, 38 ACAD. OF MGMT. JOURNAL 635 (1995)
(containing an empirical study of human resource systems.)

²⁵ See generally Jeffrey Pfeffer & John F. Veiga, *Putting People First for Organizational Success*, 13 ACAD. OF MGMT. EXECUTIVE No. 2, at 37 (1999). [You need to insert, after the parenthetical information about the date (1999), a parenthetical explanation of the proposition generally stated in this source.]

²⁶ See generally Linda Rhoades & Robert Eisenberger, *Perceived Organizational Support: A Review of the Literature*, 87 J. OF APPLIED PSYCHOL. 698 (2002). **[You need a parenthetical explanation of the proposition generally stated in this source.]** employers have had many years to develop responses to anti-discrimination laws such as Title VII and the Equal Pay Act. As firms learned how these laws would be enforced by the federal government and the courts, they probably eliminated management practices that could perpetuate discrimination. However, the gender biases underlying this discrimination may have simply taken on less detectable forms. A systemic approach aggregates small gender disparities, which arise from different sources. This is important because such disparities do not appear to be random; rather, men are consistently favored in small ways in pay, hiring, promotion, and other employment opportunities.²⁷

Third, by focusing on employment-related outcomes, a systemic approach would provide the means to identify and address disparities that result from the application of prevalent or commonly accepted gender biases. Often less noticeable than blatant gender biases, these unconscious gender biases may take the form of gender stereotypes and gendered schema to evaluate individual workers' performance or their suitability for particular occupations.²⁸ A systemic assessment of employers' EEO efforts sidesteps difficulties in detecting these cognitive biases by inferring that the biases are occurring in firms that differ substantially from industry norms (i.e., outliers) in their gender-related EEO efforts. Similarly, the identification of negative firm outliers in this way also avoids the nearly impossible task of disentangling employer actions

²⁸ For a complete explanation of this process, see Linda H. Krieger, The Content of Our
Categories: A Cognitive Bias Approach to Discrimination and Equal Employment Opportunity,
47 STAN. L. REV. 1161 (1995). See also Barbara Reskin, The Proximate Causes of Employment
Discrimination, 29 CONTEMP. Soc. 319 (2000).

²⁷ See Graham et al., supra note 4, at 23-24.

from employees' work-related preferences.

Fourth, because we propose that the systemic approach be applied to all EEO-1 filers, the Gender-in-Employment Index would be more likely to detect discrimination in smaller firms that may currently be less visible to the EEOC, and against which no discrimination complaints have been filed. Including small employers in the review of EEO outcomes is an important part of closing the earnings gap between women and men because more than half of U.S. employees work in firms employing fewer than 500 workers.²⁹ In addition, there is some recent evidence that smaller employers are more likely to discriminate than larger employers.³⁰

Finally, a systemic approach has the potential to increase the efficiency of federal enforcement agencies. By identifying employers who are negative outliers in their industries, the EEOC and the OFCCP will be able to funnel investigatory and technical assistance resources where they are needed most: employers with systemic EEO problems.³¹ Additionally, more so than the current complaint-based approach, interventions to improve EEO systems have the potential to stem the tide of future complaints from workers and to improve the employment conditions for all workers in a firm. In sum, by considering employers' EEO efforts and human

²⁹ See Brian Headd, The Characteristics of Small-Business Employees, 123 MONTHLY LAB. REV.
, Apr. 2000, at 13.

³⁰ See Alfred W. Blumrosen & Ruth G. Blumrosen, THE REALITY OF INTENTIONAL JOB DISCRIMINATION IN METROPOLITAN AMERICA – 1999, *Executive Summary*, xii (2002), *available at* http://eeo1.com/1999_NR/Title.pdf.

³¹ See Selmi, supra note 14, at 49-52.

resource systems as a whole, enforcement agencies have the potential to assist more people for each dollar spent. For all of these reasons, we argue for a systemic assessment of employers EEO efforts.³²

The identification of outliers can also be used as evidence of discriminatory intent in disparate treatment cases, ³³ as well as evidence of impact in disparate impact cases.³⁴ For all uses of the outliers, we recommend comparisons against industry norms so as to ensure that the focus is on potential gender biases, rather than the economic environments of particular industries (e.g., low product demand, lack of qualified applicants) that may also have gender-

³³ See Blumrosen & Blumrosen, supra note 30, at 1-7.

³² See Marc Bendick, Jr., Using EEO-1 Data to Analyze Allegations of Employment Discrimination, Presentation before the A.B.A. Section On Labor and Employment. Law (2000), *at* http://www.bna.com/bnabooks/ababna/annual/2000/bendick.pdf. Bendick also calls for a more systemic assessment of employer EEO efforts; however, he limits the assessment to underutilization data from EEO-1 reports, and focuses on disparate treatment claims. See id. The Bendick presentation refers to the research team working on a larger comprehensive project assessing employment discrimination using actual employer data: Alfred W. Blumrosen, John J. Miller, Ruth Gerber Blumrosen, & Marc Bendick. See id. at 1 n.1; See generally Blumrosen & Blumrosen, supra note 30 (containing an expanded discussion of these findings.).

³⁴ See Walter B. Connolly, Jr. et al., USE OF STATISTICS IN EQUAL EMPLOYMENT OPPORTUNITY LITIGATION, 23-30 (2001).

related EEO outcomes. Although this may ignore some gender discrimination in employment,³⁵ we avoid the potential to penalize employers responding to business factors in their industries.

III. The Proposed Gender-in-Employment Index

A. An Explanation of the Index

We propose a comprehensive Gender-in-Employment Index as a tool in the implementation of a systemic approach to the assessment of employers' EEO activities. As discussed earlier, the index will help identify and focus employer attention on gender disparities in pay, hiring, and job placement that impact the gender earnings gap. The index can also serve as a justified criterion by which to identify and reward industry leaders in the equal employment opportunity area. Finally, the index would be a helpful tool with which employers could benchmark and improve their gender-related EEO efforts. When used for all three purposes – oversight, rewards, and benchmarking – the index has the potential to substantially increase women's earnings, and thereby move the gender earnings ratio toward one.

The EEOC and OFCCP currently utilize several means of recognizing employer's EEO efforts, but by themselves these are inadequate rewards for eradicating systemic discrimination. The most promising to date has been two awards developed by the OFCCP to recognize noteworthy affirmative action and equal employment opportunity efforts: a) the Secretary of Labor's Opportunity Award, awarded to one contractor per year, and b) the Exemplary Voluntary Efforts (EVE) Award, awarded to several contractors.³⁶ While a nice beginning, these awards do

³⁵ See Blumrosen & Blumrosen, *supra* note 30, at 12.

³⁶ Descriptions of these awards and a list of past award recipients can be found on the

Department of Labor website, at www.dol.gov/esa/media/reports/ofccp/eveint.htm (Sept. 29,

not appear to be based upon data that are standardized across firms and they are limited to employers that are nominated or apply for them.³⁷ The EEOC publicizes and recognizes exemplary employer practices³⁸ There are also some non-governmental gender-related EEO awards, but most rely upon the reports of one or two individuals per firm and/or employee reports or upon aggregated statistics, such as broad occupational placement within firms.³⁹ Moreover, we could locate no evidence that EEOC or private recognition efforts correlate with firms' actual performance on EEO outcomes.

The systemic approach and the use of the Gender-in-Employment Index are quite different from the current EEOC reliance on employee complaints to identify gender-related employment discrimination, although employee complaints could continue as a supplement to the index outcome. We expect only a few employers to be outliers on the index; and, in fact, in some industries there may be no outliers if firms in an industry achieve similar EEO outcomes.

2002).

³⁷ See Peter Wright et al., Competitiveness Through Management of Diversity: Effects on Stock Price Valuation, 38 ACAD. OF MGMT. J. 272 (1995) (presenting evidence of the positive effects of OFCCP's EVE Awards on stock returns.)

³⁸ See 2 TASK FORCE REPORT ON "BEST" EEO POLICIES, PROGRAMS, AND PRACTICES IN THE PRIVATE SECTOR (EEOC 1998). [I am assuming that the EEOC wrote this report; if not, I will need to change the form of the citation

³⁹ See, e.g., How we chose the 100 Best Companies for Working Mothers, at http://www.workingmother.com/oct_2001/method.shtml (last visited Aug. 28, 2002).

However, the prospects of an EEOC intervention or an EEO award will serve as incentives for employers to monitor their progress on the index.⁴⁰

A systemic assessment approach and the Gender-in-Employment Index should move the gender earnings ratio closer to unity. Each component is designed to address a particular aspect of the earnings gap. Components one through four target gender disparities that have direct impact on the gender earnings gap. The fifth component reinforces the systemic nature of the proposed index by incorporating potential discrimination across dimensions beyond gender. The five components of the index are as follows:

1) The "Equal Pay Component" measures the extent to which the employer pays women and men in the same jobs the same pay. This will be indicated by the existence of a negative and significant gender coefficient in an ordinary least squares (OLS) regression of total compensation on employee gender,⁴¹ qualifications, job held, and employment establishment. That is, being a woman has a significant negative effect on an individual's earnings or on the productivity-corrected percentage wage differential. This component of the index is designed to eliminate equal pay discrimination within employers by encouraging employers to use consistent pay-setting practices and to monitor gender-related pay differences that can not be justified by merit, seniority, or any factor other than sex. At present, the EEOC receives relatively few equal pay complaints, in part because few employees have access to the pay

⁴⁰ See Patrick Ronald Edwards, *Choices that Increase Compliance*, 10 POLICY STUDIES REVIEW,
4, 6 (1991)(presenting an empirical study of an economic model of firms' EEO compliance.).

⁴¹ As measured by women=1, men=0. [Ivan, this could also be a parenthetical in the text]

information of their co-workers.⁴²

- 2) The "Occupational Segregation Component" measures the extent to which an employer's workforce is integrated by gender across jobs and occupations. This will be measured by a "segregation index" indicating the percentage of women and men who would have to change jobs in order for the workplace to be fully integrated. The dissimilarity index used is the well known Duncan Index,⁴³ which falls between zero and one and indicates the percent of either men or women that would have to change occupations in order for the distributions to be equal. The closer the index is to zero, the more equal are the distributions of men and women across occupations.⁴⁴ It is calculated as:
- ⁴² See Charge Statistics, supra note 11. For the years 1992 through 2001, Equal Pay Act charges constituted less than 2% of individual charge filings with the EEOC. See id.

⁴³ Otis Dudley Duncan & Beverly Duncan, A Methodological Analysis of Segregation Indexes,
20 AM. Soc. Rev. 210 (1955).

⁴⁴ Id. at 214. It is possible to score poorly on Occupational Segregation by reverse occupational segmentation (e.g., if men are overrepresented in a traditionally-female occupation); however, these situations would be relatively rare, and likely would have to be analyzed by the EEOC on a case-by-case basis. See generally Bliss Cartwright and Patrick Ronald Edwards, Gender Segregation by Jobs and Industries: Data from the 2000 EEO-1 Survey of Private Employers, Presented at the 2002 Annual Meeting of the American Sociological Association, Chicago, IL. (offering more sophisticated formulations of segregation measures applicable to the monitoring of gender-related disparities.). [Would you please give me a date for this citation.]

Occupational Segregation_j =
$$\frac{1}{2} \sum_{i=1}^{n} |M_{ii} - F_{ij}|$$
,

where *n* is the number of occupations represented in firm *j*, M_{ij} is the proportion of men employed by firm *j* found in occupation *i*, and F_{ij} is the proportion of women employed by firm *j* found in occupation *i*. Because women usually work in lower-paying occupations, this component is designed to address excessive and potentially discriminatory occupational segmentation within employers. Thus employers are encouraged to examine their job placement processes and to consider the implementation of programs to train and encourage women to enter non-traditional fields (e.g., computer programming).

- 3) The "Glass Ceiling Component" measures the extent to which women are represented in the upper levels of the organization. This will be measured as 1 minus the proportion of top management positions that are held by women. This component is designed to encourage employers to eradicate hiring and promotion discrimination and to institute programs to encourage and assist women in reaching the upper levels of organizations. The earnings gap should decrease as women are placed in higher starting positions upon hire and as they are promoted to higher levels in organizations.
- 4) The "Hiring Component" measures the frequency with which women and men are proportionally represented in occupations and firms relative to their levels of availability in the relevant labor market.⁴⁵ This measure is simply the proportion of occupations represented

⁴⁵ For purposes of the illustration in this paper, the "relevant labor market" will refer to the firm's industry. The relevant labor market could also include non-industry competitors for workers.

in each firm in which women are under-represented relative to the industry.⁴⁶ For example, if women in a firm comprise only 25 percent of occupation A, whereas industry-wide, 60 percent of that occupation is made up of women, then women are considered under-represented in that occupation in that firm. If women were under-represented in 25 percent of all occupations in a firm, then the firm's Hiring Component would be equal to 0.25. This component is designed to address between-employer pay differences stemming from women and men working in different occupations across firms, and women and men working in different occupations across firms, and women and men working in different industries and firms. While an individual firm is obviously not responsible for the hiring practices of other firms, its hiring activity can be compared to the performance of other firms in its industry. This component will encourage employers to devote attention to their recruitment and selection practices to ensure that they provide equal access to employment for women and men. As more women get jobs in high-paying firms and industries, the gender earnings ratio should move toward one.

5) The "Related Discrimination Component" considers the scores on separate indices measuring EEO outcomes in the area of race/ethnicity.⁴⁷ This component is comprised of the outcome measures on the first four components across racial/ethnic lines. This component is designed to recognize the interconnectedness of race, gender, and disability discrimination and the

⁴⁶ This component could be modified to consider the degree of underrepresentation in hiring for each occupation. *See generally* Bliss Cartwright and Patrick Ronald Edwards, *Using EEO-1 Data to Examine Gender-Based Occupational Segregation by Industry*, Proceedings of the American Statistical Association (2002), (advancing alternative measures of glass ceiling effects.).
⁴⁷ Additional related components can be added for other protected groups, such as the disabled.

potential for employers who are discriminatory in one area (e.g., gender) to be discriminatory in other areas. Research literature on the inter-relatedness and inseparability of gender and race supports this approach.⁴⁸ It suggests that women who are members of racial or ethnic minority groups could experience greater levels of discrimination than other employees.⁴⁹

Performances on the five components are combined into a single index for assessment purposes. This index will be used to determine the progress, or lack thereof, of firms' EEO efforts. Firms that are 1 standard deviation *above* industry norms on the index (a lower index score is better) receive EEOC scrutiny and assistance with a plan for corrective action. Firms that are 1 standard deviation *below* industry norms receive a "Gender-in-Employment" Award.

A key issue in constructing the index is the way in which these components are combined into a single number. Two natural candidates present themselves: the arithmetic mean and the geometric mean. The arithmetic mean index for firm j is given by

$$I_{Aj} = \frac{1}{5} \sum_{i=1}^{5} C_{ij} \,,$$

where C_i is the *i*th component for firm *j*. The geometric mean index for firm *j* is given by

$$I_{Gj} = \left(\prod_{i=1}^{5} C_{ij}\right)^{(1/5)}$$
.

⁴⁸ See, e.g., ELIZABETH V. SPELMAN, INESSENTIAL WOMAN: PROBLEMS OF EXCLUSION IN FEMINIST THOUGHT (1988) (presenting a strong argument for viewing gender and race as intertwined sources of identity and a related critique of early philosophers and prominent feminist writers on this criteria.).

The advantage of the arithmetic mean is that it is a well-known statistic representing a linear average of each of the components. The disadvantage is that it combines in linear fashion components that are measured in different units. The advantage of the geometric mean is that it registers a change or difference in each of the components as a percentage change, rather than a unit change, which is more intuitively appealing for an index with components of varying units. In other words, the arithmetic mean ranks absolute changes in the components equally; whereas, the geometric mean ranks proportional changes in the components equally.⁵⁰

The index should be supplemented by an assessment of individual complaints against the firm and by the firms' summaries of efforts to provide equal opportunities for women in the workplace. For example, the OFCCP limits its awards to firms without meritorious complaints pending.⁵¹ In addition, some organizations may face unique circumstances in which the outcomes encouraged by the index are unachievable, despite aggressive efforts. Thus, it would be important for the EEOC to thoroughly investigate all information, quantitative and qualitative, in working with employers that do poorly on the index.

We offer this Gender-in-Employment Index as a prototype and a starting point for discussion. We expect that substantial consultation with public policy makers, EEO professionals, advocacy groups, and employers will be necessary to more clearly define systemic discrimination as well as refine all aspects of a comprehensive assessment index.

⁵⁰ See generally Robert E. Moore, Ranking Income Distributions Using the Geometric Mean and a Related General Measure, 63 S. ECON. J. 69 (1996) (discussing and applying the advantages of the geometric mean in the development of an index).

⁵¹ See supra note 37.

B. An Illustration of the Index

By way of further exploring the workings and implications of our proposed index, we present scores for 4 employers in the computer services industry.⁵² The information comes from a sample of 1985-1988 college graduates of a high quality university: including data on employer, starting salary, college major, grade point average, and occupation information.⁵³ Each of these firms hired between 25 and 48 individuals from the university; and, for purposes of this exercise, we assume that the data are representative of the firms and industry as a whole. Table 1 presents firm scores and industry averages and standard deviations on each of the five components of the Gender-in-Employment Index for each firm. Scores substantially above the industry average indicate poor performance and are shown in bold. Scores substantially below the industry average indicate good performance and are shown with a double underline.

[Insert Table 1 About Here]

Firm 3's total index of 0.33 indicates potential problems with systemic discrimination; this employer had an 8.5% unexplained pay difference between women and men in the firm and it scored above industry average on the Occupational Segregation and Hiring components. Firm 4 is eligible for an EEOC award based upon its overall index, which is at least one standard deviation below the industry average, assuming it has no meritorious complaints pending. Even

⁵²The limited data available to demonstrate the index necessitated the aggregation to the onedigit Standard Industrial Classification (SIC) level; more detailed SIC codes (e.g., three-digit level) are preferable.

⁵³ See Graham et al., supra note 4, at 15-17, for a fuller description of this data.

though Firm 4 performed one standard deviation better than the industry on only one component (Occupational Segregation), that performance, when combined with slightly above average performance on the other components, pushed the overall index into the Award range. This outcome illustrates the advantage of using the geometric mean, which takes into account the different metrics of each component. For example, Firm 1 also surpassed the industry by a standard deviation in one component (Equal Pay), but the performance on this component and other components was insufficient to pull the Firm into Award range. Firms 1 and 2 receive no EEOC attention, but can now use the index to improve their EEO efforts. Firm 1 could concentrate its efforts on the Occupational Segregation and Glass Ceiling Components that pulled its index score upward. Firm 2 could focus on improving all of the components.

One of the primary motivating factors for developing a systemic measure of discrimination is to capture overall performance of the firm. Even if a firm is "passing" on all the criteria in each of the components (falling within a one standard deviation of the industry norm), its performance could systematically fall toward the poor end of the spectrum in each component, which should trigger further EEOC scrutiny. To demonstrate that the Gender-in-Employment Index proposed here will allow for such a situation, we construct such a hypothetical firm and add it to the four firms contained in Table 1. Table 2 presents the scores and overall performance indices for these firms, including hypothetical Firm 0.

[Insert Table 2 About Here]

The point of this simulation is to show that despite the fact that Firm 0 scores within one standard deviation on each of the components, each score is systematically high enough that the overall index falls above the industry average, triggering an EEOC inquiry. By adding Firm 0, the

industry average and standard deviation change so the outcomes for each firm could be different than that reported in Table 1. For instance, the overall performance of Firm 3 no longer warrants EEOC scrutiny. More of the scores, however, fall below the now elevated range. In addition, Firm 4 still qualifies for a Gender-in-Employment Award.⁵⁴

Note that this Gender-in-Employment Index is flexible enough to reflect various political environments. The thresholds can be narrowed (say, 1/2 a standard deviation), or widened (say, 2 standard deviations) as the EEOC sees fit.⁵⁵ In addition, the EEOC may want to establish a system by which even minor deviations on one component are scrutinized, but allowances on other components are more lenient. For example, it could set a standard that no Equal Pay disparities are acceptable for similarly qualified women and men in the same establishments. This could be accomplished by translating the deviations from the industry norm on each component into a point system or by weighting the components' contributions to the overall index differently.

C. Employer Responses to the Gender-in-Employment Index

Theories of firm behavior suggest that an employer will respond to the Gender-in-Employment Index to the extent that it helps them achieve legitimacy and a favorable reputation,

⁵⁴ We anticipate that industry averages will be computed by the EEOC using data from more than a small number of firms, such that the addition or deletion of one or two firms will not substantially change the overall results in actual EEOC analysis.

⁵⁵ See Blumrosen & Blumrosen, *supra* note 30 (founding substantial statistical evidence of discrimination using a two standard deviation standard.).

preserve resource flows, achieve organizational objectives, or create a sustainable competitive advantage. Institutional theory describes firms' motivations to appear legitimate to lawmakers, investors, and to others upon whom they depend for survival.⁵⁶ One way to achieve this legitimacy is to adopt widely used and acceptable human resource management practices, as encouraged by the Gender-in-Employment Index. In addition, organizations would strive for a gender-related award from the federal government if they believed that it would enhance their legitimacy in the eyes of important stakeholders, such as job seekers. Given that firms appear to respond to other types of awards, such as the Malcolm Baldridge National Quality Award,⁵⁷ employers may similarly value an award in the EEO area.

Resource dependence theory takes the perspective that firms respond most quickly and

⁵⁶See generally Paul J. DiMaggio & Walter W. Powell, *The Iron Cage Revisited: Institutional Isomorphism and Collective Rationality in Organizational Fields*, 48 AM. SOC. REV. 147 (1983)
 (discussing an early formulation of institutional theory). *See also* Mark C. Suchman, *Managing Legitimacy: Strategic and Institutional Approaches*, 20 ACAD. OF MGMT J. 571 (1995)
 (containing a more current discussion of institutional theory and the concept of legitimacy.)
 ⁵⁷ The Malcolm Baldridge National Quality Award is given to recognize U.S. organizations for their quality efforts and performance. The Award is named after former Secretary of Commerce, Malcolm Baldridge, and is administered by the National Institute of Standards and Technology of the U.S. Department of Commerce. *See The Malcolm Baldrige Quality Award: Has it Made a Difference?: Hearing Before the House Subcomm. on Tech., Env't, and Aviation of the Comm. on Sci., Space, and Tech.*, 103rd Cong. (1993).

substantively to those stakeholders upon whom they depend for resources.⁵⁸ For example, firms that depend upon the government for business revenues will likely make greater efforts in their equal employment opportunity efforts than firms who do not. According to resource dependence theory, firms that receive federal contracts will try to avoid being a negative outlier on the index because of the potentially high costs associated with that status (e.g., contract suspension), and they will also be more motivated to receive EEO-related awards than non-government-contractors in order to gain future contracts.

Economic theories and theories of strategy explain the behavior of organizations as motivated by efficiency and profit considerations. According to economic theory, firms that discriminate against women risk having women quit and seek employment with non-discriminatory firms; they may also lose the productivity of women who are underemployed or placed in less strategically important jobs.⁵⁹ To the extent that employers believe the index helps them avoid this problem, employers will utilize the Gender-in-Employment Index. Economic theory would also emphasize firms' consideration of the probabilities of being identified as a

⁵⁸ See Jeffrey Pfeffer & Gerald R. Salancik, THE EXTERNAL CONTROL OF ORGANIZATIONS (1978) (discussing an early formulation of resource dependence theory). See also Melissa W. Barringer & George T. Milkovich, A Theoretical Exploration of the Adoption and the Design of Flexible Benefits Plans: The Case of a Human Resource Innovation, 23 ACAD. OF MGMT REV. 305, 305-24 (1998) (discussing a recent application of the resource dependence theory).

⁵⁹ See generally Kaufman & Hotchkiss, *supra* note 9, (containing an introduction to labor economic theory.).

negative outlier, as well as the potential penalties associated with EEOC attention.⁶⁰ Similarly, according to theories of strategy, firms may purposefully respond to compliance pressures in ways that make the most economic and strategic sense.⁶¹ Strategic perspectives may also characterize firms' responses to the index as attempts to "fit" human resource activities to the overall business strategy or to the business environment, in order to enhance productivity or profits.⁶² For example, firms employing a people-centered business strategy may tend to put more resources into EEO efforts than firms leading with their cost structures; EEO awards are likely to be more enticing to the former types of firms. Similarly, the resource-based view of strategy suggests that firms seeking competitive advantage through their workforce diversity efforts⁶³ might be more responsive to the Gender in Employment Index. According to both the economic and the strategic perspectives, firms will respond to the Gender-in-Employment Index to the extent they believe it is consistent with organizational strategy and objectives, to the extent

⁶¹ See Christine Oliver, "Strategic Responses to Institutional Processes," 16 ACADEMY OF
 MANAGEMENT REVIEW 145 (1991) (containing a theoretical explication of this perspective.).
 ⁶² See generally Luis R. Gomez-Mejia & David B. Balkin, COMPENSATION, ORGANIZATIONAL
 STRATEGY, AND FIRM PERFORMANCE (1992) (explaining, thoroughly, the contingency theory of strategy).

⁶³ See Orlando C. Richard, "Racial Diversity, Business Strategy, and Firm Performance: A Resource-Based View," 43 ACADEMY OF MANAGEMENT JOURNAL 2, 164 (2000) (examining empirically the competitive advantages of valuing diversity.

⁶⁰ See Edwards, supra note 41.

that the benefits of compliance outweigh penalties for non-compliance and to the extent that good performance on the index provides them with a competitive edge . Overall, there are multiple types of incentives and disincentives for firms to respond to the Gender-in-Employment Index.

D. Implementation Considerations

Several factors would facilitate implementation of a systemic assessment of employers' EEO efforts and the use of a comprehensive assessment index. The data handling capabilities of the EEOC may have to be upgraded to accept, process, and monitor additional information from employers. The only data on private sector employers that the EEOC routinely collects at present are hiring and job placement statistics by broad occupational grouping and by sex, race, and ethnic categories, as reported on EEO-1 forms.⁶⁴ To accommodate the Gender-in-Employment Index, the EEOC would need information for the index's five components and data on corresponding industry norms.

Web-based employer reporting options and clear EEOC guidelines could help address the potentially enhanced reporting burdens required of employers. With the Paperwork Reduction Acts of 1980 and 1995, Congress attempted to limit the amount of reporting data required of employers.⁶⁵ To generate the numbers similar to those reported in Table 1, the following information is required from employers:

1) The percent of top management (for which would need a clear definition) that are

⁶⁴ See appendix a for a sample EEO-1 form.

⁶⁵ See 44 U.S.C. §§ 3501-3520 (2000).

women.

2) For each worker the following information is needed:

(a) compensation (including incentive bonuses)

(b) occupational code

(c) hours of work

(d) tenure with the firm

(e) age or years in the labor market

(f) gender

(g) race/ethnicity

Strong political support for a proposed systemic approach to EEO assessment would likely be needed for successful implementation. This support includes adequate funding levels for the EEOC to conduct its oversight activities; funding is identified as a future management challenge in the EEOC's strategic plan.⁶⁶ Furthermore, as of October 2002 Republicans control the Executive Branch and the House of Representatives, and that party tends to favor the current complaint-based system of federal anti-discrimination enforcement and oppose increased scrutiny of employers for evidence of systemic discrimination.⁶⁷ Nevertheless, we encourage all policy

⁶⁷See, e.g., Hearing on the Future Direction of the EEOC: Hearing Before the House Subcomm. on Employer-Employee Relations of the Comm. on Educ. and the Workforce, 105th Cong. (1998).

⁶⁶ See, e.g., U.S. EEOC, Strategic Plan for 2000-2005, § 1.1E, available at

http://www.eeoc.gov/plan/strategic-2000.html (last visited Oct. 3, 2002).

makers and employers who are concerned about the gender earnings gap to seriously consider a more systemic approach to the assessment of employers' EEO compliance.

IV. Conclusion

Solutions to the gender earnings gap have eluded policy makers and employers for many years. In this paper we contend that substantial employment discrimination against women maintains the gender earnings gap. This employment discrimination is difficult to detect because it appears small when evaluated by individual human resource management activity (i.e., pay, hiring, job placement) and because as enforcement mechanisms are instituted, gender biases take on new discriminatory forms. Several inter-related factors propel this process: the systemic nature of management practices and organizations, the intransigence of gender biases held by individuals, and the fact that federal oversight of employers inadequately addressed systemic discrimination.

We proposed that the EEOC take a more systemic approach to the assessment of employers' compliance with anti-discrimination laws, and we presented a comprehensive Genderin-Employment Index as an illustration of such an approach. While not perfect, it is our hope that this proposition and index motivate serious discussions about addressing the persistent gender earnings gap.

-- Appendix A ---

Joint Reporting Committee

 Equal Employment Opportunity Commission

 Office of Federal Contract Compliance Programs (Labor)

EQUAL EMPLOYMENT OPPORTUNITY

EMPLOYER INFORMATION REPORT EEO-1

Standani Form 109 (Flev. 3/97)

0.M.B. No. 3046-0007 EXPIRES 10/31/99 100-214

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	S efer to instruction	ection A-TYPE OF I	REPORT pes of reports to be	e filed.					
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	able Germani	Annual on Conto	idated Report only	n					
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a. Name of parent company (own	ns or controls en	stablishment in item	2) omit if same as	label					
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	0 7				1710				b
ity or town		State				code	,		c.
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Establishment for which this report is a. Name of establishment	s filed. (Omit if s	same as label)							d.
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b. Employer Identification No. (I	RS 9-DIGIT TAX	NUMBER)							f
c. Was an EEO-1 report filed fo	r this establish	nent last year?	Yes 🛄 No						
		ARE REQUIRED TO	FILE (To be answ	ered by a	ali em	ploy	ers)		
		at least 100 employ						repo	rting?
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NOTE: If the answer is yes to questions 1, 2, or 3, complete the entire form, otherwise skip to Section G.

Section D-EMPLOYMENT DATA

Employment at this establishment-Report all permanent full-time and part-time employees including apprentices and on-the-job trainees unless specifically excluded as set forth in the instructions. Enter the appropriate figures on all lines and in all columns. Blank spaces will be considered as zeros.

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			-		MALE		I			FEMALE		
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Professionals	2					-		14				
Technicians	3						2	M				
Sales Workers	4							13				
Office and Clerical	5											
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	Section EESTABLISHMENT INFORMATION (Unit on the Consolidated Report)	
1.	What is the major activity of this establishment? (Be specific, i.e., manufacturing steel castings, retail grocer, wholesale plumbing supplies, title insurance, etc. Include the specific type of product or type of service provided, as well as the principal business or industrial activity.)	OFFICE USE ONLY
		g.

Section F-REMARKS Use this item to give any identification data appearing on last report which differs from that given above, explain major changes in composition of reporting units and other pertinent information.

Check one	1 🔲 All reports are accu 2 🔲 This report is accu	irate and were prepared		Instructions (check on consolid	ated only)
Name of Ce	rtifying Official	Title	Signat	urə	Date
	son to contact regarding Type or print)	Address (Number and S	treet)		
Title		City and State	ZIP Code	Telephone Number (including Area Code)	Extension

-- Appendix B --

OMB No. 1215-0196 EXPIRES: 03/31/2003		INSTRUCTIONS	This survey has three Parts – A, B, and C. Part A is self-explanatory. Please read all instructions for parts B and C before you begin. If you have any questions, or if you need assistance in completing the EO Survey, you may call our EO Survey Help Desk at 1-800-397-6443 for technical assistance or 1-800-347-6751 for nonicy assistance		HOW TO SUBMIT THE EO SURVEY: A pre-addressed business reply envelope is included for your convenience. Please return the entire completed and signed survey, including these instructions, within 45 days of the date of receipt to:	EO Survey Office Office of Federal Contract Compliance Programs U.S. Department of Labor 141 Canal Street Nashua, NH 03064-2879	DID YOU KNOW YOU CAN SUBMIT THE EO SURVEY <i>ELECTRONICALL</i> YON THE WEB?	Access our electronic survey and instructions for electronic submission at http://www.EOSURVEY.dol.gov	The contact the EO Survey Help Desk at 1-800-397-6443.	RETAIN A COMPLETED COPY OF THE EO SURVEY	You should retain a copy of your completed EO Survey. This will facilitate any discussions we may have with you should we need to call and clarify your responses.	11.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1	INOLE: It is estimated that it will average approximately ∠1 nouts to complete the survey. The control of information has been approved under OMB number 1215-0196, expiration date March 31, 2003. Send any comments concerning this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Office of Federal Contract Compliance Programs, Room C-3325, 200 Constitution Avenue, N.W., Washington, D.C. 20210. PERSONS ARE NOT REQUIRED TO RESPOND TO THIS COLLECTION OF INFORMATION UNLESS IT DISPLAY'S A CURRENTLY VALID OMB NUMBER.
U.S. Department of Labor Office of Federal Contract Compliance Programs Equal Opportunity Survey of Federal Contractor Establishments	INTRODUCTION:	The U.S. Department of Labor, Office of Federal Contract Compliance Programs (OFCCP) is conducting this Equal Opportunity Survey (EO Survey) to obtain employment information from federal contractor establishments. We suggest that your EEO/Human Resource Director or Affirmative Action Officer be responsible for completing and/or coordinating the completion of this EO Survey.	WHO MUST COMPLETE THE EO SURVEY You must complete and return this Survey if both of the	following statements are true:	Your company or corporation is a Federal contractor or subcontractor, 			or standing invoice) that will total \$50,000 or more. News Vair fooility movies may not be the same location where voir commany or connection is performing	Note: Tool lacing hay or may not be ute some rocatory where you compared or proparon to pro- work under the federal contractor subcontract, but your facility is still considered a federal contractor or subcontractor establishment. For example, Company X has a federal contract or subcontract and has two facilities, A and B. Facility A is performing work under the federal contract or subcontract, Facility B is not. Both Facility A and B of Company X are federal contractor establishments.	Note: Your facility is considered a federal subcontractor establishment if it is a subcontractor to a federal	contractor and is perioriming work related to triat contract. For exampler, company A is perioriming work under a federal contract. Company Y and Company Z are subcontractors of Company X is performing work related to Company Y's federal contract. Company Z is not performing work related to Company X's federal contract or any other federal contract or subcontract. Company X and Company Y are federal subcontractor establishments;	collipatiy 2 is not a least al subcollatation establishing it.	If your establishment should not complete this EO Survey, please (1) check here ☐, (2) explain in the space provided below why your establishment should not complete this EO Survey, and (3) sign and date the certification on the next page and return the EO Survey in the envelope provided to the address shown at right.

Page 1 of 12 OFCCP Equal Opportunity Survey of Federal Contractor Establishments

SPECIAL TERMS YOU NEED TO KNOW TO COMPLETE THE SURVEY:	CONFIDENTIALITY: OFCCP will treat the information you submit on this EO Survey as sensitive
Certifying Officer – An employee of your company or corporation working at this establishment that has the authority to certify the accuracy of EEO-1 Reports, Affirmative Action Programs, etc. (example: Human Resources Manager, Plant Manager, EEO Officer). The Certifying Officer should sign this EO Survey on the line indicated at right.	and confidential to the maximum extent possible under the Freedom of Information Act (FOIA), with the same disclosure safeguards that are applied to Affirmative Action Program data of a sensitive or confidential nature.
Federal contracting agency - Any department or agency in the executive branch of Government, including any wholly owned Government corporation, which enters	CERTIFICATION OF EO SURVEY
into contracts. Employer Identification Number - The 9-digit number which each corporation, partnership, or sole proprietorship has been assigned based on its application (Form SS-4) to Internal Revenue Service for an identification number.	The following report is accurate and complete and was prepared in accordance with the instructions. Willfully false statements on this report are punishable by law. U.S. Code, Title 18, Section 1001.
Applicant – The concept of an applicant is that of a person who has indicated an interest in being considered for hiring, promotion, or other employment opportunity. This interest might be expressed by completing an application form, or might be expressed orally, depending upon the employer's practice.	Name of Certifying Officer (please print): Title:
Employees - For the purposes of this EO Survey, the term "employees" applies only to your "full time" employees, as the term "full time" is defined by your company. Do not report personnel activity or compensation data on "part time" employees, as the term "part time" is defined by your company.	Signature of Certifying Officer:
Promotion - Any personnel action resulting in movement to a position (1) with higher pay or greater rank, or (2) requiring greater skill or responsibility, or (3) with the opportunity to attain increased pay, rank, skill, or responsibility.	Date:
Termination - Any separation, voluntary or involuntary, of an employee from your active or inactive payroll. A termination is a complete break in employment status.	(please include area code):
Annual Monetary Compensation – An employee's base rate (wage or salary), plus other earnings such as cost-of-living allowance, hazard pay, or other increment paid to all employees regardless of tenure on the job, extrapolated and expressed in terms of a full year.	Name of Person completing this EO Survey(please print):
Tenure – Length of service; the length of time an employee has been employed by your company or corporation.	Telephone # (please include area code):

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Page 2 of 12 OFCCP Equal Opportunity Survey of Federal Contractor Establishments

U.S. Department of Labor Office of Federal Contract Compliance Programs Equal Opportunity Survey of Federal Contractor Establishments	c. Vietnam Era, special disabled, and other protected veterans
PART A – GENERAL INFORMATION	7
Your establishment's Employer Identification Number (IRS 9-digit tax number): _	w the expiration date, check this box
Information regarding a current Federal contract or subcontract for your corporation of at least \$50,000 (<i>You may report any current</i> Federal contract or subcontract of at least \$50,000).	 Check this box
lf You are a Federal Contractor:	during the period January 1 through December 31 of the most recently concluded calendar year, or during the 12-month period covered by
a. Name of Federal contracting agency:	your most recently concluded Affirmative Action Program (AAP) year, if it does not coincide with the calendar year?
b. Contract number: #	No employment openings were listed
lf You are a Federal Subcontractor:	No employment openings were listed, but all employment openings were either
c. Name of Prime contractor:	utive or positions
d. Contract number: #	
Expiration date of your establishment's current Affirmative Action Program(s) addressing:	Yes, employment openings were listedYes, employment openings were listed?[]
a. Race, color, religion, sex, national origin (please enter date in MM/DD/YY format):	If your address or other identifying information on the mailing label was incorrect, please provide the corrected information below:
If you do not know the expiration date, check this box \Box	Establishment:
If your establishment does not have this document, check this box	Street Address or P.O. Box:
b. Individuals with disabilities (please enter date in MM/DD/YY format):	Note: For complete guidance, refer to Executive Order 11246, as amended
If you do not know the expiration date, check this box	and its implementing regulations at 41 CFN ratis 00-1 unough 00-00, Section 503 of the Rehabilitation Act of 1973, as amended and its implementing requisitions at 41 CFR Part 60-741; and 38 II S.C. 4212, the
If your establishment does not have this document, check this box	Vietnam Era Veterans' Readjustment Assistance Act of 1974 (VEVRAA), as amended and its implementing regulations at 41 CFR Part 60-250.

	ut keep them separately from the employee's basic personnel usible for personnel decisions. Since OFCCP permits visual cations are not present on employment records is not an regarding the recording and reporting of Hispanic or Latino
The FRAME FOR REPORTING: Part B information should report on personnel activity covering ar choice of one of the following two time frames: The period January 1 through December 31 of the most recently concluded calendar year, or The 12-month period covered by your most recently concluded Affirmative Action Program (AAP) year, if it does not coincide with the calendar year (for example, April 1, through March 31). Regardless of which of the above time frames you wish to use, all Part B information must cover the same time frame.	regarding the recording and reporting of Hispanic or Latino
The period January 1 through December 31 of the most recently concluded calendar year, or calendar year, or The 12-month period covered by your most recently concluded Affirmative Action Program (AAP) year, if it does not coincide with the calendar year (for example, April 1, through March 31). Regardless of which of the above time frames you wish to use. <u>all Part B information must cover the same time frame.</u> Sed on your choice of time frames, please report Applicants, Hires, Promotions, and Terminations for the nost recently concluded calendar year or for the 12-month period	eporting of racial data, and the establishment of "Native
The 12-month period covered by your most recently concluded Affirmative Action Program (AAP) year, if it does not coincide with the calendar year (for example, April 1 through March 31). <u>Regardless of which of the above time frames you wish to use.</u> <u>all Part B information must cover the same time frame.</u> sed on your choice of time frames, please report Applicants, Hires, Promotions, and Terminations for miror 1 through December 31 of the most recently concluded calendar year or for the 12-month period	artie racial category. If you have not yet adjusted your record se the box at the bottom of this page.
	es. Although persons may identify with more than one racial son only once:
	rson having origins in any of the original peoples of North al America), and who maintains tribal affiliation or community
covered by your most recently concluded AAP year. Please report "Employees" as of December 31 of the	e original peoples of the Far East, Southeast Asia, or the cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the
most recently concluded calendar year, or the last day of the most recently concluded AAP year. ELO 1 CATECODY. Extended calendar year, or the last day of the Black racial groups of Africa. ELO 1 CATECODY. Extended calendar year, or the last day of the Black racial groups of Africa. ELO 1 CATECODY. Extended calendar year, or the last day of the Black racial groups of Africa.	ng origins in any of the Black racial groups of Africa. Terms addition to "Black or African American."
by generatives; (2) Professionals; (3) Technicians; (4) Sales Workers; (5) Office & Clerical; (6) Craft Workers; (7) Operatives; (8) Laborers; (9) Service Workers. All incumbents listed on the "Full	 A person having origins in any of the original peoples of ds.
Time Employees At End Of Year (Calendar or AAP)" page in Part B of this EO Survey must be <u>White</u> – A person having origins in any of the original peoples of Europe, North Africa, or the Middle East. accounted for and reported on in Part C.	e original peoples of Europe, North Africa, or the Middle East.
Hispanic or Latino (All races) – A person of Mexican, Puerto Rican, Cuban, Central or South American, or origin, regardless of race.	of Mexican, Puerto Rican, Cuban, Central or South American, t of race.
Applicants - Please indicate the number of applicants for "full time" positions by gender, race, and ethnicity, sorted by EEO-1 category, for the period of January 1 through December 31 of the most recently South American, or other Spanish culture or origin, and of the White race. concluded calendar year, or for the 12-month period covered by your most recently concluded AAP year.	Hispanic or Latino (White race only) – A person of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, and of the White race.
Hires - Please indicate the number of hires for "full time" positions by gender, race, and ethnicity, sorted South American, or other Spanish culture or origin, and of any race other than White.	<u>Hispanic or Latino (all other races)</u> – A person of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, and of any race other than White.
cálendar year, or for the 12-month period covered by your most recently concluded AAP year. Do not Race missing or unknown - Applies to Applicants only, where a resume or application that is screened include non-competitive transfers from other facilities of your company or establishment.	ilicants only , where a resume or application that is screened fication and no further contact is made with the applicant.
Promotions - Please indicate the number of promotions of "full time" employees by gender, race, and ethnicity, sorted by EEO-1 category, for the period of January 1 through December 31 of the most recently concluded AAP year.	CTIONS APPLY ONLY TO EO SURVEYS MITTED BEFORE JANUARY 1, 2002:
where there are promotions with the EEO-1 category to another EEO-1 category the individual was promoted into. For example, a person who is promoted from a junior engineer to a senior engineer would be counted as a promotion within the "Professional" EEO-1	rord keeping systems to capture and record racial/lethnic tinguishes Hispanics or Latinos as an ethnicity and al categories defined above:
category. A person promoted from a senior engineer to a manager would be counted as a promotion into the "Officials and Managers" EEO-1 category.	ics or Latinos in the " <u>Hispanic or Latino (all races)</u> " his EO Survev.
 y gender, race, and through December 	a)" and " <u>Hispanic and Latino (all other races</u>)" columns EO Survey.
er recenny	ord keeping systems to capture and record racial/ethnic tinguishes "Native Hawaiians and Other Pacific Islanders"
 Employees at end of Calendar/AAP Year - Please indicate the number of incumbent "full time" Employees by gender, race, and ethnicity, sorted by EEO-1 category, as of December 31 of the most columns on pages 5, 6, 7, 8, and 9 of this EO Survey. Leave the "<u>Native Hawaiian or Other Pacific Islander</u>" columns blank on pages 5, 6, 7, 8, and 9 of this EO Survey. 	, Hawaiians, and Other Pacific Islanders in the " <u>Asian</u> " his EO Survey. - Pacific Islande r" columns blank on pages 5, 6, 7, 8, and

PART B - PERSONNEL ACTIVITY BY EEO-1 CATEGORY - APPLICANTS

Time Frame: (check one): - The following personnel activity covers the most recently concluded calendar year - The following personnel activity covers the most recently concluded Affirmative Action Program year, which is not January 1 through December 31

OFFICIALS AND MANAGERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
PROFESSIONALS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
TECHNICIANS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
remale									
SALES WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
OFFICE AND CLERICAL	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
CRAFT WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
OPERATIVES	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
LABORERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									
SERVICE WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)	Race unknown
Male									
Female									

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MANAGERS	or Alaska Native	lipice	black or Atrican American	Native Hawalian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Latino (all other races)
Male								
Female								
PROFESSIONALS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
TECHNICIANS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SALES WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OFFICE AND CLERICAL	American Indian or Alaska Native	Asian	Black or African American	Native Hawailan or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
CRAFT WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OPERATIVES	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
LABORERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawailan or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SERVICE WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								

PART B - PERSONNEL ACTIVITY BY EEO-1 CATEGORY - PROMOTIONS For Time Frame as Specified on Page 5 in Part B of this EO Survey

Male			American	or Uther Pacific Íslander		Latino (all races)	Latino (White race only)	Latino (all other races)
Female								
PROFESSIONALS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
TECHNICIANS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Istander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SALES WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OFFICE AND CLERICAL	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
CRAFT WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OPERATIVES	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
LABORERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SERVICE WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								

PART B - PERSONNEL ACTIVITY BY EEO-1 CATEGORY - TERMINATIONS For Time Frame as Specified on Page 5 in Part B of this EO Survey

OFFICIALS AND MANAGERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
PROFESSIONALS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
TECHNICIANS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SALES WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OFFICE AND CLERICAL	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
CRAFT WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
reiliale						L		
<i>OPERATIVES</i> Male	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Female								
LABORERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SERVICE WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								

OFFICIALS AND MANAGERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
PROFESSIONALS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
TECHNICIANS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
SALES WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OFFICE AND CLERICAL	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
CRAFT WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
Female								
OPERATIVES	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male -								
Lellale	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific	White	Hispanic or Latino (all races)	Hispanic or Latino (White	Hispanic or Latino (all other
LABORERS				Islander			race only)	races)
Male								
Female								
SERVICE WORKERS	American Indian or Alaska Native	Asian	Black or African American	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino (all races)	Hispanic or Latino (White race only)	Hispanic or Latino (all other races)
Male								
-								

Page 9 of 12 OFCCP Equal Opportunity Survey of Federal Contractor Establishments

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WHO TO REPORT ON: In order for your EO Survey to be considered a valid submission Part C <u>must</u> contain annual monetary compensation and tenure data for all employees listed as "Full Time Employees At End Of Year (Calendar or AAP)" on Page 9 in Part B of this EO Survey, and it <u>must not</u> include monetary compensation and tenure data for anyone else.

TIME FRAME FOR REPORTING: The time frame is December 31 of the most recently concluded calendar year, or the last day of the most recently concluded AAP year, whichever you chose for reporting on Page 9, Part B of this EO Survey.

MINORITY/NON-MINORITY: Employees are to be grouped and reported in four groups: minority female, non-minority female, minority male, and nonminority male employees. For the purposes of this EO Survey, a "non-minority" is defined as someone of the White race who is not of Hispanic (or Latino) ethnicity. A "minority" is defined as all races other than White or someone of the White race who is of Hispanic (or Latino) more than one race.

EEO-1 CATEGORY: Employees are also to be sorted by EEO-1 category. The EEO-1 categories are: (1) Officials & Managers; (2) Professionals; (3) Technicians; (4) Sales Workers; (5) Office & Clerical; (6) Craft Workers; (7) Operatives; (8) Laborers; (9) Service Workers.

In order for your EO Survey to be considered a valid submission all end-ofyear incumbents listed on the "Full Time Employees At End Of Year (Calendar or AAP)" page in Part B of this EO Survey must be accounted for and reported on in Part C. WHAT TO REPORT - ANNUAL MONETARY COMPENSATION: For the purposes of this EO Survey, annual monetary compensation is defined as an employee's base rate (wage or salary), plus other earnings such as cost-of-living allowance, hazard pay, or other increment paid to all employees regardless of tenure on the job. Annual monetary compensation should not include the value of benefits, overtime, or one-time payments such as relocation expenses. Annual monetary compensation terms of an annual amount.

Report total annual monetary compensation information for all employees reported in the "Full Time Employees at end of Calendar/AAP Year" columns in Part B of

this EO Survey. While all annual monetary compensation figures should be expressed in terms of a full year, please note that this figure *may not reflect an employee's actual earnings for a year.* For those employees who have worked less than a full year, (e.g., those employees hired within the last year), please project (extrapolate) their hourly or weekly rate to compute an annual rate.

WHAT TO REPORT - TENURE: For the purposes of this EO Survey, tenure is defined as the length of time an employee has been with your company.

For each relevant EEO-1 category please indicate;

Total Annual Monetary Compensation for All _____ Employees - Please indicate the annual monetary compensation earned by "full time" minority females, non-minority females, minority males, and non-minority males within each EEO-1 category. Include only those employees listed in the "Full Time Employees at end of Calendar/AAP Year" page in Part B of this EO Survey. Lowest Annual Monetary Compensation of any Single _____ Employee -From the figures used to compute the Total Annual Monetary Compensation above, please indicate the lowest single annual monetary compensation among "full time" minority females, non-minority females, minority males, and non-minority males within each EEO-1 category. Include only those employees listed in the "Full Time Employees at end of Calendar/AAP Year" page in Part B of this EO Survey.

Highest Annual Monetary Compensation of any Single _____ Employee -From the figures used to compute the Total Annual Monetary Compensation above, please indicate the highest single annual monetary compensation among "full time" incumbent minority females, non-minority females, minority males, and non-minority males within each EEO-1 category. Include only those employees listed in the "Full Time Employees at end of Calendar/AAP Year" page in Part B of this EO Survey. Average Tenure of _____ Employees with Firm - Please indicate the average length of time, in years and months, that "full time" incumbent minority females, non-minority females, minority males, and non-minority males within each EEO-1 category. Include only those employees listed in the "Full Time Employees at end of calendar/AAP Year" page in Part B of this EO Survey. PART C -- COMPENSATION DATA BY EEO-1 CATEGORY

Annual Monetary Compensation and Tenure Data by EEO-1 Category for Employees listed in "FULL TIME EMPLOYEES AT END OF YEAR (CALENDAR OR AAP)" on Page 9 in Part B of this EO Survey

Check one: □ - The following compensation data covers full time employees as of the end of the most recently concluded calendar year □ - The following compensation data covers full time employees as of the most recently concluded Affirmative Action Program year, which is not January 1 through December 31

		MINORITY FEMALES	ALES			IONIM-NON	NON-MINORITY FEMALES	S
	Total Annual Monetary Compensation for All Minority Female Employees	Lowest Annual Monetary Compensation of any Single Minority Female Employee	Highest Annual Monetary Compensation of any Single Minority Female Employee	Average Tenure of Minority Female Employees with Firm YEARS MONTHS	Total Annual Monetary Compensation for All Non-Minority Female Employees	Lowest Annual Monetary Compensation of any Single Non-Minority Female Employee	Highest Annual Monetary Compensation of any Single Non-Minority Female Employee	Average Tenure of Non- Minority Female Employees with Firm YEARS MONTHS
OFFICIALS AND MANAGERS		c						
PROFESSIONALS								
TECHNICIANS								
SALES WORKERS								
OFFICE AND CLERICAL								
CRAFT WORKERS								
OPERATIVES								
LABORERS								
SERVICE WORKERS								

PART C -- COMPENSATION DATA BY EEO-1 CATEGORY

Annual Monetary Compensation and Tenure Data by EEO-1 Category for Employees listed in "FULL TIME EMPLOYEES AT END OF YEAR (CALENDAR OR AAP)" on Page 9 in Part B of this EO Survey

		MINORITY MALES	ILES			NON MINO	NON MINORITY MALES	
	Total Annual Monetary Compensation for All Minority Male Employees	Lowest Annual Monetary Compensation of any Single Minority Male Employee	Highest Annual Monetary Compensation of any Single Minority Male Employee	Average Tenure of Minority Male Employees with Firm YEARS MONTHS	Total Annual Monetary Compensation for All Non-Minority Male Employees	Lowest Annual Monetary Compensation of any Single Non-Minority Male Employee	Highest Annual Monetary Compensation of any Single Non-Minority Male Employee	Average Tenure of Non-Minority Male Employees with Firm YEARS MONTHS
OFFICIALS AND MANAGERS								
PROFESSIONALS								
TECHNICIANS								
SALES WORKERS								
OFFICE AND CLERICAL								
CRAFT WORKERS								
OPERATIVES								
LABORERS								
SERVICE WORKERS								